|  |  |  |
| --- | --- | --- |
|  |  |  |

**RESUMÉ**

**GHANADIP DAS**

**Mobile: +91 9748789864(India)**

**Email - ID:** **ghanadipdas@gmail.com**

**Passport: N7002082**

**YouTube channel:** **https://www.youtube.com/c/GDGyan**

***AWS, GCP, Azure, ITIL, Devops, Six Sigma Green Belt Certified Sr. Delivery Manager experience across IT Infrastructure, Devops, Cloud and Service Delivery / Transition / Migration.***

# PROFESSIONAL SUMMARY

14 years with Cognizant supporting major BFS, Insurance & Retail Customers. Experience in Project Transition, Cloud Migration/Consulting, IT Infrastructure support (L2, L3), and Devops tool chain integration, Service Delivery. Excel in liaising between business and technical areas to achieve on-time, on-budget and on-spec project completions.

**Cloud Architect**

* Strong knowledge of AWS (IAAS),Azure Services, GCP Database & Compute
* Strong knowledge on Application architecture & CMDB to draw relation with Application to Infra.
* Knowledge of agile software development practices and release management
* Technically compliant in delivering on-demand services to facilitate the effective transition and migration of projects and programs into unique and adaptive cloud environment
* Driving and set KPI from Infrastructure or Application assessment based upon business need or Voice of Customer
* Maintaining high available / fault tolerance application. Implementing read replication to ensure DR support
* Evaluation/design/development/deployment/Management AWS Managed services
* Investigate and debug issues in the Services you create to ensure highest quality within the system
* Create and execute a strategy to build AWS within a wide range of customers and partners
* Perform data migration from on premises environments into AWS
* Cloud Migration(VM and Database) ,lift and shift process model clearly defining the individual steps of the lift and shift process
* Design, implement and maintain all AWS infrastructure and services within a managed service environment
* Lead the Technical team to continually improve the computing environment stability and high availability
* Ensure that patching and vulnerability updates are carried out promptly and effectively
* Work with internal and third-party teams to ensure actions are taken and completed to protect and improve services

**Devops Engineer**

* Good hands-on knowledge of Source Code Management (Version Control System) tools like VTFS, Git and SVN
* Proficient in developing Continuous Integration/ Delivery pipelines (CI/CD)
* Experience with automation/ integration tools like Jenkins (Groovy), Artifact Repository (JFROG , Nexus) , Snow , TFS
* Knowledge of major cloud service providers, like AWS, GCP, Azure etc.
* Good understanding of Configuration Management ( Ansible & YML)
* Hands-on knowledge of software containerization platforms like Docker and container orchestration tools like Kubernetes

**Service Delivery Management**

* Monitor, control and support service delivery, Transition, Migration
* Drive internal and third-party service review meetings covering performance, service improvements, quality and processes
* Supported Managed Service, Time & Material. RU/Transaction based strategic accounts
* Identifying customer needs and overseeing service delivery within the business context. Meet Customer Satisfaction.
* Leading the service delivery team, managing conflict, and ensuring the team's processes efficiently.
* Developing cost effective model , optimizing cost and resource and ensure better stability
* Make recommendations for Service Improvement Plans and ensure actions are followed through to completion
* Develop strategies for individual cloud service delivery, working with development and service delivery teams and customers to ensure that the right products developed, they are capable of high-quality delivery and they meet current/evolving customer needs
* Worked and deliver operational level agreements (OLA) and meeting SLA, KPI on Operation Rigor

·

# KEY SKILLS

|  |  |  |
| --- | --- | --- |
| Technical | * Jenkins , TFS
* Java Script , XML, Html
* ALM, SNOW
* Six Sigma , ITIL
 | * Harvest , GIT,SVN,ESP,CA7,OPC
* AWS, GCP, Azure
* JCL
* JFrog , Nexus
 |
| Functional | * Configuration Management
* Release ,Change management
* Service Transition & Strategic Initiatives
* CI/CD
* Requirements Analysis
* Business & IT Planning
* Governance & Service Delivery
 | * ITIL V3 Service Strategy, Design, and CSI
* Devops
* Cloud Migration(VM and Database)
* IT Infrastructure & Cloud Assessment
* Operation Rigor (Meeting KPI, SLA)
* PnL Margin Optimization
* Customer Satisfaction Management
 |

