**Akhila Chukka**

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**Professional Summary:**

* 5+ years of Experience in IT industry Involving as a software developer on Salesforce.com.
* Experience in Salesforce.com/Force.com implementation.
* Experience in Lightning Components
* Experience in sales cloud and Communities.
* Good knowledge in service cloud.
* Good knowledge in LWC.
* Good experience in writing apex classes, Creating Visual force pages and Hands on experience on writing apex trigger.
* Good experience in writing Salesforce Object Query Language (SOQL) Queries.
* Good experience in Workflows and Approval Process.
* Implemented Security and Sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
* Have hands-on using workbench for **SOQL, DML** and metadata retrieve and deployment.
* End to end exposure of developing apps, deploying apps, issues and limitations with the SFDC platform, salesforce Governor Limits, and how to address them.
* Proficiency in programming using Salesforce.com (SFDC), Force.com and their use in the development of CRM solutions.
* Experience working with Import wizard, Data Loader and salesforce.com Sandbox environments. Data migration from traditional systems to the SFDC platform using the API and data load techniques and through Command Line Interface.
* Strong communicator and self-starter with integrative thinking skills, capable of forming and

maintaining positive and productive working relationships in internal, external, independent

and team environment.

**Technical Skills:**

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| **Salesforce** | Force.com platform, SOQL, Workflows, Triggers, Sales cloud, Service cloud, Communities, Integrations |
| **Programming Language** | Apex, Visual force, JSP, Lightning |
| **Tools** | Apex data loader, DocuSign, Bitbucket |
| **Scripting Languages** | Html, CSS, jQuery, AJAX |

**Certifications:**

Salesforce.com certified Platform Developer I

Salesforce.com certified Platform Administrator

**Professional Experiences:**

**Bank of America, Jacksonville, FL Feb 2018 to till date.**

**Salesforce Developer**

**Responsibilities:**

* Developed **Lightning** **web components**.
* Designed, developed and deployed **Apex Classes, Controller Classes and Apex Triggers** for various functional needs.
* Developed solution for switching classic to **Lightning experience (Lightning Migration).**
* Developed Lightning Components for replacement of **JavaScript** buttons.
* Used the **sandbox** for testing and migrated the code to the deployment instance after testing.
* Migrated data from Excel and **CSV** files to **SFDC** using Data Loader and Data Import **Wizard**.
* Maintained Sandbox Environment for **QA** Activities.
* Worked on Process Builder based on the requirements.
* Migrated the code/components from Sandbox to other Sandbox using Change set.
* Experience with **Salesforce** **Service cloud** implementation and **Sales cloud**.
* Co-ordinate with the test team and provide the application flow demo before the test team starts Testing.

**Environment:**Saleforce.com platform, Apex Language, Lightning Components, Visual Force Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox, Eclipse IDE Plug-in, SOQL, SOSL.

**Blue Cross Blue Shield, Jacksonville, FL Feb 2017 -Feb 2018**

**Salesforce Admin& developer**

**Responsibilities:**

* Gathered requirements and had a thorough understanding of interpreting customer/client business needs and translate them into operational requirements.
* Used **force.com** developer toolkit including visual force pages, apex classes, apex controllers and apex triggers to develop custom business logic.
* Developed various Custom Objects, Tabs, Entity-Relationship data model, validation rules on the objects and tabs, Components and Visual Force Pages.
* Created Custom fields, pick lists, dependent pick lists, and validation formulas to the custom objects.
* Added Budget object to the Campaign resulting into ability of managers to effectively allocate budgets and review based on Budget Reporting.
* Implemented the requirements on **Salesforce.com** platform and **Force.com** **IDE** Plug-in using **Eclipse**.
* Designed and developed Apex Classes, Controller Classes, Extensions and Apex Triggers for various functional needs in the application.
* Used **SOQL** & **SOSL** with consideration to Governor Limits for data manipulation needs of
* the application using platform database objects.
* Working with **Salesforce** data tools such as Data Loader, Excel Connector, Demand Tools and **Eclipse Force.com IDE** for data migration.
* Configured workflow rules, time triggered workflows, email templates resulting into effective web to lead communication with customers and partner hotels.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Created profiles and implemented Object and field level security to hide critical information.
* Integrated **Salesforce CRM** with **Siebel CRM** explicitly using **web services API**.
* Implemented **Apex Classes &Triggers** and linked them to manage the workflows.
* Created Users, Roles, Public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* Created test scenarios on **Sandbox** environment and migrated code to deployment upon successful testing.

**Environment:**Saleforce.com platform, Apex Language, Lightning Components, Visual Force Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox, Eclipse IDE Plug-in, SOQL, SOSL.

**Gates Foundation, TX April 2015 -March 2017**

**Salesforce Admin& developer**

**Responsibilities:**

* Worked on apex classes, test classes, triggers, Visualforce Pages, Components.
* Design new **lightning** components based on client requirements.
* Responsible for configuration which includes custom objects, fields, page layouts, validation rules, workflows, reports and dashboards.
* Developed Apex Classes, Visual Force pages and Triggers to meet business requirement.
* Worked with groups, Participated in Requirement Gathering Sessions, **JAD** Sessions to define their needs and developed an action plan and specification document.
* Used **Apex Data Loader** to migrate data such as Accounts, Campaigns from legacy system **ACT**.
* Maintained processes of **CSV** import file updates for customer records into Accounts, Contacts using Data Loader and Import Wizard.
* Provided support ongoing **salesforce.com** maintenance and administration services including periodic data cleansing, custom objects, workflow, campaign management and triggers.

**Environment:**Saleforce.com platform, Apex Language, Lightning Components, Visual Force Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox, Eclipse IDE Plug-in, SOQL, SOSL.