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| Profile **C:\Users\Admin\AppData\Local\Microsoft\Windows\INetCache\Content.Word\IMG_20210115_190248.jpg** Contact **PHONE:**  +918390398254  **EMAIL:**  shilpa.rahangdale23@gmail.com  **LinkedIn:**  [linkedin.com/in/shilpa-rahangdale-b978831a1](https://www.linkedin.com/in/shilpa-rahangdale-b978831a1?lipi=urn%3Ali%3Apage%3Ad_flagship3_profile_view_base_contact_details%3BlVKJL188RmiEzwLoQUIoIQ%3D%3D)  **Trailhead Profile:**  https://trailblazer.me/id/srahangdale1 SKILLS  * **Lightning Experience** * **Lightning Process Builder** * **Approval Process** * **Workflow Rules** * **Apex Classes** * **Apex Triggers** * **Writing SOQL** * **Visual force pages** * **HTML**  EDUCATION **Pyadarshini Indira Gandhi College of Engineering, Nagpur**  B.E. Computer Science & Engineering, 7.67 (C.G.P.A)  **M.M Junior College of Science, Gondia**  Higher Secondary Education,59**%**  **Shree Ganeshan Convent School, Gondia**  Secondary Education,76.91% Personal details **Date of Birth:**  23 April 1994  **Permanent Address:**  83-A Ganesh Nagar, Gondia-441601  **Temporary Address:**  Viman Nagar, Pune - 411014 |  | Shilpa Rahangdale  **Sales force Developer** Salesforce Certifications and Trailhead Badges  * **CERTIFICATIONS**   Sales force Certified Administrator   * **TRAILHEAD**      * Trailhead Rank : RANGER * Trailhead Badges : 125 * Trailhead Trails : 21 * Trailhead Super badges : 3  ProFessional Summary  * Good Exposure in Sales cloud implementations. * Identify relationships and converting to sales force custom objects, lookup relationships, junction objects, master-detail relationships. * Extensive experience of using declarative features like validation rules, workflows, approval processes, sharing rules automation for satisfying complex business process automations. * Created page layouts, search layouts to organize fields, custom links, related lists and other components on a record detail and edit pages. * Worked extensively on various salesforce.com standard objects like Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Reports and Dashboards. * Experience building Visual Force Pages, Visual Force Custom Controllers/ Components, Custom Objects, Reports, Dashboards, Tabs, Tags and Components. * Good Knowledge in Force.com technology stack: APEX, Visual Force, SOQL. * Apex Language, Apex Trigger, Apex Class, Asynchronous Apex and Visual Force (Page, Component & Controllers).  WORK EXPERIENCE **Dhandhania InfoTech Pvt. Ltd, Nagpur**  **Duration:** 26th Dec 2016 to 9th Aug 2018  **Designation:** Quality Control Analyst  **Role and Responsibility:**   * Work was based on Real Estate domain which includes preservation and inspection of property of U.S County. * Analyzing the status and work done by vendor on property. * Prepared Invoice reports, letters, financial statements and other documents using word processing, database or presentation software.   Inspection was done using Image Viewer software.  **Tech Mahindra Ltd. Pune**  **Duration:** 20th Dec 2018 to 01 Dec 2020  **Designation:** Customer Relationship Management  **Role and Responsibility:**   * The job mainly consists of handling Customer Relationship Management on CRM platform. * Building and maintaining profitable relationships with Key clients (High Net worth Individual and MRS) * Prepared case study to escalate the issues. Collaborate with internal teams.  ProjectTravel Approval AppTechnology: Sales force **Description:** This is a Travel Approval app for an organizationTravel Requests were submitted for approval, rejection or to be completed. Each employee must submit an electronic request in the system for future travel. Each request includes a list of estimated expenses for airfare, hotel, rental car, and so on. Each request must be approved by the employee’s manager, and all out-of-state travel must be approved by a travel coordinator. Managers are able to display details for specific trip, analyze the settlement summary related to each trip and have reports and a dashboard to track key travel request trends and KPIs. |
|  |  | **Roles and Responsibility:**   * Creating data model objects and field * [Customize the User Interface for a Travel Approval App](https://trailhead.salesforce.com/en/content/learn/projects/customize-the-user-interface-for-a-travel-approval-app?trail_id=build-a-travel-approval-app) * Creating business process automation * Load data using Data Import Wizard * Creating Reports and Dashboards |