**PROFESSIONAL SUMMARY**

* Certified Infor LN Finance Consultant and having 12 plus years of experience in Infor LN and Baan Applications.
* Expertise in in Infor LN modules GL, AP,AR, CMG and FAM.
* Good knowledge in Infor LN Logistic modules like Manufacturing, Service, Procurement and Warehousing.
* Provided Application support for customer’s Month end and Year-end activities, requests and issues/problems in Infor LN and Baan.
* Knowledge on other applications integrated to Infor LN like Basware, TWIN, Solumina, Vertix and Global Trade Management.
* Expert in Incident, Problem and Change management processes and performed many root cause analysis for recurring problems in the application.
* Presently working for Wipro Technologies as a Lead Consultant for Infor LN Finance.
* Worked in Accenture Services Pvt Ltd and Infor Global Solutions Hyderabad
* Excellent communication and Analytical skills along with client relationship management.

**SKILLS and STRENGHTS**

* **ERP:** INFOR LN 10.5, 10.2, FP7, FP6, Baan 5c and Baan IV.
* **Functionalities:** Finance, Service, Warehousing, Procurement and Manufacturing
* Expert in Finance modules like GLD, ACR, ACP, CMG, FAM for Support, Maintenance and Training.
* Performing the GAP analysis and providing the Solution approach to the requirements.
* Provided Training to Key user/End user in Finance Business Processes.

**EXPERIENCE SUMMARY:**

|  |  |  |
| --- | --- | --- |
| **Company** | **Duration** | **Role Description** |
| Wipro Technologies | Jan 2018 to Till date | Lead Consultant |
| Accenture Solution Pvt Ltd | Oct 2009 to Dec 2017 | Team Lead |
| Avon Technologies | Jul 2009 to Sept 2009 | BaaN Consultant |
| Infor Global Solutions | Oct 2007 to Jan 2009 | Associate Software Engineer |

**QUALIFICATION**

* B.E (EEE) from CBIT, Osmania University, Hyderabad in 2006

**PROJECT EXPERIENCE**

***PROJECT #7: INFOR LN Finance Lead Jan ’18 to till date***

***Clients: Valmet Technologies Wipro Technologies***

**Description:**

Valmet is the leading global developer and supplier of technologies, automation and services for the pulp, paper and energy industries. Valmet’s vision is to become the global champion in serving its customers with 13,000 professionals around the world, work close to customers, and are committed to moving its customers’ performance forward – every day.

**Responsibilities:**

* Providing solutions for Infor LN Finance tickets, questions and quires.’
* Responsible for Month end and Year end closing in Infor LN Financials.
* Involved in the implementation of functionalities like Bank Statement Processing, Basware to LN Integrations and Account Matching.
* Responsible in resolving the Problem tickets and testing the standard Infor solutions.
* Providing Hypercare support during the new releases, upgrades and implementation of new functionalities in Infor LN.
* Developing and providing the quick reports and extracts requested by client.

***PROJECT #6 : BaaN/INFOR LN Junior Business Analyst Jan ’13 to Jan’ 18 Client : Solar Turbines Accenture Solutions Pvt Ltd***

**Description:**

Solar Turbines Incorporated, a subsidiary of Caterpillar Inc., is one of the world’s leading manufacturers of industrial gas turbines. Solar Turbines has been using the BaaN 5c and INFOR LN applications along with lots of customizations for their business.

Working as a Junior Business Analyst for ERP Applications especially for Finance Modules in BaaN 5c and INFOR LN. Assisted and Helped Enterprise Business Process Owners, Leads and all other Business users by providing Business Solutions for the team in new implementations as well as existing business model of the application.

**Responsibilities:**

* I am responsible for assisting Enterprise Business Process Owner and Leads while developing Business Solutions.
* Performing the Proof of Concepts and presenting the model design/flow to client.
* Deeply involved in the upgrade project of ERP Application from Infor LN FP7 to 10.2.1.
* Successfully deployed INFOR LN Application for Finance and Service to Solar Turbine Small Offices in Europe.
* Analysing and Resolving the Issues and Problems occurred during the execution of Business process flow.
* Performing the User Acceptance Test of the business flows including Customizations
* Providing extended support in resolving real time business issues/problems of the Application.
* Developing and providing the quick reports and extracts requested by client.
* Helping users as and when required while performing business operations.

***PROJECT #5 : BaaN/INFOR LN Maintenance and Support Jan ’11 to Dec’12***

***Client : Solar Turbines Accenture Solutions Pvt Ltd***

**Description:**

Solar Turbines Incorporated, a subsidiary of Caterpillar Inc., is one of the world’s leading manufacturers of industrial gas turbines. Solar Turbines has been using the BaaN 5c and INFOR LN applications as ERP products for its business. Many complex customizations were added to synchronize the product with Solar Business Processes.

