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Hridesh Kumar Dixit

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**Career Objective:-**

To excel in the field of Information Technology by utilizing my skills and abilities in an Esteemed Organization that offers Professional growth while being resourceful, challenging and innovative.

**Professional Experience:**

* Having 3 years of experience as Salesforce Consultant.
* Experience in Requirement Capturing from client, Designing, Development and Testing Salesforce applications.
* Extensive experience in Product Development Life Cycle and facilitating agile practices.
* Solution oriented professional with excellent knowledge of the SalesForce.com application, features, architecture and technical capabilities.
* Experience in customizing standard and custom objects, fields, creating Roles, profiles and configured the permissions based on the organizational hierarchy.
* Having knowledge on Salesforce Setup Menu, Configuration, Custom Application Development, Administration and Data Migration using Workbench, ANT.
* Experience in implementing customization using Process Builder, Workflow, Approval Process, Flow, Apex Class, Trigger, Lightning Component.
* Used Data loader for data management in force.com platform.
* Designed Custom Formula Fields, Validation Rules, Field Dependencies, Page layouts and Search layout, Compact Layout, Reports and Dashboards.
* Having knowledge in RDBMS technology (Oracle) in SQL and ETL Tool Informatica PowerCenter 10.2.
* Having good communication and interpersonal skills.
* Detail-oriented energetic team player motivated with multi-tasking capabilities and problem solver with exceptional presentation and client/customer relation skills.

**Experience Summary:-**

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Currently associated with “**Pricewaterhouse Coopers**”, Bangalore as Salesforce Consultant from July 2019 to till date.

**Technical Skills:-**

**CRM:** Salesforce CRM, Force.com platform

**Web Technologies:** Visual Force, Lightning

**Languages:** Apex, SOQL , SOSL

**IDE Environments:** Apex Data Loader, Force.com

**Databases:** ORACLE 11g, SQL Server

**Other Tools:** TOAD, PUTTY, HPSM, Informatica PowerCenter 10.2

**Software Development:** Agile methodology

**Operating Systems:** Windows

**Work Experience: -**

**Client:** Xilinx

**Role:** Salesforce Developer

**Project Duration:** July 2019 to Present

**Project description:** Xilinx, Inc. is an American technology company that develops highly flexible and adaptive processing platforms. As a part of this Project we were focused about implementing entire workable environment of Xilinx and its customers using Salesforce.

**Responsibilities:**

* Interacted with Business users for analysis, requirements gathering and development.
* Designing, development and testing of the given requirement and migrating components using ANT, Workbench or Change Set.
* Customization of the Organization Profiles, Roles, Permission Sets, creation of custom objects, custom fields, Page Layouts, Compact Layout, configure and Set up relationship between various objects as per the requirement.
* Creating Workflows, Process Builder, Visual Flow, Approval Process to suit to the needs of the application.
* Building Apex Classes, Triggers codes, Lightning Components for customization in the Salesforce instance of my client.
* Implemented Asynchronous Processing like Future method, Batch class, Queueable Apex, Apex Scheduler.
* Writing Test Classes for Code Coverage and Unit Testing activity.
* Involved in code review and Bug Fixing.
* Involved in Production Data Migration using Informatica PowerCenter 10.2 from Compass to Salesforce.
* Created technical design document and functional design documents as per business requirement.
* Involved in Sprint Closure Meetings and Knowledge Transfer sessions with Product Owner, resolving the production issues, if any.
* Implemented Agile methodology for the development.
* Involved in Team Management and helping the team members to provide timely delivery.

**Project Name:** DReAM

**Client:** Cigna

**Domain**: Health Care

**Role:** Salesforce Developer

**Project Duration:** July 2017 to June 2019

**Project description:** DReAM is a customer health goals and rewards processing application. It falls under Cigna IT domain. This application is mainly focused on to validate and reward the customers for achieving their health goals.

**Responsibilities:**

* Interacted with Business users for analysis, requirements gathering and development.
* Building Visual Force pages, writing Apex Classes, Triggers codes for customization in the Salesforce instance of my client.
* Customization of the Organization Profile, creation of custom objects, custom fields as per the Requirement.
* Creating Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
* Involved in designing, development and testing of the given requirement using Visual Force Pages, Apex Classes, Apex Triggers and Data.com API as per the requirement.
* Created technical design document and functional design documents as per business requirement.
* Involved in Sprint Planning and Sprint Closure Meetings with Product Owner.
* Implemented Batch Processing and scheduling to generate the reports and data sync.
* Involved in Writing Test Classes for Code Coverage and Unit Testing activity.
* Involved in code review, Bug Fixing.
* Configure and Set up relationship between various objects.
* Resolving the production issues, if any.
* Implemented Agile methodology for the development.
* Involved in Team Management and helping the team members to provide the in-time delivery.
* Involved in weekly status meetings and prepared MOM (Minutes of Meeting).
* Client interaction regarding status updates.

**Project Name**: GOC

**Client:** Bank of America

**Domain**: Banking

**Role:** Informatica Developer

**Project Duration:** October 2016 – June 2017

**Project description:** This Project aims at providing simplified services to business users of Bank of America and automating the services by leveraging tools and technologies in salesforce. PSBL refers to Personnel Small scale Business Loans, it’s a Lending Application deployed in Cloud. This Application includes many products like Home Loan, Educational Loan, Personal Loan, EMI Etc...So business users can give any of these types of loan to customers.

**Responsibilities: -**

* Gather requirements from client and pose questions and answer for clarification and understanding.
* Gathering and analysis of data and designing of data flow.
* Direct Interaction with client and taking the application enhancement queries and providing the status update on daily basis.
* Mainly Involved in ETL developing.
* Worked on Informatica Source Analyzer, Target Designer, Mapping Designer, Mapplet and Transformation Developer.
* Created mappings using Designer and extracted data from various sources, transformed data according to requirement. Development of source queries in SQL.
* Developed data Mappings between source system and warehouse components using Mapping Designer.
* Implemented Expression Transformation, Router Transformation, Aggregator Transformation, Lookup Transformation, Filter Transformation in mapping.
* Created sessions, workflows in the workflow manager to test the mapping during development.
* Ensuring delivery of SLA’s.
* Working against strict deadlines and high pressure situation without compromising the quality.

**Education:-**

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| **Qualification** | **Institution** | | **Passing Year** | | **Percentage/CGPA** |  |
| B. Tech (Electronics and Instrumentation) | Institute Of Technical Education And Research Bhubaneswar | | 2016 | | 8.68 |  |
| +2 Science (Board) | Kendriya Vidyalaya Sambalpur | | 2012 | | 72.40% |  |
| 10Th (Board) | Kendriya Vidyalaya Sambalpur | | 2010 | | 8.6 |  |

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