**STATUS : - U.S. CITIZEN CLEARANCE : - CLEARABLE**

**OBJ ECTIVE:**

**Certified & Experienced Scrum Master offering 7+ years of total experience with an impressive record of delivering and implementing the project as per scheduled deadlines in support of DME and O&M Government and Commercial clients.** **Experience in Enterprise Agile SAFe, Scrum/ Kanban and DevSecOps best practices with strong business results.**

**Summary:**

* Facilitated Sprint **Planning**, **Daily Scrums**, **Retrospectives**, **Sprint Demos** and **stakeholder** meetings.
* Conducted Grooming **Session** with the product owner and gather stories and analyze stories and assign points to the stories for the development team.
* Work with AWS **Cloud Watch** to create a dashboard for the developers.
* Strong knowledge of source code repository administration **(GIT),** build setup and administration **(Jenkins and Jenkins Job DSL**) and superior experience utilizing software build/configuration tools such as **Make, Ant and Maven** Designed and implemented different automation frameworks from scratch like Page Objects framework, Data Driven framework.
* Drive relentless improvement via **inspect and adapt** workshops; determine improvements to system capabilities and system delivery processes **( hardware, software , architecture, automated deployment, training , etc)**
* Developed and delivered team and organization training materials and workshops, building knowledge and skills to facilitate the Agile transformation.
* Coached **development teams**, Business Analysts, Managers and Executives on Agile values and principles to **promote continuous improvement** in practices and artifacts.
* **Strong Problem-solving**, and technical skills coupled with confident decision making for enabling effective solutions leading to **high customer satisfaction** and low operational costs.
* Strong knowledge of **Test Driven Development and Behavior Driven Development**
* Scrum as an asset; strong knowledge of all the concepts: tasks, backlog tracking, burn-down metrics, velocity, user stories .
* Mediating the general conflict of goals between the development team and product owner and acted as a servant leader.
* Manage **dependencies** between the **Scrum team** and others, collaborating within the
Scrum Master network especially about items necessary for product release.
* Coach the development team to write a good story with detail **Descriptions, Acceptance criteria, Sub-task and Definition of Done & Checklists/Notes.**

**SKILLS**:

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| --- | --- |
| **Testing Tools** | HP Quality Center, Quick Test Professional (QTP), Test Director), TOAD, PVCs Tracker, IBM Rational Robot, Clear Quest, BMC Remedy, Rational Manual Tester(RMT)Empower. |
| **Defect Tracking Tools** | HP Quality Center/ALM, JIRA, Bugzilla |
| **Operating Systems** | UNIX, MS DOS, Windows Vista, Windows XP, Windows 2000, and Windows 95,Windows 7, Windows 8. |
| **Database** | MS SQL Server 2008/2016,  |
| **Microsoft Tools** | MS Word, MS Excel, Power Point, MS Works, and Outlook, MS Visio, Microsoft Lync, Microsoft Outlook express, IBM Lotus NoteMicrosoft Team |
| **Application Server** | Web Logic, IIS, Apache, JBOSS. |
| **Methodologies** | Agile, Waterfall,  |
| **Process** | Scrum,kanban, Xtreme Programming, |
| **Test Management Tool** | Version One,Jira/Confluence,ALM,TFS |

**CERTIFICATION:**

* MCP - 2008,(Microsoft Certified IT Professional - database Administration)
* MCP - 2012 , (Microsoft Certified IT Professional -database Administration)
* SAFe Certified Product Owner
* SAFe Certified Scrum Master
* CompTIA Security+
* AWS Certified Solution Architect-Associate

