**Kumar Aneesh | Senior Service Delivery Manager, Zealeers Technology**

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About

A visionary Delivery manager having more than 13.10 years of extensive IT Experience with the Managing Application development & support, architectural skills, experience and insight to elevate any application, computing platform infrastructure or data operation to the cloud.

**qualifications**

**-Having excellent communication and interpersonal skills, out of the box thinking.**

**-Successfully focusing on B2B business & delivering the value added service to our End user.**

**-Successfully Mentoring & managing JAVA & AWS based development, Application Support & Infra support teams & providing value added services.**

**-AWS Cost reduction using instance, RDS scheduler implementation for different account & regions.**

**-HLD & Auto-scaling in Micro Service Architecture using Eureka.**

**-Gather functional requirement from the End user.**

**Executing GTM (Go to market strategy) for any product/feature launch into the market.**

**Involve in JAVA/AWS Design & Architecture of our whole application.**

**-Building effective and efficient teams, Knowledge of recruiting, selecting and appraising staff**

**- Successfully delivered more than 50 sprint to our End user & keeps on providing value added service to them.**

**-Successfully Following GTM, Presales, Product roadmap using 4Ps, Lean Management, TQM, BCP, GAP Analysis of Six Sigma Methodology.**

**-Implemented Devops Security like SAST like SonarQube, Check Marx, DAST tool like Mister scanner, Varacode, GITLAB, HCL Appscan.**

**- EKS Centralized monitoring using, Prometheus with ELK, Container with Insights, Data dog, Appdynamics, Kubewatch**

**--Successfully handling problem management, Incident management, Change management, Ticket management**

**, release management, Capacity management, Cost estimation management, Ticket management, Cost reduction management,**

**Security & compliance management, End to End User management, Team management, Conflict management.**

**-Focused on Optimize design & Architecture followed by development & support of JAVA & AWS based application which gives the most resilient, throughput, availability, scalability, high caching features.**

**- Successfully designed and delivered secure cloud solutions for domains such as E-commerce, Apnagang.**

**- Earned a reputation for designing cloud deployment strategies that mitigate risk while meeting infrastructure, customer and budgetary needs.**

**- Employed Server less, Micro services and Container patterns while implementing cloud applications.**

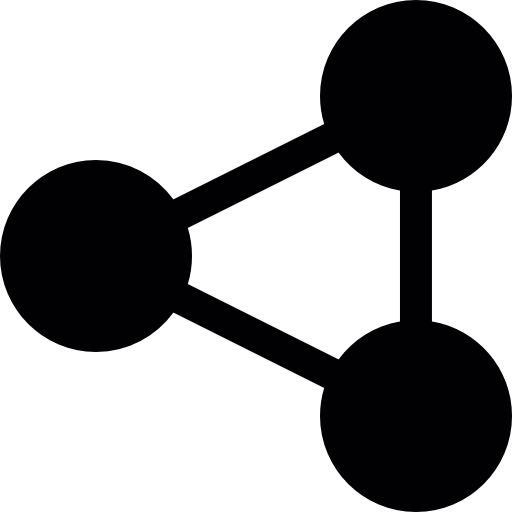
**-Successfully did robust & dynamic coding with JAVA with appropriate design pattern while opting for the best suitable Design Architecture.**

**- JAVA, ITIL, AWS certified.**

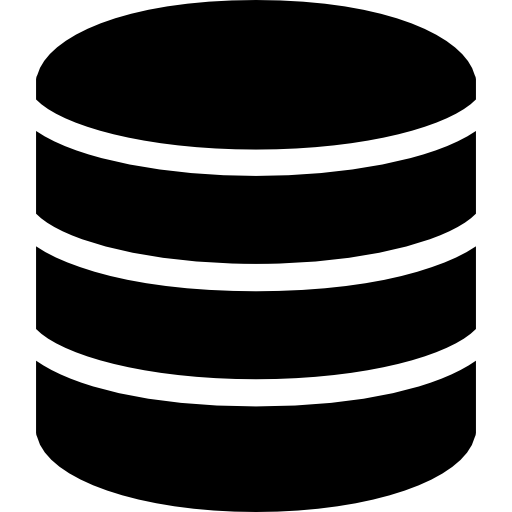
**Skills**



Html, Java •J2EE• Python •AWS •Devops •ITIL• Application Support Management •Infra Support Management •Shell Scripting •PowerShell



