**Balakrishna D**

**Salesforce Developer**

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**Experience Summary:**

* Having 5 Years of experience as **Salesforce Developer**.
* Experience in developing **Apex classes, Visual force pages, Controllers, Approval Process, Work flows.**
* Experience in writing visual force pages and business logic using apex
* .Have good experience in writing **SOQL and SOSL queries**.
* Experience in Custom settings, Extensions, **DML** Operations and **Process builder**.
* Experience on writing Test Classes for **Batch Apex**, **Trigger, Schedule Apex and Apex Classes.**
* Strong in writing various **custom formula, validation Rules, Work flow Rules**, Applying **Sharing Rules**, Handling **Page Layouts**, Related List etc.
* Proficiency in administrative level tasks like creating **Profiles, Roles, Users**, **Workflows & Approvals, Reports & Dashboards, Developed Formula fields**, **Validation rules**. Experience on Bulk API process and expertise in using Data migration tools (Apex Data Loader and Import Wizard).
* Worked on the designing of **custom objects, custom fields, custom Tabs, custom** **reports, report extractions** to various formats, design of **Visual Force Pages**, **Dashboards, Reports** and various other components as per the client and application requirements.
* Experience in wide range of languages and technologies such **as Apex, Visual force, HTML, AJAX and JavaScript, jQuery**
* Have Knowledge on **Rest Api, SOAP API.**
* Strong experience in **webservices**, **REST API** and implementing common integration patterns between **Force.com, ERP and CRM** systems and exposure on middleware that supports SFDC platforms like Jitter bit, Informatics, etc.
* Strong SFDC knowledge and Integration components for SFDC (e.g. SFDC APIs, Apex controllers, Apex Web Services.
* Professional in Salesforce.com/Force.com development and configuration using advanced Apex / Visualforce as well as Lightning Apps, Lightning Design System, Lightning App & Lightning component development.

**Work Experience:**

* Working as a **Salesforce Developer** for
* **Tech Mahindra ,Hyderabad.**

**Project:**

**Project Name :** Insurance Policy Management.

**Client :** Sun life Financial.

**Role :** Salesforce Developer.

**Environment**  **:** Apex class, Visual Force, Workflow, Batch Apex, trigger, Rest API.

**Description:**

The Application will provide customer to apply for Insurance Policys. This application supports single policy with multiple coverage parts, designed to fulfill the insurance needs of new customer. In this module we provide the users with all types of operations like endorsements, renewals, holds, automatic renewals, cancellation sets. In this Customer can send any query regarding policies. Customer can pay amount online by debit card and credit card.

**Responsibilities:**

* Used Force.com for development for Visual force Pages, Apex classes, Triggers.
* Developed Apex Triggers in the application for various Business/functional requirements.
* Developed Batch Classes and Schedulable Classes.
* Developed Outbound Email services.
* Written SOQL query language necessary for the application in Apex Classes and Triggers.
* Developed UI Visual Force along with Visual Force components, CSS, HTML tags, and used JavaScript for front-end validation.
* Use various visual force components like Action Function, Page Block, Input Field, Action Support, Command Link, Command Button etc.
* Worked with Visual force Controllers.
* Implemented Batch Apex for mass update of records and Schedule apex jobs for mailing weekly and monthly reports.

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**Project:**

**Project Name** **:**  Pharmacy Management.

**Client :** Apotex.

**Role :** Salesforce Developer and Administrator.

**Environment**  **:** Batch Apex, trigger, apex and Visual Force, Apex class, Workflow

Approval Process, Report, Data loader,S-Objects.

**Description:**

Apotex is among the leading biotech companies, the company is the largest producer of [generic drugs](https://en.wikipedia.org/wiki/Generic_drug) in Canada, with multiple products on the market and a promising development pipeline. Produce and market innovative solutions of high quality for unmet medical needs. It has implemented salesforce.com CRM application for Marketing. The MSP is an application that is developed for Marketing, Business Planning and Analysis Groups to manage their marketing spend process.

**Responsibilities:**

* Worked as enhancement team member and performed the roles of Salesforce.com Developer and Administrator in the organization.
* Worked closely with sales team and business analysts and performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of SalesForce.com (SFDC).
* Implement Batch Apex, Trigger, Schedule Apex and Apex Classes.
* Designed, and developed Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application.
* Worked on various salesforce.com standard objects like Accounts, Contacts, Cases, Opportunities, Products, OpportunityLine Items, Leads, Campaigns, Reports and Dashboards.
* Designed, and deployed the Custom objects, Custom tabs, Entity-Relationship data model, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Customized page layouts for Opportunity, Contacts, and Accounts depending upon user roles, and groups.

**BALAKRISHNA**