# Work Experience – Timeline (Entire experience is with Cognizant Technology Solutions)

* **Dec 2006 - Jan 2008: (Team Member )**

|  |  |
| --- | --- |
| **Domain** | BFS |
| **Customer** | Internal |
| **Responsibility** | Worked as a Team member (Developer) Tools for Insurance customer  |
| **Location** | **India** (Chennai) |

* **Feb 2008 - Sept 2014: (Team Lead )**

|  |  |
| --- | --- |
| **Domain** | BFS |
| **Customer** | Major Investment Banking Customer, US |
| **Responsibility** | Managing devops pipeline, create build & release pipeline. AWS Migration - Linux VM (Lift & Shift) and Data Migration Storage Gateway, Snowball. Project transition from an incumbent vendor (Infosys). Worked as Project Lead .Travelled to Onsite four times as part of this Project. |
| **Location** | **India** (Bangalore, Kolkata)**US** (Boston, Pittsburgh, New York) |

* **Oct 2014 – Sep 2018: (Project Manager)**

|  |  |
| --- | --- |
| **Domain** | BFS |
| **Customer** | Major Retail Banking Customer, US |
| **Responsibility** | Software configuration management, Integration, CI/CD for .Net, Java & Middleware application. AWS Migration VM & Database – Schema conversion & Data migration (Repurpose/replatform). Project transition from an incumbent vendor (Infosys).It was managed service project executed for Modernization and cloud migration. |
| **Location** | **India** (Kolkata) |

* **Jul 2018 – Till Now (Sr. Project Manager )**

|  |  |
| --- | --- |
| **Domain** | Retail |
| **Customer** | Major Retail Banking Customer, US |
| **Responsibility** | Managing 142-member team of entire IT Infra support on-Prem & multi Cloud (Command Centre L1.5, RDS, Storage, Backup, EC2 – Unix, Wintel). Support integration with tools like CA Spectrum, Splunk Auto ticketing in snow. Involved from Transition from Customer support to Cognizant. Part of Cloud migration assessment for Database and Tier 1 application. Migration including Database and storage into multi cloud . |
| **Location** | **India** (Kolkata, Bangalore) |

# External Certification

* IBM DB2 UDB Family fundamental V 8.1 (Exam 000-700)
* IBM DB2 UDB Family fundamental V 8.1 (Exam 000-703)
* Introduction to ORACLE 9i:SQL (1Z0-007)
* IT IS external Certification v3 (Ex0-101)
* AWS Certified Solution Architect (AWS-SAA)
* Microsoft Certified Azure Fundamentals (AZ-900)
* Google Certified Clous engineer - Associate

# Internal Certification

* Cognizant Certified TFS Admin.
* Cognizant Certified Senior DevOps Developer
* Cognizant Certified Professional in DB2 UDB 700.
* Cognizant Certified Professional in Software Testing (Level-0).
* Cognizant Certified Professional in AWS.
* Cognizant Certified Professional in Six sigma Yellow belt
* Cognizant Certified Professional in ITIL V3.
* Cognizant Certified Professional in Life insurance / General insurance.

# Achievements/Awards:

* Received CIO award from Customer (SunTrust Back) for “Manager of the Year 2016”
* Received “Above & Beyond award for 2016” from Cognizant BU AVP
* Winner for IT IS fair “Pyroscribe” for the White Paper on KPI Improvement
* “Star of the Month” in 2009 Oct.
* Deliver multiple session on Devops & CI. Working on a White Paper Submission on CI & Mainframe.
* Top Performer by TJX CIO
* Received prestigious Cognizant Token of 25 Years one out of 2500 across globe ( out 2.5 lakh employee )
* Received Top appraisal 10 out of 13 times ( got 4 promotions in 10 years )

# Educational Background

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Exam Passed** | **Institution** | **Marks Obtained (%)** | **Board** | **Year** |
| Secondary | Rampurhat J L Vidyabhaban | 85 | W.B.B.S.E | 2000 |
| Higher Secondary | Rampurhat J L Vidyabhaban | 80.6 | W.B.C.H.S.E | 2002 |
| B.Tech (CSE) | Govt College of engineering and Textile Technology Serampore. | 7.91(CGPA) | W.B.U.T | 2006 |

## Personal Details

|  |  |  |
| --- | --- | --- |
| **Date of Birth** | **:** | 2nd June 1984. |
| **Nationality**  | **:** | Indian. |
| **Sex** | **:** | Male. |
| **Marital Status** | **:** | Married. |