

# Vishnu Kumar Kakani

Coder | Gamer | Mangaka

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*Research, Design, Develop*

## EDUCATION

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Gandhi Institute of Technology and Management (GITAM University)  
*Bachelor of Technology in Computer Science*

Visakhapatnam, Andhra Pradesh  
June 2013 - May 2017

## WORK EXPERIENCE

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**Accenture** | Hyderabad | Software Engineer

November 2017 - Present

- 2.5 years of Professional Experience developing applications on Salesforce Platform(Lightning, Apex, Visualforce) and 6 months experience in Salesforce Application Automation Testing (Selenium)
- Good understanding of CRM process. Sound Knowledge of Health cloud and Service Cloud Implementations.
- Experience working in an Agile environment and has a solid foundation in Software development practices.
- Developed end-user documentation for technical trainings.
- Familiar with DevOps Process by maintaining the Code in Source Control (Github) after validating with Jenkins.
- Provided Knowledge Transfer and technical training Sessions for new team members to bring them up to speed about existing Application.

## PROJECTS

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**Advent Health**

March 20 - Sep 2020

***Advent Health is non-profit health care system in United States***

Responsibilities:

- Designing and Implementing Health Cloud
- Developed Platform Events for a Status Lightning Component which tracks users Presence efficiently
- Configured Health cloud Managed Components like Patient Card, Timeline and Today Pages.
- Built a Chat Component with Search functionality and improved the performance gradually
- Developed and deployed Apex Classes, Triggers, Process Builders, Reports and Dashboards.

**Health Care Service Corporation**

Feb 19 – March 2020

***Health Care Service Corporation (HCSC) is customer-owned health insurer in United States.***

Responsibilities:

- Designing and Implementing Service Cloud
- Developed Junction Objects, Validation Rules and Workflows.
- Worked with Queues and Assignment rules for Case Object.
- Built good understanding of JSON for creating Cases through REST API using Workbench Tool
- Developed and deployed Apex Classes, Triggers, Process Builders, Reports and Dashboards.

**Anthem Health**

April 18 – Jan 2019

***Anthem Health Provider of health Insurance in United States.***

Responsibilities:

- Part of Automation Testing team and Development.
- Familiarized with workings of Administrator in Salesforce.
- Worked on Configurational work like Reports, Dashboards. Flows

## SKILLS AND CERTIFICATIONS

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**Languages:** JavaScript, C++, Apex

**Tools:** Git, Eclipse, Visual Studio Code

**Salesforce Certifications:**

- Salesforce Certified Administrator - *Credential ID - 20242071*
- Salesforce Certified Platform App Builder - *Credential ID - 20015718*
- Salesforce Certified Service Cloud Consultant - *Credential ID - 20541032*
- Salesforce Certified Platform Developer I - *Credential ID - 20907201*