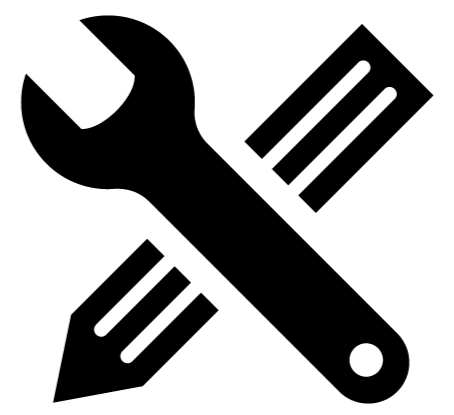
Docker, Kubernetes



MySQL • MongoDB •Dynamo DB • PostgreSQL • Radis •Oracle, Aurora, ETL framework: Redshift

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AWS, Apache Spark.



Ansible / Puppet • Terraform/Cloud Formation • Git /SVN • Maven/Ant •Jenkins/AWS Pipeline •Nexus •SonarQube

Cloud Nagios for Host Monitoring.

Splunk, Elk, for Log monitoring

APPDynamics/ Dynatrace, Data dog, Prometheus with ELK, HCL Appscan, Container with Insight, Kubewatch for DAST used for Web Application Monitoring.

SonarQube & Check Marx, SAST tool for static code analysis, security vulnerabilities, compliance & business logic problems identification.

JIRA, ClarifyCRM /TFS, /Service now for project Assignment. Reporting tool, Ticket handling,

HPSM for Change mgt.



Six Sigma for process improvement, Lean management, GAP Analysis, TQM.



Excel, Word, PPT and MS Office

**Certifications**

[](mhtml:file://C:\Users\User\Desktop\Lakshman%20Resume.mhtml!https://s3-ap-northeast-1.amazonaws.com/lakshman-certifications/awsSolutionsArchitect_AE.pdf) ****

**experience**

**Delivery Manager**

**Project: Apnagang**

**Zealeers Pvt Ltd, Bangalore**

India

July 2018 – Present

Tool: App development using Html 5, JSP, Angular JS, Spring Boot, Spring MVC, Restful services, JPA, Redshift & Java &

SQL Production issues resolution.

Environment: STS, Maven, GitHub, Jenkins, Dockers, AWS (Networking,

Cloud Watch, Cloud Trail, Terraform, AWS CLI) HPSM, JVisualVM, JIRA, ClarifyCRM, SharePoint.

Framework: JSP, Spring Boot, Restful stateless services.

Design Pattern: Singleton, Session Factory, DAO, MVC, DTO.

Architecture: Micro service based Architecture.

Methodology: Agile methodology.

Caching at GUI: CDN, caching at DB side: Radis caching.LB at each service layer.

E2EFlow: Users Mobile user, Desktop user interacts with my client browser. Credentials identity authentication &

authorization happens using the AD/SSO. After Authentication at GUI Level, all credentials get stored in Zool proxy.

CDN caching is implemented at GUI side to cache any static caching like address, picture, FAQ. Then, angular JS page

invokes to API Gateway & it interacts with Service registry where all service requests & logs information is there.

Service registry is a database of services, their instances and their locations. Service instances are registered

with the service registry on startup and deregistered on shutdown. Client of the service and/or routers query the

service registry to find the available instances of a service in micro service architecture. Our services like

different card details, product details, Bank details, User details etc. These service are independently access

to their own DAO & DB. It can be same or different to each other) & other Remote Service API as per requirements.