**EXPERIENCE:**

**Truist Bank Inc.**

**Richmond VA**

Scrum Master June 2019 – Present

* Facilitate scrum meetings and team **collaboration** without coercion, assigning, or dictating work; **remove impediments**, or assist the team in doing so, in order to allow the team to achieve their sprint goals and/or PI objectives.
* Establish a trusting and safe team environment where problems can be addressed without blame or judgment with a focus on problem solving, and will foster a "learn by doing" environment .Collaborate with partners to transition the operating model to SAFe
Implement processes, practices, and tools to enable multiple paths of delivery
* Guide the SAFe initiatives through coaching and mentoring
* Coach and mentor the organization to facilitate adoption and maturity
* Generate new or unique solutions and embrace new ideas that help sustain our business (encompassing everything from continuous improvement to new product and delivery innovation)
* Coached and mentored scrum teams to consistently achieve **Sprint Goals**
* Managed iterative product delivery on time and on budget within Agile/SCRUM framework
* Conducted Scrum Ceremonies with teams: **Daily Scrum, Sprint Planning, Backlog Grooming, Sprint Review**, and **Sprint Retrospective**
* Developed Product Roadmaps to manage expectations with Business Stakeholders
* Worked closely with **Product Owner and Stakeholders** to build consensus on ROI
 Ensured all project artifacts including user stories and business rules adhere to PMO standards
* Identified, resolved and managed project impediments, risks and issues
* Chaired regular Defect Resolution meetings to manage delivery of a defect free produce
* Ensured that all project artifacts up-to-date and organized in Version One
* Compiled, analyzed and visualized data to generate reports about Estimation Accuracy, Team **Velocity, Burn down and Burn up** Rate in Version One
* Utilized Trello to design a Kanban board for the team to track tasks and optimize the flow
of work.
* **Introduced a Retrospective** tool that promotes **continuous improvement** which helped the team reflect on previous sprints and evolve throughout the hackathon.
* Coordinated with other **Scrum Teams** to ensure synchronized testing and rollout
* Formed close working relationship with DevOps team to facilitate smooth Integration and Delivery to QA and Production environments
* Maintained strong relationships with new hires and fostered collaboration between team
members

**Environment:** Windows XP, Linux, Unix, JAVA, Oracle, SQL Server Junit, Web Server, Warehouse, weblog 11c server, WSDL, GitHub, Visual Studio, Jira, Confluence

**Department of Housing and Urban Development**

**Washington DC**

**Scrum Master / Project Manager January 2017 - May 2019**

* Acted as **Servant leader** and facilitated the development team member and Supervise a team member for the testing period and couching the team to practice Agile.
* Facilitated scrum ceremonies for the team including discussions of complex, high value functionality.
* Influenced a cultural change by recommending an agile approach to deliver client needs
* Established a governance structure where decision-making is weighted toward an empowered team.
* Promoted **continuous improvement** by utilizing feedback from stakeholders and facilitating sprint retrospectives for the development team.
* Designed a scrum board for the team to track tasks and optimize the flow of work.
* Engaged stakeholders, team members and technical resources to analyze user needs and resource limitations.
* **Designed** and Implemented information systems that optimized team efficiency through lean thinking process.
* Decoupled the system's domain model to help isolate the architecture layers and manage dependencies.
* Maintained responsibility for a regression test suite to ensure the continuity of business functions and system stability.
* Analyzed and implemented testing methods and equipment that aided to increase the team's confidence in the system and highlighted the value stream.
* Strong leadership, teamwork, interpersonal, and presentation skills

**Environment:** Windows 10, JAVA, Oracle, ALM, UFT, J unit, Web Server, J2EE, Jenkin, Data Warehouse, weblog 12c server, WSDL, GitHub, Jira, Confluence, Microsoft Teams, Apache, SharePoint 2013

**JP Morgan Chase**

**New York, NY**

**Junior Scrum Master/QA/BA May 2013 -December 2016**

* Guided the team towards understanding the scrum process by effectively leading daily
scrum, sprint planning, sprint demo and retrospective meetings.
* Ensured team feedback is captured within action items during **retrospectives** to help
identify areas of opportunity and allow the team to evolve and continuously improve.
* Identified, tracked and helped remove impediments in the duration of a sprint to ensure a smooth workflow and protect the sprint goal.
* **Facilitated** and attended **Sprint planning**/backlog grooming sessions to ensure user stories
are estimated and approved by all team members.
* Demonstrated flexibility and adaptability to learning new Agile practices such XP to help
increase the velocity of the scrum team.
* Supported solicitation of input and feedback from stakeholders and users after each
Sprint
* Ensured transparency of team progress and impediments across the program and stakeholders by exploiting feedback and key metrics.
* Tracked and produced metrics using burn down/burn up charts, velocity charts and sprint
reports.
* Demonstrated new functionalities during **Sprint Demos** to the client and product
owner.
* Maintained a strong and successful co-operative relationship with the client, team
members and leadership in a dynamic environment.
* Evaluated test results and recommended changes in procedures to validate
implementation against requirements.
* Created and executed test scripts and provided automation support for integration and system testing..
* Provided support to the end users of the system and addressed their concerns in preparation of the team's new deployment

**Environment:** Windows 10, Linux, Unix, JAVA, Oracle, SQL Server Junit, Web Server, Jenkin, Data Warehouse, Apache, WSDL, GitHub, Jira, Confluence.

**EDUCATION :-**

* Masters in Computer Science and Information Technology from Southern University.
* Bachelor in Computer Science and Information Technology from Southern University.