

**NIDHI NUPUR**

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An enthusiastic, certified experienced Scrum Master with a proven track record & high energy driven versatile professional with more than 6.10 years of experience in agile environments in field of Information Technology. Ensuring the team lives agile values and principles to achieve critical business requirement with collaboration of scrum team members.

| SKILL SET   | PROFILE SUMMARY   |
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| <ul style="list-style-type: none"> <li>Agile Scrum process management</li> <li>Scrum Frame work and SAFE Agile Framework</li> <li>Mentoring ,Optimizing and Tracking</li> <li>Cross functional team management</li> <li>Strategically approach of defect reduction</li> <li>Collaborative working</li> <li>Analytical reporting</li> <li>Requirement gathering</li> <li>ART Pipeline Switching</li> <li>ITIL Operations</li> <li>Application development</li> </ul> | <p><b>Qualified Bachelors in Technology (Information Technology) with more than 6.10 years of experience in Applications Development and Agile Scrum. Knowledge and experience of SAFE.</b></p> <ul style="list-style-type: none"> <li>Possess Domain Knowledge – Energy, Telecom, Logistics and E-Commerce.</li> <li>Delivered three Agile projects successfully. Comprising several successful releases on Scrum with distributed teams and diverse ecosystem of half yearly release and Monthly release nature. Curtailing obstacles, establishing an environment where the team can be effectively performing all scrum ceremonies and agile practices. Currently, working with client - <b>Philips India</b> as SM of ecosystem with every sprint release nature.</li> <li>Proficient in steering the successful outcome of defined scope, within timelines, with analysed requirements, identified dependencies and evaluated risks &amp; issues.</li> <li>Skilled in Agile and Scrum framework and its application in Product Development and delivery organization working along with the product owner for developing release strategy, track progress, manage stakeholders.</li> <li>Leveraging skills from coaching, facilitation, conflict resolution, and more to serve the team(s) and maximizing the team's productivity via measurable continuous improvement initiatives maintaining transparency</li> <li>Winner of Wall of Fame and Excellent Performer awards.</li> </ul> |

**TECHNICAL SKILLS**

- Programming Languages: Core Java, Spring , and Spring Boot.
- Databases: Oracle, MySQL
- Collaborative Software: SharePoint 2010, 2013 Functional, Maven, Jenkins and Apache
- Repository: Git, Clear case and SVN
- Build Tool: Maven and Jenkins
- Tools: AzureDevOps, AgileManagerTool (Hp AGM),ApplicationLifeCycleManagement (Hp ALM), Adobe Analytics, Jira , Hp Fortify,SM-9 , Eclipse, Sonar Qube, Citrix, Ms Office and Vodafone Remedy

**WORK EXPERIENCE**

Since April'14 served in Project Engineer s role

September'15 – August'19 Wipro Technologies served in Senior Software Developer role

September'19 - till date working as Scrum Master with Wipro Technologies, Hyderabad Location

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|-------------------------------------|---|--|-----------------------|
| Company                             | Wipro Technologies  |  |                       |
| Period : 5 months (current project) | Role : Scrum Master (For two teams)   |  | Client: Philips India |
| Job Description                     | <ul style="list-style-type: none"><li>Working as Scrum master for two AEM based teams in Philips ordering and payment flow following agile values and processes of a team size of nine, mixed vendor team and an ecosystem of over hundred members, nine – scrum masters.</li><li>Used <b>Scrum Agile Methodology</b> in my work (Daily Scrum Meeting, Planning Poker, Sprint Backlog, 1on1 meeting).Successfully achieving <b>Satisfaction score of 10</b> in two months.</li><li>Performed maturity improvement by coaching team with agile principles and values by resolving issues</li></ul> |  |                       |

