

VIKAS BHORHARI

E-Mail: vikasbhorhari@gmail.com

Phone: +91 – 8805652904

Scrum Master

To pursue a highly challenging position and creating career where I can apply my existing knowledge and creativity to acquire new skills contributed effectively to the organization. Vikas is result oriented technologist and Agile passionate with 14+ years of experience in the field of Agile framework implementation, Product Management & Service Delivery.

Domain Specialization: Insurance, Oil & Gas and Telecom (BSS)

SKILL SET

- Organize and Facilitate Scrum Events, Conflict Resolution, Coaching Agile Practices, Impediment Resolution, Team Metrics

- Agile Project Management
- Scrum and SAFe

- ITIL
- Incident, Problem & Change Management

- Service Delivery

- Project Transition

- Stakeholder Management

- Big Data & BI
- Data Warehouse

- Application Development & Maintenance

CERTIFICATIONS

- CSM
- Prince2 Practitioner
- ITIL (SO)
- ITIL Foundation

ACADEMIC DETAILS

- Master in Management Studies (Information Systems Management) from Malaviya Regional Engineering College, Jaipur with 62% marks in year 2000
- Master in Science (Applied Inorganic Chemistry) from Govt. Engineering College, Jabalpur with 72% marks in year 1997
- Bachelor in Science (CBZ) from Govt. Autonomous College, Jabalpur with 70% marks in year 1995

PROFILE SUMMARY

Certified Scrum Master with experience of working as a Scrum Master from past **4+ years** in Scrum agile implementation.

Capable of bringing overwhelming enthusiasm and awareness to projects, applying expert judgment to the removal of impediments, keeping teams focused, and delivering success in rapidly evolving and dynamic environments.

Experience in working with cross-cultural and multi-lingual teams, with comfort in interacting with people across hierarchical levels client for smooth project execution.

In-depth experience in mentoring teams/individuals on agile values, customer value & product management. Also have a strong working knowledge of technical engineering best practices including test-driven development, continuous integration.

WORK EXPERIENCE

Since Jul'10 – Till Date: Majesco Ltd., Pune as Senior Lead Engineer

Oct'06 – Jul'10: Cybercom Datamatics Informations Solutions Ltd., Mumbai as Software Consultant

Role:

- Providing hands-on management and coaching of scrum teams in all aspects of scrum (facilitating daily stand-up meetings, backlog refinement, sprint planning, sprint review and retrospective meetings, self-managing, collaboration, iterative development, managing flow, capacity planning, limiting work in progress, etc.).
- Working knowledge and experience in Agile Methodologies - Scrum and SAFe.
- Managing new product features and enhancements in terms of scope, quality, and schedule within sprint cycles.
- Responsible for assuring quality user stories that meet organizational standards which may require the Scrum Master to facilitate in or assist with writing team-driven user stories.
- Working effectively with management and team members to clarify needs and plan delivery of major product changes, future versions and new products.
- Proactively managing sprint-level risks, assumptions, issues, and dependencies, ensuring that they are identified, coordinated, mitigated or escalated as necessary.
- Removing impediments that would prevent the team from achieving its sprint and release goals (internal and external to the team).
- Reviewing current agile processes drive process improvements and challenge the teams to innovate.

- Effectively maintaining and managing agile project management tools and processes, including documentation and artifacts.
- Creating an environment that empowers and energizes team members, with a focus on accountability, adaptability, and collaboration.
- Contributing to building a culture where continuous improvement of the agile process is in focus.
- Continually seeking out ways to enhance agile knowledge and technical expertise.
- Provide creative, out of the box solutions to solving challenging problems.

Significant Accomplishments:

- After taking the opportunity of Scrum Master (MBIS Project), MBIS teams have significantly improved in delivery of business value.
- Successfully overcame challenges by identifying the areas of automation and reusing test cases and test data for similar type of applications.
- Assessed data & identified opportunities to reduce defect density and improve Product Quality.
- Supported smooth delivery of projects, as per customer requirements, by implementing QA best practices.
- Trained and assisted Product Owners / Business Analysts in writing User Stories and managing EPIC - Feature-User Story relations.
- Facilitate organization SM CoP.

TECHNICAL SKILLS

Microsoft Technologies:	ASP, VB, ASP.Net, C# 4.0, MVC 5.0, Silverlight 5.0, WWF, WCF, WPF, Web Service, Web API, Windows Service, Share Point
Database:	SQL Server 2008 & 2012, Oracle 10g & 11g, PL/SQL
BI Tool:	Crystal Report, Cognos 11.2, Yellowfin 9.3, Tableau, SSRS,
Big Data	Hadoop, Hive, Sqoop, ZooKeeper, Spark
Other Tools:	MS Dynamic CRM, SSIS, SSAS SQL Broker, IIS, COM, DCOM, JavaScript, VB Script, Infragistic, Charter FX, TFS, SVN, JIRA, INFRA, Application Engine, DevOps, Jenkins

PROJECTS EXECUTED

Majesco Ltd. Pune

Project: Majesco Business Analytics – P&C Insurance Data Analytic Product

Period: Aug'16 (Current Project)