Finally, these .WAR/EAR file is deployed on AWS EC2/EKS once they are dockerized

. Role and Responsibilities:

* Execute GTM Strategy to bring product to market by outlining target audience, marketing plan, and sales strategy.
* Involve in JAVA/AWS Design & Architecture of our whole application. Takes daily scrum meeting to focus on new challenges, Solution to avert those complexity & mark the sprint point, current DEV/OPS status monitoring using JIRA, Meeting the deadline with the release of quality products to our end users, Retrospection for enhancing & making more viable to our end users.
* created a roadmap for a fresh product about identifying the market, value proposition and differentiation by focusing on 4PS like Product & service, Place(channel), Price, promotion.
* Coordinating project activities with business objectives, Divide the functionalities into the different tasks &

distribute the various tasks among the team members. At the end of the sprint, the team holds sprint review,

to demonstrate the work done, and sprint retrospective to continuously improve.

* Involve in High level Designing based on requirements, divide the functionalities into the tasks & distribute among the team members.
* Effectively managing & monitoring the product backlog, organize scrum events, Implement changes and steps to increase

the team’s productivity. Takes daily team meetings to get updates on the progress of the project, address potential

roadblocks and ensure that the project is on track.

* Ensure all products are built to an appropriate level of quality for each stage of our delivery process.
* Implemented Devops Security like SAST like SonarQube, Check Marx, DAST tool like Mister scanner, Varacode, GITLAB, HCL Appscan.
* Implemented multiple ec2 instances on different AWS region, AZ’s to deploy App & DB containers for security reason.
  + EKS Centralized monitoring using, Prometheus with ELK, Container with Insights, Data dog, Appdynamics, Kubewatch
* DDOS attack preventative measure using the Shield & WAF on AWS, TLS/SSL certificate deployment for web security.
* Managing & monitoring DevOps/Continuous integration tools like Jenkins with STS, GITHUB, Nexus, Jira and Sonar Qube,

AWS(EC2/EKS) & EKS) & database migration on AWS using Endpoints.

* Implemented on Application Side Auto-scaling using the Eureka Service. Client side Load balancing using the Ribbon.
* Having Deployment & delivery experience of Applications on AWS & Monitoring 24/7 application support team as well.
* Make sure that Support team resolve issues as per its high priority, meet our SLA agreement & do RCA for the same.
* Accountable for all aspects of deployment and technical operations.
* Successfully migrated from our Datacenter to AWS Cloud & implementing almost most of the AWS services in order to deploy, Automate our whole infrastructure.
* Implementing encrypted Data & Networking Security with SSL/TLS certificate on cloud Front in VPC, CloudKMS, CloudHSM using FIPS 140-2 Level 3 validated HSMs, periodically Change in Jason Policies & rule for User Authentication safety. Apart from that for any vulgernabililty checkup & monitoring using Cloud inspector.
* Managing & monitoring team to have Application monitoring using Appdynamics, Log monitoring using Splunk & Host
* monitoring using Cloud Nagios integrated to do enhanced monitoring.
* Mentoring & managing AWS based infrastructure & focused on high throughput, scalable, resilient &, availability,

DR recovery, application & DB Deployment/migration are in place.

* Involving & managing Cloud Architecture and deploy application environments on top of Aws(EKS/EC2).
* AWS Redshift has Massively Parallel Processing (MPP) Architecture which allows you to load/retrieve data at blazing fast speed. In addition, using this architecture, Redshift distributes and parallelize our queries across multiple nodes. It works on many types of applications, including business intelligence (BI), reporting, data, and analytics tools. data in an instance grows beyond the size of the SSD storage, Redshift Managed Storage automatically offloads that data to S3.
* Mentoring Team to work on Server less Architecture to automate the whole AWS infrastructure using the Lambda

function(python), implemented EC2-instance & RDS scheduler for the development, Test account as well as for cross functional AWS regions to reduce our cost to 70 percentages.