Worked as Maintenance and Support Engineer for ERP Applications BaaN 5c, INFOR LN and customizations in both Baan 5c and ERPLN by providing the necessary functional as well as technical help to users, identifying the Bugs, fixing and testing them thoroughly.

**Responsibilities:**

* I am responsible for resolving the issues raised through incidents and providing the necessary help to all business users.
* Resolving the restoration and service requests reported by user during the day-to-day business.
* Developing and providing the quick reports and extracts requested by client.
* Helping users as and when required while performing business operations.
* Furnishing incident status reports to the project team timely.

***PROJECT #4 : BaaN/INFOR LN Integration to GTM Nov ’09 to Dec’10***

***Client : Solar Turbines Accenture Solutions Pvt Ltd***

**Description:**

Solar Turbines Incorporated, a subsidiary of Caterpillar Inc., is one of the world’s leading manufacturers of industrial gas turbines. Global Trade Management (GTM) application is integration between Baan ERP systems BaaN 5c and INFOR LN to Trade Automation that was developed for Solar customers who raises their orders for solar products outside USA.

Developing Customizations for integrating the necessary ERP System data to other application by staging tables and regular triggering methods.

**Responsibilities:**

* I am responsible for developing required all Baan/INFOR LN components for integrating data to GTM application.
* Involved in all design discussions and decisions made for the data flow/Architecture approach.
* Co-ordination with onshore and client about on Deliverables estimations, Releases and deployment management.
* Developing integration solutions based on client requirements in given time limit.
* Taking all technical and business challenges for the requirements assigned.
* Ensuring the Quality of deliverables meets stipulated standards for the project.
* Preparation of Weekly and Monthly Metrics reports submitted to client.

***PROJECT #3 : ERP Finance Maintenance and Support Jun ’09 to Oct’09***

***Client : Iffco Dubai Avon Technologies***

**Description:**

IFFCO is an innovative and integrated multi food products Group based in the United Arab Emirates. The Group, set up in 1975, has a significant presence in Impulse Foods, Agri Business, Oils & Fats, Packaging, Chemicals, Sales and Distribution.

Iffco has been using BaaN4, INFOR LN applications to manage their business. Finance department has processing the day-to-day business transactions, running reports and processing automated jobs.

**Responsibilities:**

* I am responsible for resolving any issue in Baan/INFOR LN Finance module.
* Resolving the restoration and service requests reported by user during the day-to-day business.
* Fixing the repeated incidents by identifying the root cause and its solution approach.
* Design and develop the quick reports requested by client.
* Helping users by exploring the new functionality in application and explaining the same with appropriate examples.
* Furnishing incident status reports to the project team timely.

***PROJECT #2 : Single European Payment Area (SEPA) Jul ’08 to Jan ’09***

***Client : Not Applicable (Infor LN standard Application) Infor Global Solutions***

**Description:**

The Single Euro Payment Area (SEPA) is an initiative for the European financial infrastructure that involves the creation of a zone for the Euro payments.

The project aims to improve the efficiency of cross border payments and turn the fragmented national markets for euro payments into a single domestic one. SEPA will enable customers to make cashless euro payments to anyone located anywhere in the European area using only a single bank account and payment method. This project provides a choice for Infor customers to use SEPA or normal existing payment process depending on their business requirement.

**Responsibilities:**

* Analysing and reproducing the defects, which customers are facing.
* Fixing the defects by appropriate components (mostly code) modification.
* Getting clarifications from support team or customer if necessary.
* Executing tests before transferring to QA team and after the defect fixed.
* Furnishing defect status reports to the project team timely.
* Participating in weekly meetings and walkthroughs.

***PROJECT #1 : ERP Finance CMG Maintenance Nov ’07 to Jun’08***

***Client : Worldwide Infor LN/Baan Customers Infor Global Solutions***

**Description:**

Cash management is the module of BaaN ERP Finance Package, which manages accounts including banks, savings institutions etc.

The application facilitates the accounting staff to receive payments, make deposits, print checks, and record manual checks, record funds transfer, pay off charges and reconcile cash accounts by appropriately placing the functions in a centralized location. CMG also interacts with other modules of ERP Finance like ACP, ACR and GLD.

**Responsibilities:**

* Analysing and reproducing the defects, which customers are facing.
* Fixing the defects by appropriate components (mostly code) modification.
* Getting clarifications from support team or customer if necessary.
* Executing tests before transferring to QA team and after the defect fixed.
* Furnishing defect status reports to the project team timely.
* Participating in weekly meetings and walkthroughs.

**PERSONAL DETAILS**

* **Date of Birth :** 2-October-1985
* **Marital Status :** Married
* **Contact number :** +91 7702220026
* **Passport number :** M5540972
* **Email :** [santhu210kumar@gmail.com](mailto:santhu210kumar@gmail.com)