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Rashmi More

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Summary

Technical lead specializing in **Salesforce (8yrs) & Java (2.5+yrs)** development with total **10+ years** of experience in the industry. Experience in agile methodology development and handling a team of 5 developers. Well-versed in customization skills like **Apex programming, LWC, Integration, Async Apex, Trigger**. Experience in designing the requirements and implementing them by configuration and customisation on the Salesforce platform. 2.5 years of Java development experience is in Payment and Telecom Domain.

Skill Highlights

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|--|---------------------------------------|
| • Technical Lead | • Technical design and implementation |
| • Salesforce developer | • Apex , Triggers |
| • Giving workarounds for any blockers | • Asynchronous Apex |
| • REST Integration | • Lightning web components |
| • Configuration | • Automation Flows |
| • Lightning Data Service | • Community Cloud |
| • Change Sets, ANT, SVN | • SOQL and SOSL |
| • Visual studio, Dataloader, Workbench | |

Professional Experience

LTI Mindtree Pvt. Ltd - Technical Lead (Salesforce) (Oct 2016 till date)

Project 1 : My Community 2.0 - Harvard Business School Online April 2021 – till date

- Community Cloud Implementation.
- Involved in understanding the requirements from the business team and accordingly creating HLD and LLD design and providing estimates for the development of the same
- Worked on creating a student portal which acts as a common platform for student collaboration, creating region based events & hosting them , RSVPing events etc.
- Worked on Community setup, LWC components.

- Worked on implementing backed business logic triggers , asynchronous apex , automation using flows.
- Involved in defect remediation to delegate and assign the defects to the team and getting them fixed.
- Providing workaround for any blockers to the team .
- Involved in fixing the defects raised by the tester post the deployment.
- Actively involved in production deployment & support till migration was completed.

Project 2 : Enterprise portal - Harvard Business School Online Dec 2020 – March 2021

- Community Cloud Implementation.
- Involved in understanding the requirements from the business team and accordingly creating HLD and LLD design and providing estimates for the development of the same
- Worked on creating a portal for Internal users which acts as a common platform for to get the student report of selected waves by combining data from both bodhi & course platform
- Worked on implementing Rest Integration & Iterable batch.
- Involved in defect remediation to delegate and assign the defects to the team and getting them fixed.
- Providing workaround for any blockers to the team .
- Involved in fixing the defects raised by the tester post the deployment.

Project 3: Cybersource Echeck Payment- Harvard Business School Online Jan 2020 – Nov 2020

- Involved in understanding the requirements from the business team and accordingly creating HLD and LLD design and providing estimates for the development of the same
- Initially worked on PC for cybersource integration later it was finalized as project.
- Worked on implementing a new payment mode Echeck by directly integrating Cybersource gateway. Worked on replacing a Chargent payment managed package with our own data model.
- Worked on Rest Integration that makes payment on an external payment system through a gateway.
- Worked on cybsersource gateway configuration.
- Worked on Apex controllers .

Project 4 : Hubspot Integration- Harvard Business School Online August 2019 - Dec 2019

- Involved in understanding the requirements from the business team and accordingly creating HLD and LLD design and providing estimates for the development of the same
- Worked on implementing a REST integration for synching data to hubspot based on student activities.
- Worked on batch Job to integrate to hubspot and sync data.
- Worked on Process builder.

Project 5 : Expected Graduation date & Learning Track - Harvard Business School Online Jan 2019 – July 2019

- Worked on implementing a custom algorithm to calculate the expected graduation date for multitearm courses.
- Worked on Apex controllers, trigger .

Project 6 : Bodhi Customisation - Harvard Business School Online Jan 2017 – Dec 2018

- Involved in understanding the requirements & developing same.
- Worked on implementing a custom logic for multi currency, foreign gain-loss , custom implementation for bulk upload grades, transactions. Worked on redesigning B2B flow.
- To cater all requirement I have developed Apex, Apex controllers, trigger, batch, VF, rest integration.

SELA Technology Solutions Pvt Ltd

Sr. Software Developer (Salesforce + Java) (Duration : Sept 2011 to Sept 2016)

Project 1: Telecom Italia Mobile Personal – GEMALTO (Salesforce)

Duration : Dec 2014 - Sept 2016

- It was a Core transaction management engine that processes financial transactions
- This engine is encapsulated by APIs that handle the incoming and outbound communication with external systems.
- Worked on various configuration needs of the project.
- Interaction with the onsite team.
- Worked on custom objects, validation rules, Page layouts, Custom tabs.

Project 2: Toppan-TSM (Japan) – GEMALTO (Java)

Duration : Sept 2011 – Nov 2014

- I also had an opportunity to serve our Japanese client onsite for 1 months. This was a very crucial phase of project& my role was to play a bridge between the SI & Dev team
- Developed backend API for GUI functionality (Member Ship Inquiry, Iccid History, User Management, Audit Trail).
- Developed HTTP Filters & Java Servlet Connector that would receive the request from client, evaluate it as per requirement & then pass it on to appropriate action.
- Developed secure SOAP WEB SERVICE that can receive the request from the custom SP TSM and, communicate with external module PI and send back the response to custom SP TSM.
- S /W ,Tools Used : Core java, SOAP Web services , EJB, JPA , servlets, Filters, JSF 2.0 with richfaces, Maven , Weblogic

Academics

- Masters in Computer Application, University of Pune .(2008-2011)
- Bachelor of Computer Science , University of Kolhapur. (2005-2008)
- Yashwantrao Chavan Institute of Science , Class XII , Maharashtra State board (2003-2005)
- Dr. J W Airan Academy, Class X, Satara, Maharashtra State board. (2002-2003)

Certifications

- Salesforce Admin
- Platform Developer1

Hobbies

- Painting
 - Dancing
 - Travelling
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