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|  | <p>which helped in increasing velocity by 5%.</p> <ul style="list-style-type: none"> <li>• Channelizing resourcing and on-boarding of productive team members</li> <li>• Worked upon Team collaboration, self-organizing and invoked agile discipline as well as ownership.</li> <li>• Mentoring and facilitating Sprint planning, grooming sessions, Daily-Stand-up, Sprint review, Retrospective, Dependency catch-up and Product Backlog creation within stringent time lines.</li> <li>• Working along with Product Owner in appropriate Backlog prioritization, considering dependency with other interacting team. Evaluating stories with DOR and DOD for the process.</li> <li>• Analysing Burn down and defect charts to motivate team for improvement.</li> <li>• Vocalized risk, escalated and highlighted possible hurdles to achieve requirements on priority.</li> <li>• Defect matrix analysis and introduction of defect clearance protocol in team for defect reduction.</li> <li>• Participating in upgrade of complete automation of available pipeline.</li> <li>• Facilitating TDD adoption for end to end automation.</li> <li>• Introduced test scenario evaluation practice pre and post development for complete coverage.</li> <li>• Planned PI with PO to achieve upcoming requirements based upon capacity and facilitated the same on the event of PI planning along with other Scrum Masters.</li> <li>• Maintained <b>Azure Devops</b> boards for Sprint tracking, reporting and generating reports &amp; Dashboards.</li> </ul> |
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| <b>Company</b>           | Wipro Technologies   |  |
| <b>Period : 17months</b> | <b>Role:</b> Scrum Master  | <b>Client:</b> Federal Corporate Services, USA – CAS portfolio |
| <b>Job Description</b>   | <ul style="list-style-type: none"> <li>• Working as Scrum master for AEM based Brand team following agile values and processes of a time size of nine and an ecosystem of over fifty members , five onsite – scrum masters.</li> <li>• Used <b>SAFE Agile Methodology</b> in my work to implement Agile performing PI planning event, Capacity planning and figuring out innovation as well as upskilling work for IP.</li> <li>• Performed maturity improvement by coaching team with agile principles and values.</li> <li>• Worked upon Team collaboration by resolving conflicts and invoked agile discipline and ownership.</li> <li>• Mentoring and facilitating Scrum ceremonies within stringent time lines.</li> <li>• Analysing DOR and DOD to prioritise sprint commitment and acceptance.</li> <li>• Vocalized risk, escalated and highlighted possible hurdles to achieve requirements on priority.</li> <li>• Defect matrix analysis and introduction of defect clearance protocol in team for defect reduction successfully .Facilitating TDD/BDD adoption.</li> <li>• Introduced test scenario evaluation practice pre and post development for complete coverage.</li> <li>• Planned PI with PO to achieve upcoming requirements based upon capacity and facilitated the event of PI planning along with other Scrum Masters.</li> <li>• Maintained Hp <b>AGM</b> for Sprint tracking and reporting and generating reports.</li> <li>• Participating in Scrum of Scrum for RAID Board discussion and prioritization.</li> </ul> |  |

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| <b>Company</b>          | Wipro Technologies  |  |
| <b>Period: 6 Months</b> | <b>Role:</b> Scrum Master   | <b>Client:</b> Federal Corporate Services, USA – Freight portfolio |
| <b>Job Description</b>  | <ul style="list-style-type: none"> <li>• Working as Scrum master for Spring Boot based team having team size of eleven and third party testers.</li> <li>• Learning and transitioning into Scrum Master Role learned and used <b>Scrum Agile Methodology</b> in my work (Daily Scrum Meeting, Planning Poker, Sprint Backlog, 1on1 meeting).</li> <li>• Facilitated <b>ART pipeline switching</b> analysis, readiness and implementation of project for digital upgrade.</li> <li>• Facilitated monitoring and production maintenance of project.</li> <li>• Organised Scrum ceremonies – Stand-up, grooming, planning, review, retrospective and Demo maintaining agile values and timelines of sprint flow along with capacity planning and prioritising requirements.</li> <li>• Shielded team for any overload on-fly requirements and Vocalised issues on priority.</li> <li>• Planned PI with PO to achieve upcoming business requirements and facilitated the event of PI planning.</li> <li>• Backlog creation based upon Features and Epics. And Maintaining AGM boards and other dash boards.</li> <li>• Delivered sprint reporting and analysis reports. Also, Performed audits internal and external.</li> <li>• Facilitated and organised handover of final project with all required artefacts and Knowledge Transfer.</li> </ul> |  |

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| <b>Company</b>                   | Wipro Technologies              |  |
| <b>Period : 4 Years 5 Months</b> | <b>Role:</b> Software Developer |  |

**Job Description**

Worked as Java developer to develop, upgrade and maintain web applications utilizing skills of Spring Boot , Oracle database , Jenkins CICD pipeline ,Share-point for clients like – Shell , Bharati Airtel, Vodafone UK, ICEGATE(gov.) under domains - Oil & Gas-Upstream, Logistics, Government and Telecom Operations

**EDUCATION**

B.Tech. (Information Technology) from **Haldia Institute of Technology, Haldia, WBUT Board** with 7.75 CGPA in 2013

**CERTIFICATIONS**

1. Certified Scrum Master ID: **001153921**
2. Global certification: **CCNA (Routing and Switching)**: CCNA ID: CSCO11765389

**TRAINING ATTENDED**

Agile SAFE, JIRA, Lean, Kanban and Agile extended.

**Current Location, Preference:** Hyderabad