POOJA JADHAV

# [pooja.jadhav@techilaservices.com](mailto:pooja.jadhav@techilaservices.com)



**Professional Summary**

* **4.7 Year** of development, implementation, and maintenance experience in the IT industry in the SalesForce.com CRM Platform as **Developer and Administrator**.
* Completed **Badges** with **70k+** Points in Salesforce **Trailhead** and achieved the highest rank (**RANGER**).

# Hands-on experience in Lightning Components and server-side controllers to meet the business requirements.

## Experienced in SalesForce.com Apex classes, Apex triggers, Batch class, Schedule class/ Scheduler, Test Class, Visual Force pages, Custom Controllers, Lightning App Builder, Lightning Flows, Lightning Components.

* Experience in **SalesForce Customization**, **Data Validation, Sales, Marketing, Customer Service** and

**Support Administration.**

* Hands-on experience in Administration setup like **Manage Users**, **Security Controls** and **Data Management.**
* Experience customizing standard objects - **Accounts, Contacts, Opportunities, Lead, Products, Price books, Cases, Campaigns, Reports,** and **Dashboards**.
* Extensive experience in designing of custom objects, custom fields, role-based page layouts, **Workflow Rules, Process Builder, Validation Rules, Approval Processes, custom Tabs, custom reports** to various formats **Dashboards**, **and Email generation** according to application requirements.
* Experience with data migration and updates through **Data Loader and Data Loader.Io, Data Import Wizard, Workbench** in Salesforce.com.
* Experience in **installing** and **configuring** the **AppExchange applications**.
* Create user setup, various **profile, roles**, setting up **OWD** and configure the permission by designing security and **sharing rules** at object, field and record level for different users at different levels of organizations and setting up **access network, login and IP range** access to the users.

## Programming / Scripting Languages / Database / Cloud:

Apex, C, C++, Java, MySQL, JavaScript, HTML, CSS3.



**Technical Skill**

## Operating Systems:

Windows, Linux (Fedora, Ubuntu), MAC OS.

## Other Software's:

Microsoft Office (Word, Excel, PowerPoint), Android Studio, Visual Studio, Jitterbit, Data Loader, PostMan.



**Educational Details**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Degree** | **Board/University** | **Year of**  **Passing** | **School/College** | **%** |
| B. E | Shivaji University | 2018 | D.K.T.E Engineering college,Ichalkaranji | 74% |
| HSC | Shivaji University | 2014 | D.K.A.S.C Jr. College, Ichalkaranji. | 67% |
| SSC | Shivaji University | 2012 | SAI English Medium school, Ichalkaranji | 78% |



**Professional Experience**

* **Techila Global Services *Feb 2019 – Current Location: Pune***

***Role:*** *Salesforce Developer*

## Project: 1

**Project Title: HRMS Team Size:** 4

**Project Description:** To collect the Employee working logged hours and save them under the employee record in salesforce. Integration of **Teamwork** API to **salesforce** org. Get the employee leaves from the HRMS org and required data to stored in the salesforce to integrate them .To Integrate two org data with the one.

## Responsibilities:

* + Requirement gathering, Solution design and implementation.
  + Integration of Teamwork with Salesforce.

## Salesforce to Salesforce Connection.

* + Developed Apex classes, Controller Classes ,Apex Triggers, VisualForce pages for various functional needs in the application.
  + Created Workflows rules, Page layouts, Email Alerts, Field Updates and OutboundMessages to manage the Workflow & Approvals

## Worked on Lightning Components, Validation Rules, API Callout.

* + Worked on **SOQL and SOSL** queries in Apex, Developer Console and Workbench.
  + Development and after live support.

## Project: 2

**Project Title:** Corel(Product).

## Team Size: 6

**Project Description:** Corel is a project of data migration. In this project, the client wants to migrate 3 Different orgs into new Org with some changes in existing functionality.

## Responsibilities:

* Interacted with various business team members to gather the requirements and documentation and Implementation..
* Worked on Atlassian (**Confluence and Jira**) for documentation and Analysis of task Status.
* Worked on **API Integration** for data migration.
* Determined and documented the As-Is and To-be(Future) business process flow.
* Worked on Standard **Salesforce to Salesforce Integration**.

## Worked on Apex Trigger, Batch Class, Schedule Class, VisualForce Pages, Workflow Rules, Process Builder, Validation Rules, Approval Process.

* Worked on **Inbound and Outbound Changesets Deployment.**

**Project:** 3

**Project Title: Aware Recovery Team Size:** 2

**Project Description:** To collect the information of the patients and doctors and sync them as required to Aura sigmund.

## Responsibilities:

* Requirement gathering, Solution design and implementation.
* Integration of Salesforce with Sigmund.
* Developed Apex classes, Controller Classes ,Apex Triggers, LWC component for various functional needs in the application.
* Created Workflows rules, Page layouts, Email Alerts, Field Updates and OutboundMessages to manage the Workflow & Approvals

## Worked on Lightning Components, Validation Rules, API Callout.

**Project:** 4

**Project Title: NRG Clean power Team Size:** 2

**Project Description:** Integration between Quickbooks.

## Responsibilities:

* Requirement gathering, Solution design and implementation.
* Integration of Salesforce with Quickbooks.
* Implemented batch classes, triggers, Process builder and Workflows.
* Web-to-case , Email-to-case , Reports and Dashboards and live Agents.

## Project: 5

**Project Title: Aware Recovery Community Team Size:** 2

**Project Description:** Customer Community for Portal users.

## Responsibilities:

* Client requirement gathering and good knowledge and experience in Service Cloud and Community.
* Worked with the omni-channel setup and live chat users.
* Implemented communities and built external pages with some custom LWC component as per client Requirement.

## Project: 6

**Project Title: CFB Strategies  
Team Size:** 2

**Project Description:** Calculation functionality for units rented and vacant.

## Responsibilities:

* Client requirement gathering.
* Worked with the apex and Aura components.
* Demos and End-To-End deployments.

## Project: 7

**Project Title: NGCX  
Team Size:** 18

**Project Description:** Mobile Application for users

## Responsibilities:

* Client requirement gathering and good knowledge and experience in Service Cloud and Community.
* Working with sites and LWC components.

## Project: 8

**Project Title: Arada**  
**Team Size:** 10

Responsibilities:

* Analyzing and creating technical design documents based on given requirements and grooming sessions.
* Collaborating cross-functionally to ensure smooth design and development processes, connecting with different teams to understand functional requirements.
* Deploying and administering code, ensuring proper configuration and deployment in the target environment.
* Developing test classes and conducting unit testing to ensure quality and functionality.
* Creating Apex classes, Lightning components, flows, Visualforce pages, and Lightning Web Components to implement various functionalities.
* Utilizing data loading tools like Data Loader for efficient data import and export.

**DECLARATIONS:**

# I hereby declare that the information furnished above is true to the best of my knowledge.

## POOJA JADHAV