Srikanth Gujja

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**PROFESSIONAL EXPERIENCE**

**Brown Brothers Harriman & Co. (BBH), Boston, MA**

Brown Brothers Harriman & Co. (BBH) is the oldest and one of the largest private banks & Financial Services in the United States. In 1931, the merger of Brown Brothers & Co. (founded in 1818) and Harriman Brothers & Co. formed the current BBH.

**Salesforce Contractor / Lightning Developer** September 2018 - Present

* Designed and implemented a Invest management custom lightning solution that provided the Account plans and client Management origination teams a faster, standardized and more transparent means of tracking team planning& Questionnaire.
* Designed and implemented an integration between salesforce and the Quevidan, Marketo, which streamlined the investment proposal process& campaign Automation.
* Designed and implemented a custom lightning and integration solution connecting Salesforce with an Altify AppExchange platform enabling a more automated method for analyzing client Account Plans data.
* Designed and implemented reusable lightning components utilized in both flows and record pages that have provided page redirection, enhanced formatting and multi-select lookup functionality, Multi Search functionality.
* Utilized salesforce dx and cli to develop code, deploy metadata, Vulnerability scanner tests using OWASP, zap. create scratch organizations and unlocked packages for a more flexible development lifecycle.

**Data Management Company:**

* Implemented a lightning component solution for Tier 1, 2 and 3 support representatives to improve time allocation and management related to solving client issues.
* Implemented a lightning component solution to provide a more efficient process for both support managers and representatives to manage the case escalation process for Crystal Reporting from third party Systems like SAP Crystal Reports, Qlik view Reporting tools.
* Designed and implemented custom integrations between the client’s salesforce and enterprise data platform to better manage communication involving client membership, loyalty, and reservation data.
* Experience Working Configuration Sales and Application Customer Engagement Underwriting and Approval in Ncino.
* Working experience configuration, integration with Flowsum AppExchange Native Release management CI/CD tool.

**Massachusetts Institute of Technology (J-PAL), Cambridge, MA**

**Salesforce Technical Consultant / Lightning Developer** July 2018 – September 2018

Massachusetts Institute of Technology (MIT) is a private research university in Cambridge, Massachusetts. Founded in 1861 in response to the increasing industrialization of the United States.

**Poverty Research Lab:**

* Designed and implemented an identity management solution in Salesforce communities providing admins the ability to initiate and manage user provisioning and deactivation using lightning components coupled with a custom integration that sent related user information to a 3rd party identity provider,Vlocity.
* Designed and implemented custom outbound integrations between salesforce and a subscription vendor to streamline the client HR onboarding process.
* Provided development, implementation, and updating focusing on Sales cloud and Service cloud Using Managed packages like Namedrop, Amazon connect, DocuSign, Gearset AppExchange packages.
* Experience with the integrating SFDC partners such as CPQ (Config, Price & Quote). Salesforce CPQ working on Quotes, Select Products, Calculate Prices, Generation of PDF Quotes, Manage Contracts and Renewals.

**Georgia Tech, GA**

**Salesforce Developer/ Administrator**  May 2016 – July2018

Georgia Tech is a public research university in Atlanta, Georgia, in the United States. Provides a technologically focused education to more than 25,000 undergraduate and graduate students.

* Implemented informatica cloud processes, which included data mappings, lookups, and functions to integrate client data between SQL databases, portfolio management software and salesforce.
* Designed and implemented custom apex solutions to maintain object relationship accuracy supplementing a complex system integration.
* Designed and implemented an iFrame as a secure method for capturing client credit card details as part of the subscription process leveraging both a lightning component and visual force page.
* Designed and implemented custom webservices to facilitate both customer product activation and product shipment processes for University Store.
* Provided development, implementation, and updating focusing on Education cloud (EDA), Marketing cloud and Service cloud Using Managed packages like Softphony trillo SMS AppExchange packages.

**IAGC Security Systems Hyderabad**

**Salesforce System Administrator /Developer** June 2014 – December 2015

* Involved in Salesforce.com Application Setup activities, customization, and implementation of the apps to match the functional needs of the student organization.
* Involved in gathering student requirements from group student user’s teams spread over the events, gatherings, Student Activities, and student service.
* Involved in, business process and workflows of the organization with respect to salesforce.com implementation.
* payment gateways integration in community portals for student’s Events signups.