* Managing Incident management, Change management(HPSM), Service management, Ticket management, Team management,

Rota management, Stakeholder management, Cost Reduction management, Application & security management, Security &

compliance management, End to End User management, Team management, Conflict management.

Ticket management, Problem management, Change management, release management, Capacity management, Cost

estimation management, Ticket management, Cost reduction management,

* Following Micro Service Architecture, Agile methodology, Lean Management, GAP Analysis, TQM of Six Sigma Methodology.
* Building effective and efficient teams, Knowledge of recruiting, selecting and appraising staff.
* Website/systems reliability and scalability including reporting, configuration and build, testing, planning, and deployment of solutions.
* Leading Project delivery planning and execution, governance, status reporting, risk and issues management, Capacity planning

and budget tracking.

* Accountable for all aspects of deployment and technical operations.
* Leading the collaborative, dynamic planning process prioritizing the work that needs to be done against the capacity and capability of the team.
* Ensure all products are built to an appropriate level of quality for each stage of our delivery process.
* Teach development teams the ways of Agile and DevOps, enabling rapid deployment of applications using automated deployment and testing.
* Mentoring & managing on high throughput, caching of Java based application.
* Managing devops whole Devops life cycle to deploy the code on production.
* Mentoring & managing AWS based infrastructure & focused on high throughput, scalable, resilient &, availability, DR recovery, application & DB Deployment/migration are in place.

**Lead**

**Shiksha InfoTech, Client: BT**

Pune, India

Project: Testing & Diagnostic Application British Telecom

Domain: Telecommunication 09 Oct 2014-10 octo2018

Company: Shiksha InfoTech

Environment/Tools: Html 5, JSP, Angular JS, JMS, Web Service, Web Logic App Server, JAXB, Xml, Linux, JIRA, Maven,

SVN, Jenkins, GitHub, Nexus, SonarQube Oracle, HPSM, ClarifyCRM, TOAD, Salsa/Sup portal, Appdynamics, Splunk,

Cloud Nagios.

E2E Flow: The main aim of this project is to test and diagnose the problem if exist during the connection

Establishment from Source exchange to the client place. Web Logic server contains the configuration MDB, JMS,

Request comes in via ESB component (Enterprises Service Broker) from the upstream to downstream, that is in the

Form of the xml and converted into the java via un marshaling and vice-versa called the marshaling. Now the xml

Form request is tested and diagnosed into T&D Broker component. By the help of xml based GAF, read & validation

Of the request is being done. If any error is there, then send the error message otherwise prepare own xml file.

Then this validated xml form request is sent to GTCJ GEF and GTCJ –GS They will produce the response &

Sent back to the ESB.

Role and Responsibilities:

* Worked on Project management tool JIRA to assign & review of the daily ongoing sprint development, distribute

tasks of my Team members. Get the functionalities & divided into tasks & distribute among the team’s members.

* Hands on JAXB un marshaling/marshalling coding which uses to accept the request from upstream, service add on

processing to the downstream like smarts/Jennie.

* Leading & Configuring the JMS Bridge: Source destination & Target Destination for upstream & downstream
* data communication & let my teams to monitor the monitoring tool on daily basis.
* Hands on Selenium Testing tool for Java UI testing, which allows us to test your JSP pages without

launching them in a browser.