Role: Scrum Master

Technologies: Cognos 11, Yellowfin 8.2, C#, Asp.N Hive, Sqoop, Zookeeper, Hadoop, SQL Server, SVN, JIRA, SSIS, Azure, Jenkins

Role and Responsibilities:

As a Scrum Master

- Responsible for ensuring Scrum is understood and the team adheres to Scrum theory, practice, and guidelines.
- Helped Product Owner in their efforts to manage the backlog and guide the team while facilitating a healthy team dynamic with respect to priorities and scope.
- Coaches the Scrum team in self-organization, cross-functional skillset, domain knowledge and communicates effectively, both internally and externally working within the Scrum team.
- Works with Scrum Team, as well as internal and external stakeholders, to influence and drive decision making and support organizational project or product teams.
- Resolves team impediments with other Scrum Masters to increase the effectiveness of the application of Scrum in the organization.
- Works with Agile coaches and other Scrum Masters to grow within the role.
- Contributes to the advancement and improvement of Agile Practices within the organization.
- Facilitates and supports all scrum events: Sprint Planning, Daily Scrum, Sprint Review, and Sprint Retrospective.
- The supported team in addressing and eliminating these issues to improve the likelihood of achieving the objectives of the Iteration. Coordinates with other teams
- Acts as a leader who coaches and supports agile teams assigned to mainly Business as Usual (BAU) work and to a lesser degree, important department initiatives and applicable portions of corporate projects and initiatives.
- Gets team to a high performing level by recognizing areas of strength and improvement and employing appropriate coaching and development techniques.

As an Organization Agile Team Member

- Helped set up the entire program under one hood and helped business stakeholders to prepare product roadmap including multiple sub-products.
- Helped and coached stakeholders/Product Team in setting up feature-based teams and collaborative goals.
- Program based(PI) tracking of work-product a solution including sustenance release plans

- Trained and assisted Product Owners / Business Analysts in writing User Stories and managing EPIC -Feature-User Story relations.
- Facilitate Organization SM CoP.

Client: Schlumberger (M) Sdn. Bhd., Kuala Lumpur
Projects -Oil & Gas Domain

- CURT and CiDER (Chevron Thailand)
- Work Programme & Budget - eWPB (PETRONAS Malaysia)
- Annual Review of Petroleum Resources - eAPRP (PETRONAS Malaysia)
- Volt Data Capture - eVDC (PETRONAS Malaysia) , Merak Volts
- Proceeds (PETRONAS Malaysia), BPC (PETRONAS Malaysia)

Period: Jul'11 to May 2016

Role: Application Manager (Onsite)

Technologies: Silverlight 5.0. Infragistic, Asp.Net, C#, SQL Server 2012, Oracle, Web service, TFS, Charter FX, MVC, Tableau, SSRS

Role & Responsibilities:

- Driven the project including project planning and team planning; building trusted relationships with key stakeholders.
- Providing post-implementation, application maintenance and enhancement support to the client with regard to the software application, ensuring all solutions are scalable, extensible & available from an architecture standpoint.
- Hiring & directing technical development teams, developing competency of team members and conducting annual performance reviews for team members.
- Leading the day-to-day operational and tactical aspects of multiple projects, supported by a team of 24+.
- Facilitating planning, development & production support activities (including Level 2 and Level 3 support).
- Monitoring daily BAU operation of applications; ensuring the continued integrity of the production environment by closely tracking & reviewing all changes made by the Application Team.
- Setting processes and delivering tools for the production support team for effective health-check of applications.
- Reporting incidents and mobilizing different support teams in case of high severity incidents, identifying root causes.
- Creates and executes development plans and revises as appropriate to meet changing needs and requirements.
- Preparing various knowledge base articles and Responsible for managing technical risks throughout the project

Client: Microsoft, USA

Project: Microsoft Dynamics AdCRM - Sales Force Automation

Period: Jul'10 – Jul'11

Role: Team Lead and Scrum Master

Role & Responsibilities:

- Ensured that the team is fully functional and productive
- Enabled close cooperation across all roles and functions
- Removed barriers.
- Shielded the team from external interferences.
- Ensured that the process is followed, including issuing invitations to daily scrums, sprint reviews, and sprint planning.
- Facilitated the scrum ceremonials

Cybercom Datamatics Information Solutions Ltd, Mumbai (Oct 2006 July 2010)

Client: Sony Ericsson Mobile Communication (SEMC), Sweden

Project: SEMC .Net based 18 projects (Domain- **Telecom BSS**)

Period: Oct'06 – Jul'10

Role: Team Lead and Project Transition Manager

Role & Responsibilities:

- SLA Monitoring.
- Co-ordination with the onsite team and offshore teams.
- Perform in-depth problem analysis and Provide workarounds and perform impact analysis. Perform code and database fixes for incidents and service requests.
- Setup and update the local environment for various supported applications.
- Provide estimation and perform execution for enhancement requests.
- Participate in the release of the enhancements.
- Team Project Planning and Team Management Report (Productivity and utilization Report, SLA breach Report).
- Maintain Team Project documentation & Application documentation.

Personal Details

Address: B10-503, Park Infinia, Phursungi, Pune 412308 MH

Passport Number: G6910002

PAN Card Number: ALFPB7584A