

►Vahe Gemilyan

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Software QA Engineer

Summary of qualifications

- 6 years of strong hands-on experience in testing of web and mobile applications.
- Extensive experience in customer service.
- Working experience in Selenium with Java.
- Expert in test cases and bug reporting using TestRail, Trello and Jira.
- Expert in QA processes, SDLC, delivery of quality software, products, systems, and applications.
- Experience in Smoke, Functional, Regression, Acceptance, Load and Installation testing.
- Experience in customer support with installation, documentation, and application use.
- Strong working knowledge of Agile and Waterfall methodologies.
- Knowledge of POS testing, GUI testing, System, Compatibility and Load testing.
- Ability to quickly learn and implement new technologies and challenging concepts.
- Excellent interpersonal, verbal and written communication skills.
- Strong team player and excellent time-management.
- Full understanding of the necessity and value of accuracy and attention to details.
- US permanent resident.

Professional Experience

Aug 2019 – December 2020

KodePloy, Irvine CA

Software QA Engineer (web)

- Run cross browser (Chrome, Edge, Firefox and Safari) and cross platform (Widows, MacOS) testing.
- Create test cases using TestRail
- Execute test cases and log defects into JIRA in accordance with QA company standards.
- Writing and executing test scripts to detect faults and assure compliance with requirements.
- Participate in daily scrum, sprint grooming and planning, retrospective, bug triage and ad-hoc meetings.
- Thoroughly test and verify new features in a timely manner before they are released.
- Collaborate with IT colleagues and business users in developing understanding of intended application functionality.

June 2018 – July 2019

PNC Financial Services Group, Pittsburgh PA

Analyst at Credit Bureau Investigations

- Analyzed complex transactions to assure quality of responses to customers' disputes.
- Used e-OSCAR system to cross-check the accuracy of responses.
- Identified financial risk of potential fraud. Reviewed documentation and provided customer support.
- Used Innovis, TransUnion, Equifax, Experian and MRC Credit bureaus systems.
- Used FIS Global (CHEX) and EWS systems to check customer's compliance.
- Took part in the automation process and monitored bot performance to minimize logical errors.
- Advised management and internal customers to understand the implications of innovation initiatives.

December 2016 – April 2018

KodePloy, Irvine CA (remote from Boston, MA)

Software QA analyst (mobile)

- Ran Mobile Web, Native and Hybrid apps testing
- Tested functionality to ensure cross-platform (Android, iOS) compatibility of applications.
- Executed tests based on prepared test cases using TestRail.
- Provided feedback on how to better serve the customers
- Reported results of testing to management and stakeholders.
- Participated in daily scrum, sprint grooming and planning, retrospective, bug triage and ad-hoc meetings.

October 2014 – September 2016

Machta Telecom, St. Petersburg, Russia

Software QA tester

- Effectively used JIRA to report and track the bugs.
- Took part in creating test documentation from scratch (test plan, test suites, test cases).
- Maintain collaboration environment for QA team through Google cloud services (Google Drive, Google Docs Suite)
- Perform Smoke testing, Load testing, Functional testing, and Regression testing.
- Participate in daily scrum, sprint grooming and planning, retrospective, bug triage and ad-hoc meetings.

Technical skills

- Web platforms - Windows, Linux, MacOS
- Mobile platforms - Android, iOS
- Browsers – Chrome, Edge, Firefox, Safari
- Languages – XML, HTML, Java
- IDE - IntelliJ IDEA, Eclipse, PyCharm
- Version Control System - Git
- Shell scripting – PowerShell, Jshell, Git Bash
- Bug tracking/Project management systems – Jira, Trello, Confluence
- Testing tools and technologies - Postman API, Fiddler, Charles Proxy, JMeter, Web developer tool
- Test management tools – Zephyr, TestRail
- Testing frameworks – JUnit, TestNG, Selenium
- Databases - MS SQL, PostgreSQL, Oracle
- Cloud technologies - AWS
- IT infrastructure, IT networking, HTTP

Education and trainings

TestPro Bootcamp (Los Angeles, CA)

Software Quality Assurance for Web and Mobile applications

Coursera Online Courses

Five-course Google IT Support Professional Certificate Specialization

Armenian State University of Economics (Yerevan, Armenia)

Bachelor's (5 years) in Management

Certificates

April 2020

“AWS Cloud Practitioner Essentials (Second Edition)”

June 2018

“Google IT Support Professional Certificate Specialization”