* Worked & monitor End to End testing & IVVT testing of my distributed application.
* Application monitoring using the Appdynamics, Logs monitoring using Splunk, Host Monitoring using Cloud Nagios.
* Design Devops Life cycle & hands on GIT, Groovy code in Jenkins, CI/CD Pipelines Implementation for the various
* stages in order to ready codes for production.
* Successfully deployed code on Production & make sure that Application is running successfully & mail to internal &
* External team.
* Worked on Production support ticket & make sure that tickets are resolved within TAT & meet SLA.
* Successfully Executed the Performance Load Testing of the tested codes.
* Leaded Incident management, Change management(HPSM), Service management, Ticket management, Team management,
* Rota management, Stakeholder management, Cost Reduction management, Application & security management.
* Worked extensively on various AWS. Architecture scalable and cost-efficient multi-cloud backend using AWS.
* Successfully Following Lean Management & GAP Analysis of Six Sigma Model
* Design & Architect automated deployment pipeline using efficient CI/CD tooling.
* Implemented Devops Security like SAST like SonarQube, Check Marx, DAST tool like Mister scanner, Varacode, GITLAB, HCL Appscan.
* EKS Centralized monitoring using, Prometheus with ELK, Container with Insights, Data dog, Appdynamics, Kubewatch
* Successfully migrated from our Datacenter to AWS Cloud & implementing almost most of the AWS services in order to deploy, Automate our whole infrastructure.
* Implemented multiple ec2 instances on different AWS region, AZ’s to deploy App & DB containers for security reason.
* Implementing encrypted Data & Networking Security with SSL/TLS certificate on cloud Front in VPC, CloudKMS, CloudHSM using FIPS 140-2 Level 3 validated HSMs, periodically Change in Jason Policies & rule for User Authentication safety. Apart from that for any vulgernabililty checkup & monitoring using Cloud inspector.
* DDOS attack preventation using the Shield & WAF in AWS.
* Ensure all products are built to an appropriate level of quality for each stage of our delivery process.
* Brainstormed high throughput, caching of Java based application & implemented from scratch high throughput, resilient, availability, DR recovery, application & DB Deployment/migration cloud resources.
* Managed & mentored JAVA & AWS based Support teams. Leaded L1/L2/L3 Team & make sure that the SLA are met & provided value added service to Client.
* Train teams the ways of Agile and DevOps, enabling rapid deployment of applications using automated deployment and testing.

**Training**

**Harman International(Samsung)**

Pune, India

Sep 2014 - Feb 2015

-Trained on SOAP/REST URL Testing using Soap Pro

-TDD based training & implanted the same on associated projects to make the code most robust.

-Regression & Performance/Load Testing & implemented the same on associated projects.

-Trained on AWS Server less Architecture using & implemented the same in our all ongoing project which reduces almost 50% company cost.

-Trained on Docker & Kubernate & used the same to dockerized the image & deploy the same on AWS EKS cluster.

-Trained on Lean Management, TQM & GAP Analysis of Six Sigma Model.

**Lead**

**Praxis Technologies Pvt Ltd**

Pune/Mumbai, India

Project: MacAfee Server Idea

Domain: Telecom, Pune 10 July 2013-10 Oct 2013

Client: Idea

Company: Praxis Technologies

Environment/Tool: HTML4.0, J2SE, JDBC, Generics java, jsp 2.4, WebLogic, servlet2.0, Java-Beans, CSS, Oracle

Linux, XML, JIRA, ClarifyCRM, GIT, JENKINS, Sonar Qube, Nexus, AWS, Oracle, JIRA,

Description: This is intranet based project, in which the main aim is to provide all kinds of facilities

Like various kinds of subscription and unsubscribing offer to the customer. There are various modules like

Confirm unsubscribe, post unsubscribe, Sub Queue Utile, Unsubscribe, Churn, Gross Add, Renewal, Base. These

Messages generated by this application delivered to the various customers.

Role and Responsibilities:

* Worked on Front page (UI) using HTML.Implemented MVC Design Pattern and on its different layers.

Implemented J2SE concept Collection API, Generics, JDBC Connectivity for DB Oracle & Worked on TDD for JAVA

codes using Junit testing.

* Worked & monitor End to End testing & IVVT testing of my distributed application.
* Hands on Selenium Testing tool for Java UI testing, which allows us to test your JSP pages without

launching them in a browser.

* Worked on Project management tool JIRA to assign & review of the daily ongoing sprint development

Tasks of my Team members. Get the functionalities & divided into tasks & distribute among the team members.

* Design Devops Life cycle & hands on GIT, Groovy code in Jenkins, CI/CD Pipelines Implementation for the various

stages in order to ready codes for production.

