Nic Otuoze

nicoo@hotmail.co.uk, **214-440-6003.**

Educational Background

- Masters Degree (MSc) in Management and Information Systems Majoring in Management in Dec 2009 at The University of Manchester, Manchester, England
- Bachelors Degree (BSc) in Business Information Systems in July 2005 at The University of Bolton, England

Professional Affiliations and Certifications

- Certified Agile Project Manager
- Certified Scrum Master
- Certifiled Product Owner
- SAFe 5.0 Certified
- Certified Release Train Engineer
- Certified DevOps Release Manager
- Certified Lean SIX SIGMA DFSS
- Certified SIX SIGMA Green Belt

Publications

- Author of the e-book "Benefits and Influences of Telecommunications Policy adoption in Nigeria"
  (http://books.google.com/books/about/Benefits_and_influences_of_telecommunica.html?id=WLgacgAACAAJ)

Professional Background

Bank of America Home Loans, Plano Texas. USA,

Position: Release Train Engineer 2010 to Date

- Self-starter, creating and executing projects plans
- Serving as a scrum master and Release Train Engineer in various projects
- Coaching new teams and scrum master on the scrum framework and SAFe
- Tracking Impediments from scrum masters
- Facilitating and communicating PI calendars
- Created Agile and Scrum training deck from scratch for delivery team
- Led Kanban framework initialization within line of business
- Facilitating meetings as release train engineer
- Skilled in using JIRA and Rally
- Ensure process maps and workflows are in place and validated regularly

Reed Technologies for Cooperative Banking and Retail Group, Manchester. UK

Position: Implementation Consultant, April 2008 – August 2009

- Met with clients and uncovered client needs and demonstrated solutions
- Created and documented high level objectives and decomposed into the appropriate activities
- Responsible for identifying stakeholders and stakeholder requirements and provided updates to stakeholders
- Led efforts to improve existing applications and led development
- Serving as a Consultant on various projects
- Enabling delivery team in right process definition and performance indicator identification
- Building trusted relationships with business leaders, team members and managers

References Available on Request