**IAGC Security Systems Hyderabad**

**Web Developer /System Administrator** June 2012 – May 2014

* Developed Business logic using J2EE, JSP, Servlet and Spring Bean Classes.
* Developed the application using Struts Framework which is based on the MVC Design Pattern.
* Interacted with end applications and performed Business Analysis and Detailed Design of the system from Business Requirement documents.
* Design and Development of Objects using Object Oriented Design in Java.
* Extensively used Hibernate Query Language (HQL) and Criteria based queries to work with MySQL databases.
* Created security certificates and established secured connections between Application Servers and Web Servers.
* Configured springapp-servlet.xml, web.xml Spring-specific deployment descriptor
* Used REST Web Services to transfer the amount to transfer application that is remote.

**EDUCATION**

Chicago State University, **Master’s in Computer science Chicago, IL** December 2017

**SALESFORCE SKILLS**

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| **Development:** | Lightning components, Lightning web components, JavaScript, json, jQuery, visual force, apex, xml, and html |
| **Salesforce Lightning**  | Lightning Design System, Lightning App Builder, Lightning Component Framework, Lightning customizations, Lightning CSS Framework, Creating Lighting Components Events.  |
| **Analysis** | Requirements gathering, data modeling, declarative and custom architecture |
| **Sales Cloud** | Lead Automation, Territory Management, Opportunity Management, Sales Collaboration, Field Service Lightning, File Sync and Share, Apptus CPQ.  |
| **Service Cloud**  | Case Automation, Lightning Console, Live Message, Omni Routing, Field Service Lightning, Knowledge management, Communities for Service, CTI, Velocity Omnichannel. |
| **Community Cloud & Financial Cloud**  | Business Integration, Personalization, Lightning Bolt, Campaigns, content Management, Financial Force PSA, Platform Shield Encryption, |
| **Education & Marketing Cloud** | EDA Package Configuration & Customization, Affiliate Management in Education Cloud, Journey Builder. Marketo, Pardot for Automation. |
| **Salesforce Classic****Configuration**  | Apex, Visual Force Pages, Reports, SOQL, SOSL, API, Dashboards, Data Loader, Controllers, Triggers, Custom Objects, Salesforce Chatter Workflow & Approvals, Custom Objects, process builder, lightning flows, custom metadata, validation rules, formulas, profiles and permission sets. |
| **Web Servers &Apex Integration Services** | Rest API, Soap API, Streaming API, Bulk API, Apex SOAP Callouts, Apex Web Services, apex rest callouts and webservices, graphql, oauth2.0, informatica cloud and postman |
| **Scripting Language**  | Aura, HTML, CSS, JavaScript (j query 3.3.1), SOAP, WSDL, Ajax, XML, Amp scripting. |
| **Data Transmission Tools (ETL)& Testing Tools** |  SQL Server BI Tools, DTS, Informatics, Data stage, Kanban Board, WebSphere Cast Iron data loader, Prover, Workbench, Sandbox, Postman, DellBoomi, Jitterbit, MuleSoft, OWASP, zap. |
| **Release Management** | salesforce dx and cli, vs code, metadata api, scratch orgs, unlocked packages, git, GitHub and GitLab, Ant, Mvn, Flowsum. |
| **App Exchange Tools**  |  Conga composer, DocuSign, Namedrop, soft phony, amazon connect CTI, Trillo SMS, Ncino private banking OS, Vlocity, |
| **Salesforce Trailhead Super badges**  | Apex Specialist, Data Integration Specialist, Lightning Component Framework Specialist, and Advanced Apex Specialist, Aura Web Component Specialist, Field Service Lightning Specialist, Process Automation Specialist etc.  |

**SALESFORCE CERTITIFICATIONS**

* Salesforce Advanced Platform Developer II (Dev501).
* Salesforce Application Architect.
* Salesforce Sharing and Visibility Designer.
* Salesforce Platform Developer I (Dev401).
* Salesforce Platform App Builder.
* Salesforce Architecture & Management Designer
* Salesforce CPQ Specialist
* Salesforce Administrator (ADM201).

**SALESFORCE CERTITIFICATION GOALS**

System Architect 2020, Certified Technical Architect, 2021.