* Experienced on Cloud Computing IAAS Cloud services for creating the AWS infrastructure.
* Experienced & monitoring of the Software virtualization tools like Docker & Kubernetes.
* Implemented multiple ec2 instances on different AWS region, AZ’s to deploy App & DB containers for security reason.
* Deployed .WAR file on Ec2/EKS (Elastic Kubernetes service) by the help of Ansible script.
* Worked on Amazon Web Services (AWS) Monitoring tool VROPS, Cloud Watch, Cloud Trail, AWS configuration in order to monitor the whole AWS infrastructure.
* Automate AWS Cost reduction management strategy which could give the least cost billing while using

the AWS services like EC2/NAT/EIP/EKS on Test servers.

* DDOS attack preventation using the Shield & WAF in AWS.
* Implemented Devops Security like SAST like SonarQube, Check Marx, DAST tool like Mister scanner, Varacode, GITLAB, HCL Appscan.
* EKS Centralized monitoring using, Prometheus with ELK, Container with Insights, Data dog, Appdynamics, Kubewatch
* Successfully migrated from our Datacenter to AWS Cloud & implementing almost most of the AWS services in order to deploy, Automate our whole infrastructure.
* Design Security for AWS implementation like for Access & Authorization using IAM, Data at rest

encryption for EBS, S3 using KMS & Cloud HSM, Data encrypted transition security for ACM, Cloud

Front & ELB using SSL/HTTPS, Vulnerability detection using AWS inspector, Application

& N/w security using WAF & Firewall, Aws API access tracking using Cloud Trail.

* Worked on upstream and downstream system, advanced JVM tuning, integration points, thread dump analysis,

advanced JVM, on production tracing using the Log4j.

* Leaded Incident management, Change management(HPSM), Service management, Ticket management, Team management,

Rota management, Stakeholder management, Cost Reduction management, Application & security management.

* Worked on JDk1.5 Features like Auto Boxing/Unboxing, Wrapper class, static import.
* Backend database management coding using the Oracle
* Report Generation for modules Churn, Gross Add, Renewal, Base using POI library.

Project: Multi Client Server chatting 

Domain: Networking 1 Dec 2011-10 may 2012

Company: Praxis Technologies

Description: This is a standalone application which is used for the multi-client and server chatting at the same time.

The main purpose to make a chat application which could easily communicates with the client and the server at one JVM

or different JVM in one machine or Different machine. In client side, at particular socket address we are passing the

port number. We have taken User name via I/O package, then for UI we have implemented the Swing (Light weight). Inside

the method of this swing we have created the button for Send and exit option then we have created the add action

listener method and perform action method having event as an object which sends any action to the listener interface.

At server side, it reads the message sent by the client at the same socket address at same port. At the same time sever

send message to the client too. If want to quit, and then press Quit to come out from the application

Environment: Collections, File I/O, Thread, Maven and Tomcat 6.0, PowerShell, Linux

Role and Responsibilities:

* Involved on development of modules like Client and Server using RMI.
* Handles the Core java concept collection, IO operation for performing the task.
* Involved on different Browser Compatibility using AJAX.
* Socket programming based on TCP/IP connection oriented protocol.
* Worked on Project management tool JIRA to assign & review of the daily ongoing sprint development

tasks to my Team members. Work status of their tasks gets notified by to concern members, managers & Teams.

* Successfully did the change management with the help of tool: HPSM.
* Involved on Building, Testing, cleaning via Maven tools, Subversion using the SVN tool.
* Leaded the Deployment Activity for change management for platform if needed.
* Leaded, Monitored & assigned the troubleshooting tasks on various Tickets parked on Platform. s
* Worked on Production Support for Resolving Live Issues.
* Reviewed sanity on daily basis & completed Housekeeping or any actions are needed.
* Leaded, Monitored & contributed all modules like Server, UI side, middleware and Backend side.

