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PROFESSIONAL HIGHLIGHTS

- Have 6+ years of extensive experience in the area of Software Development with more than 5 years of relevant experience in Salesforce CRM.

- Experience in the complete life cycle of project development (SDLC) including System Analysis, Design, Development, Testing, Deployment and Maintenance.

- Experience working in Agile/Scrum environment.

- Strong experience in Salesforce Development using Apex, Lightning web components, JavaScript and Triggers.

- Experience in Salesforce.com CRM, Force.com platform viz. customizing objects, fields, validation rules, flows, process builders, creating roles and Profiles and configured the permissions based on the organizational hierarchy.

- Deployed customizations from Sandbox to other environments using deployment process involving GIT, Jenkins and VS Code Editor.

- Experience in integrating Salesforce with 3rd party systems using Rest API.

- Self-motivated, energetic individual with high work ethics which enables me to complete assignments with good quality.

- Good written, communication, interpersonal skills, proven team player with an analytical mind bent to problem solving and delivering solutions.

- Experience in onshore and offshore delivery model.

EMPLOYMENT DETAILS

- Working currently as Senior Technology-Consultant with Virtusa Consultancy Services Pvt. Ltd., Gurgaon since August 2020.

- Worked as Senior Software Engineer with AWC Software Pvt. Ltd. at client location Publicis Sapient, Gurgaon since September 2019 to May 2020.

- Worked as Senior Software Engineer with NIIT Technologies Pvt. Ltd., Noida from March 2018 to September 2019.

- Worked as Programmer Analyst with Cognizant Technology Solutions, Chennai from February 2016 to January 2018.

PROJECT PROFILE

Project # AARP Lightning Contact Center

Project description:
CRM was developed for United Health Group client to handle their internal sales/service processes effectively. It consists of Account Management, Opportunity Management and Case Management which makes it easier for sales reps to manage sales and service operations much more effectively.

Responsibilities:

- Involved in updating documentation, peer reviews, attending daily scrums and updating status regularly.

- Working closely with business users on gathering the functional and technical requirements.

- Developed various Apex Classes, Triggers, Controller classes and methods for functional needs in the application compatible with lightning.

- Worked on Salesforce Lightning Web Components for building customized components.

- Involved in writing new test classes and fixing existing test classes to improve overall code coverage.

- Involved in unit testing the functionalities to cover all scenarios and fixing defects.

- Involved in creation of Salesforce Platform Events and publishing it to Siebel system.

- Used GitHub for version control and VS Code Terminal for branch management and check ins.

- Created record types, page layouts, configured page layouts and assigned page layouts to different record types and involved in creating objects, fields, validation rules, flows and process builders.

- Deploying customizations using GIT and Jenkins from one sandbox to another. And using VS Code as the IDE.

- Hands on functional testing and validating business requirements functionally and conducting end to end System Integration Testing.

Project # San Mateo Property Assessment

Project description:
A Salesforce application is being built for San Mateo County government in California which helps them in assessing the properties every Roll Year and effectively managing the exemptions or any penalties applicable on property tax calculations. Earlier the County have been using different types of files to store and manage the information related to parcels, accounts and properties, but with the help of Salesforce the process is made a lot easier to maintain and calculate the property tax.

Responsibilities:

- Involved in Salesforce.com Setup Activities including User access & permissions, adding users and profiles.

- Enhanced development by creating objects, fields, field dependencies, validation rules, flows and process builders.

- Implemented pick lists, dependent pick lists, lookups, master detail relationships, custom tabs and formula fields to the custom objects.

- Involved in creating Lightning web components while delivering this project.

- Involved in writing Apex triggers, Apex Classes, Batch Classes.

- Deploying customizations using GIT and Jenkins from one sandbox to another. And using VS Code as the IDE.

EDUCATIONAL QUALIFICATIONS

- 2011 – 2015: B.Tech in Computer Science from Chandigarh Engineering College