**Nikita Gupta**

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| **Objective** |

Skilled DevOps Engineer with 6+ years of hands-on experience supporting, automating, and optimizing mission critical deployments for Mule api and Tier 0 services (critical banking services), leveraging configuration management, CI/CD and DevOps processes.

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| **Experience DevOps Engineer** |

**HSBC Global Technologies (September 2014 – and still working)**

* 5.5 years of experience in the field of DevOps Engineer in application configurations, code compilation, packaging, building, automating, managing and releasing code from one environment to other and deploying to servers.
* Experienced in Jenkins by installing, configuring and maintaining for purpose of continuous integration (CI) and for end to end automation for all build and deployments and creating Jenkins CI pipelines.
* Hands on experience in EC2, S3, VPC, EBS, Auto scaling.
* Hands-on Experience in Groovy , Shell scripting and Python.
* Experienced in branching , merging and maintaining the version using SCM tools like GIT and GitHub on Linux Platform.
* Experienced in Project Management and Issue tracking tool like JIRA.
* Experienced in the creation of Docker containers and Docker consoles for managing the application life cycle.
* Experienced in integrating testing and code scanning tools Tosca, Checkmarx, NexusIQ, SonarQube and Lisa.
* Creating custom Docker Images using Docker file for easier replication of DEV and QA Environments in local machines.
* Performed and deployed builds for various Environments like QA, Integration, UAT and Production.
* Experienced in integrating deployment tools like G3 , AnyPoint Manager
* Has excellent working knowledge of DEVOPS tools like Jenkins, GIT, Ansible, Splunk, Artifact Nexus Repository.
* Strong analytical and problem-solving skills and can work independently with little or no supervision or as a member of a team.
* Good written and verbal communication skills, strong organizational skills and a hardworking team player , well-practiced in attending phone calls and answering business team queries.

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| **Release Manager** |

* Created CICD jobs to automate portal server deployments from UAT to PROD for all 2G services.
* **Hong Kong Onsite Co-coordinator for the project performing additional responsibilities as Production Environment Deliveries and Implementation Management using CICD Pipelines.**
* Working on requirement gathering, analysis of business requirements, implementation of business requirement in HSBC Software House code base, managing various live releases, and managing testing and taking sign off.
* Proficient in **Build and Release Management, Incident Management, Problem Management, Production Support** and having experience in full lifecycle of software project.
* Good Knowledge of **IBM WebSphere Application Server** and **WebSphere Portal 6.1, 7 and 8.5.**
* Preparing automated build using MKS Integrity Tool and IBM Rational Team Concert and also responsible for its maintenance.
* Raising Incident or Problem ticket after identifying the criticality of the issue and helping developers and testers for resolving them.
* Raising Change Orders for the planned Live Releases and handle all tasks to take sign off from all the interested teams.

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| **Projects Worked** |

1. **Project Name: SSP Ever greening**

The aim of this project was to migrate existing code from 7.0 Websphere Portal to 8.5 also adding new functionalities for Personal Internet Banking Hong Kong HSBC bank customers.

1. **Project Name: MTP (Mortgage Transformation Program)**

The aim of this service is an application platform intended to provide universal banking experience and service to the customer It aims to develop and deploy as single logical, multiple physical instance, to standardize the group customer channel application, and minimize future development, upgrade and maintenance cost. Worked on connecting with different services link UKPIB internally by introducing functionality.

1. **Global Portal Release Management**

A single set of applications will be deployed to the Global Portal shell in a region (Regional Point of Presence / RPOP) and these applications would support multiple countries within that region. To be at its most effective the Global Portal consists of a set of centrally-managed components, operating from a single (or few) consistent, logical sets of infrastructure.

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| **Technical Skills** |

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| **Operating Systems** | LINUX, UNIX, Windows. |
| **DevOps Tools,** **Technologies and Utilities** | Jenkins, DevOps, AWS, CA Service Desk Manager, GIT, Ansible, Nexus Artifact Repository Manager, G3, JMeter, Tosca, Lisa , Rational Team Concert (4.0.7), Ansible Tower , Confluence, JIRA. |
| **Language** | Unix and shell scripting, Groovy, Python, C/C++ |
| Domain Skills | DevOps, Release Management Skills, ITIL Foundation Certified. |
| **Environment** | WebSphere Portal ,WAS servers , Mule Servers , GCP Cloud servers. |
| **Client Site Experience**  | Went to Hong Kong as a Release manager for delivering SSP ever-greening project to Live. |

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| Core Strengths |

* Excellent analytical and communication skills.
* Sound team management and negotiation skills.
* Smart Worker and Multitasking skills.

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| **Educational Qualification-** |

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| B E (C.S.E.) | Acropolis Institute of Technology & Research, Indore | RGPV | 75.5 | 2010-2014 |