Project: Rapid Mesh 

URL: https://www.rapidmesh.com 1 May 2011-25 Nov 2011

Company: Praxis Technologies

Domain: Manufacturing.

Environment: JSP, Servlets, MySQL, JavaScript, Ajax, Hibernate3.0, spring MVC, J2SE, Generics java & Tomcat 6.0.

PowerShell, Linux, Agile, JIRA, Clarify CRM, HPSM.

Description: Rapid Mesh is a web based application for CAE/FEA Meshed modules. It provides CAE/FEA Meshed modules

globally through its highly intuitive 24\*7 project management interface from quote request to model delivery.

Rapid Mesh is being used successfully in the automotive industry for four reasons: Reliable Service, Reasonable

cost, Rapid Turnaround, Readily Accessible. Rapid Mesh consists of six models: Profile, Quotes and orders,

Projects, Invoices and Admin. This portal mainly reduces the much paper work and save time. Rapid Mesh to speed

up their time to market reduces their product validation costs and to more effectively utilizes their in-house

engineering resources.

* Involved on development of modules like Quotes and Admin.
* Worked on Production Support for Resolving Live Issues.
* Involved on Browser Compatibility using AJAX.
* Worked on Architecture Layer of Application like Presentation, Application, and DAO layer.
* Worked on Project management tool JIRA to assign & review of the daily ongoing sprint development tasks

to my Team members.

* Hands on Selenium Testing tool for Java UI testing, which allows us to test your JSP pages without launching them

in a browser.

* Worked on TDD for JAVA codes using MOCKITO. Test the codes & based on that did dynamic, optimized & robust coding.
* Worked & monitor End to End testing & IVVT testing of my distributed application.
* Successfully did the release/change management & continuous monitoring for the same.
* Leaded from front, Monthly based ROTA making and assigning shift to my various team mates.
* Monitoring & assigning the troubleshooting tasks based on various Tickets parked on Queue like p1,p2,p3,p4 &

Confirmed that issues have been resolved within the TAT or deadlines.

* Follow SLA agreement & defines the performance standards that we are obligated to meet.

Project: Human Resource Management System (HRMS) 

Tools: JSP 2.4, Servlet2.0, Spring MVC, Hibernate, xml1.1, Html4.0, CSS, Collections, Oracle, PowerShell, Linux, HPSM,

ClarifyCRM, JIRA

Company: Praxis Technologies

Description: In this Project we use to develop all the details of the Employee of organization. This project was divided

into six modules. First was Login page. Second was Employee-profile. Third was Recruitment profile (Registration, Update

Applicant, Written Test and update results, Technical Test and update results, HR round and update results). Fourth was

Time Management system like Attendance summary of each Employee. Fifth was Leave management system (LMS) (Leave apply,

Approved and current status of Leave.

Role and Responsibilities:

* Worked on front page implementation using JSP, Implemented Spring MVC based web application where Dispatcher Servlet

acts as Front controller which invokes Model business layer & eventually Model layer invokes to presentation layer &

same dispatched to Front controller.

* Hands on Selenium Testing tool for Java UI testing, which allows us to test your JSP pages without launching

them in a browser.

* Worked on TDD for JAVA codes using Junit testing. Test the codes & if it requires refactor codes without affecting

its behavior.

* Worked & monitor End to End testing & IVVT testing of my distributed application.
* Worked on Cascading style sheet using Notepad++.
* Worked on designing Patterns like MVC, Singleton, DAO, DTO, Factory pattern & Front Controller.
* Worked on Spring Caching framework to provide high performance.
* Successfully did the change using the Change management tool HPSM & Worked on Production Support for Resolving Live

Issues.

* Monitoring & contributing all modules like Server, UI side, and Back-End.



Project: Continuity Education Management System 1 Dec 2008-10 Sep 2009

Environment: Java, My-SQL, PowerShell, Linux, HPSM, JIRA, ClarifyCRM

Description: In this project we develop system design of any learning institute CEP (Continuing Education Program) Management.

