

# Mayank Shah

Consultant



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## WORK EXPERIENCE

### Consultant

Apttus Software Private Limited

06/2018 - Present

#### Achievements/Tasks

- I am currently working as Tier-1 Engineer for supporting Apttus Products.
- Also I have been assigned engineer for multiple large enterprise customers.
- Actively mentored 6 newly joined team members.
- Familiar with Salesforce administration/customization, troubleshooting and debugging in Salesforce environment.
- Also worked with Professional Services department for month long project in July, 2018.
- Recently promoted to Consultant role in September 2020.

### Project Trainee

Apttus Software Private Limited

01/2018 - 06/2018

#### Achievements/Tasks

- This internship was part of my B. Tech Course requirement.
- I worked as Tier-1 Engineer to support Apttus products.
- During this internship, I also started working with premier customers.

## EDUCATION

### B. Tech in Information Technology

Institute of Technology, Nirma University

07/2015 - 05/2018

7.2 CPI

### Diploma in Information Technology

Institute of Diploma Studies, Nirma University

07/2012 - 05/2015

9.01 CPI

### Secondary School Certificate, GSEB

P. V. Modi School, Rajkot

06/2011 - 03/2012

82.6%

## CERTIFICATIONS

Salesforce Administrator

Salesforce App Builder

Salesforce Platform Developer-I

201 Apttus - Contract Lifecycle Management

202 Apttus - Configure, Pricing, Quoting

201 Apttus - Billing Management

201 Apttus - Advanced Approvals Management

201 Apttus - X-Author for Excel

## ACHIEVEMENTS

Rising Star - Q1 '2019 Global Delivery Awards at Apttus

Rock Star - Q1 '2020 Global Delivery Awards at Apttus

Ranger Rank on Salesforce Trailheads [🔗](#)

Gathered 136k+ Points on trailheads including 7 Superbadges and total of 144 badges.

## LANGUAGES

C	●	●	○	○	○
C++	●	●	○	○	○
Java	●	●	○	○	○
SQL	●	●	●	○	○
Apex	●	●	●	○	○
Visualforce	●	●	●	○	○
SOQL	●	●	●	●	○
Python 3	●	●	○	○	○

## INTERESTS

Reading Self-Development Books

Self-learning

Learning Foreign languages

Travelling