

MADHANKUMAR KANNAN

Salesforce Developer

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PROFILE INFO

A conscientious IT Sr. Project Engineer in Wipro technologies with **4 years and 10 months** of IT development and enhancement expertise, including **3 years 10 months** of engaged experience in SFDC (sales & service cloud) plus CONGA as a salesforce administrator, migration, and developer. As a quick learner, I will acquire and adapt to new skill sets and techniques that will assist me in my professional advancement.

EXPERIENCE

2022 - PRESENT | Wipro

Domain: Healthcare

Conga CPQ Specialist

- As a lead data migration expert, I deal and deliver immense volumes of data to different Salesforce organizations.
- Working extensively on data migration, data archival, and catalog release tasks from various sandboxes and production environments. Making use of Salesforce Inspector Extension for inserting, updating, and bulk importing or exporting data from Salesforce.com Objects; Data Loader, data loader.io for loading images and attachments. Using a workbench for undeleting data and extracting it in bulk.
- Creating change sets and PR's for deploying changes to several sandboxes. Apttus Migration Manager was often used to deploy templates to upstream sandboxes.
- Worked on configuring and modeling products, promotions in CONGA CPQ, including Pricing, categories, complex constraint rules and numeric expression.
- Being a cross-functional team player, I engage with scrum teams for enhancing code and diagnosing critical issues and bugs, resolving them beforehand to SLA breach. Carried out functional, smoke, sanity, and E2E testing as part of validation.
- Working as a pricing expert in CONGA CPQ tool. Providing Prices and working in duplicate check, costing data etc., troubleshooted complex pricing issues on the cart level and data level.

2020 - 2022 | Wipro

Domain: Medias and entertainment

Jr. Conga CLM developer

- Worked with Salesforce.com standard objects such as Account, Agreement, Templates, Contacts and Apttus Managed Package.
- Have good grasp on Apttus CLM functionality and implementation.
- I leveraged the Force.com developer tools, which included Process Builders, flows, Apex Classes, Apex Triggers, Test Classes, and the aura component, to construct specific business demands in line with Agile techniques.
- Participated in all stages of Software Development Life Cycle (SDLC), i.e., System Analysis, Design, Development and Testing Expertise.
- Responsible for configuring objects, fields-relationships, record types, page layouts, custom settings, validation rules, duplicate rules, email templates, workflow rules, profiles, users, roles, object permissions, FLS, queues, and the approval process.
- Created reports and dashboards using vanilla features and custom report types, then made them apparent to users via profiles and permissions.
- Using X-Author Word, I created templates and contracts. Conditional segmentation, marking clauses, and smart fields for obligation management were also implemented. In addition, I worked on query templates to show the template based on criteria.
- Basic grasp on Conga Composer, X-Author for Excel, and manual testing.

2019 - 2020 | Wipro | Domain: Utility

- Worked as a **technical support consultant** in SAP BI/BW and assisted other applications in manual testing, such as developing test cases, smoke and sanity.
- For basic data analytics, I received training in Power BI, tableau and advanced MS Excel.

EDUCATION

2019 - 2023 | BITS Pilani

Master of Technology

First-rate Postgrad in M.Tech Software System, aggregated with 7.9 CGPA.

2016 - 2019 | KGCAS

Bachelor of Computer Science

First-rate Undergrads in B.Sc. Computer Science, aggregated with 70.74 percent of the total at KG College of Arts and Science (Affiliated by Bharathiar University).

CERTIFICATIONS

- Salesforce Platform Developer 1
- Administration.
- Salesforce AI Associate.
- Salesforce Associate.
- Conga 202 & 201 CPQ Product Administration.
- Conga 201 CLM Essentials.

SKILLS & TOOLS

- Salesforce Administration
- Salesforce Development
- Salesforce QA
- CONGA CLM & CPQ
- Sales and Service cloud
- Data Migration
- Apttus X-Author Word & Excel
- Apttus Migration manager
- Workbench & Data loader
- SOQL & SOSL
- JIRA & Azure
- Visual Studio
- Service Now
- POWER BI and Tableau
- Advanced Excel functions.
- Team management.