This system design gives the overall system view of key processes such as login, registration, Updating, Deletion, Location-

Search of all the records. MySQL database were used for the backend connectivity. All the Information was provided by the

databases itself.

Roles and Responsibilities:

* Worked on MySQL1.2.12 DB design and Connectivity with the JDBC.
* Worked on Load Balancing Technique Round Robin, least connect, Hash Connect, HA Proxy mechanism
* Worked on TDD for JAVA codes using Junit testing. Test the codes & if it requires refactors codes without affecting its

behavior.

* Worked & monitor End to End testing & IVVT testing of my distributed application
* Successfully did the Change management with the help of HPSM tool.
* Monitored & did the troubleshooting tasks on various Tickets parked on ClarifyCRM.
* Resolved Issues on various Tickets parked on Platform. (p1,p2,p3,p4) & resolved that issues within the specified TAT or

deadlines.

Project: Travel Management System 

Environment: C++, My-SQL, PowerShell, Linux, JIRA, HPSM, ClarifyCRM. 1 August 2007-10 Aug 2008

Company: Praxis Technologies

Domain: Travelling

Description: Traveling agency manager has need to maintaining customer details. For this purpose, need the

software which could easily and conveniently maintain the customer details. The record of customer can be

stored in the single file. This software can be used in several traveling agencies for keeping the records

of the customer and also used to add record of school trip, government officer Holiday, family trip and

large industries traveling record. This project “Traveling Agency” includes some facilities of travel such

as registration, search, display, modification, delete etc. This software searches the client data which is

store in the record. The software used for arranging travel services, provides new and improved services,

and identify travel related cost savings

Roles and Responsibilities:

* Worked on Registration Details, Search, modify.
* Worked on File management for storing the data of the customer.
* Worked on Manual Testing like Regression Testing.
* Worked on Load Balancing Technique Round Robin, least\_ connect, Hash Connect, HA Proxy mechanism.
* Helped in SDLC of this project like Analysis, Design, Coding, Testing, Evaluation and Maintenance.
* Worked on Automation and Scripting tool like PowerShell, Bash.
* Worked on Windows Server OS management via PowerShell.
* Involved in Deployment Activity for change/release management
* Monitoring Server and Network Datacenter supports 24\*7 mgt & resolved issues on various Tickets parked on Platform.
* Performed &Monitored daily sanity report & perform particular action for proactive issue resolution.

**Awards**

**Winner, Zealeers Pvt ltd @Bangalore**

Sep 2014 to 2018 to till now

**Got Appreciation Certificate & reward for providing high quality service & successful delivery of the E-Commerce project time to time.**

**Winner, BT @London**

**Shiksha InfoTech, Pune**

Sep 2014 to 2018

**Got Continuous 3 Best Employee Award & Reward from Shiksha InfoTech for successful delivery & adding Values added service to the Client.**

**Got 35 BT Client Appreciations certificate for ITIL operations and Issues resolution while working 4 years with BT in 4 Projects.**

**Winner, ACM & HCL**

**Praxis Technologies, Pune**

June 2007

**The ACM code county is a multitier, team-based, programming competition which involves solving complex puzzles in a given time.**

**Received the Appreciation Certificate from client HCL for taking proactive action to identify, develop & revolve forthcoming Production issues.**

**Education**

**Sikkim Mainpal Institute of Health & Medical science**

**B. Tech Information Technology, 6.5/10**

2007

**aCHIEVEMENT**

Done National Paper-Presentation in Anna University, Chennai on RT Linux and Linux.

Done Two times Monitoring in ISO 9001-2000, 14001 &. OHSAS-18001, Certified Refinery.

Contributed in doing the PRMS implementation in K V Refinery Fertilizer in 2006.

Got First Prize in C-debugging competition in IEM Calcutta among inter-Eng. College Competition.

**Service Delivery Manager of handling IT Application development team, 24/7 Application Support, Infra Support team & coordinate among across functional team to achieve our goal.**

**Contact**

Kumar Aneesh

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