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**Mayank Bajaj**

**Organisation :** IBM India Pvt. Ltd. **Mobile :** +91 7276416910

**Role :** Lead RPA Developer **Email :** mb[mayankbajaj@gmail.com](mailto:mayankbajaj@gmail.com)

**Objective:**

To be a smart performer in challenging team having 360° understanding of the business, project requirements, workflow, people, and processes to ensure a project meets the deadline, budget, and scope. I take great pride in quickly understanding what leadership needs, innovating and presenting multiple strategies to get there.

**Profile Summary:**

* For 7 years in IT and 4.5 years privileged to serve Banking and Insurance industry as a lead RPA developer and consultant in Intelligent Process Automation (IPA) earning a reputation as the professional that can overcome any challenge.
* Efficient as part of the design authority team in coordination with architecture team to create new templates for Detailed Design Documents and other Solution design documents.
* Expertise in implementing work queues, database maintenance, archiving improvements and extracting unstructured data to improve output of complex and critical IPA workflows.
* Exposure of designing bot in SAP, mainframe, web services, OCR, web based and windows based application.
* Provided hands-on technical expertise to the development team, guiding them and ensure the technical aspect are up to standards.
* Worked as supervising Control room analysis, maintaining schedule of automation services, managing release packages and identifying continuous improvement opportunities within process automations.
* Expertise in analyzing, understanding and documenting the business SME ensuring process automation opportunities and ROI.
* Facilitating the daily scrum and sprint initiatives. Communicating between team members about evolving requirements and planning.
* Worked across service delivery lifecycle to analyze, STLC, SDLC, design, build, test, implement and maintain multiple system components and applications.
* Interested in learning and working on New Tools and technology.

**Certifications and Appreciations**

* Certified Blue Prism Developer accreditation (AD01).
* Automation Anywhere Advanced RPA Professional Certification.
* Master Certified in Automation Anywhere RPA Professional Certification.
* UiPath RPA Developer Professional Certification.
* Banking certifications: BFT (Banking Foundation Training and certification)
* Received Bravo Award for becoming the test lead and building up team in my location and making the team proficiently trained.

**Technical Exposure:**

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| --- | --- |
| **Automation** | Robotic Process Automation, Selenium, UFT |
| **Robotic process Automation** | Blue Prism, Automation Anywhere, uiPath |
| **Tools** | Eclipse, QTP/UFT, Clear Quest, HP-ALM, Jira |
| **Languages** | VBA, Java, |

**Project Exposure:**

**Current Organization: IBM India Pvt Ltd**

**Project#1 :** IBM Automation Innovation Center

**Client :** Westfield Insurance (Blue Prism)

**Project Duration :** Feb 2020 – Till date

**Standard Role :** Lead RPA Developer

**Role Description:**

* Lead in designing, specifying and selecting information system solutions, considering functionality, data, security, integration, infrastructure and performance.
* Exposure to a wide variety of technology problems and their solutions.
* Lead a team of 6 RPA developers to give a process sign off on multiple usecases in stringent timelines.
* Review code for readable, reusable and ensure code complies with RPA architectural standards.
* Serve as the RPA COE technical interface.
* Review and ensure automation runbooks are completed and maintained.

**Previous Organization: Infosys**

**Project#1 :** Infosys RPA

**RPA Tool :** Automation Anywhere

**Project Duration :** Sept 2018 – Jan 2020

**Standard Role :** RPA Developer

**Domain :** Banking

**Role Description:**

* Worked in analyzing PDD in order to understand the banking queues inside the process.
* Experienced in developing RPA bots, requirement gathering and facilitating improvements in applications, planning and handling effective environments.
* Proficient in designing use-cases supporting documents, SDD and automating processes.
* Expertise in designing, reviewing bot architecture and provide peer review.
* Worked closely with the Clients and proactively providing input to their Business.
* Optimizing the process flow such that final Process is bug free and takes less time to run completely.

**Previous Organization: Accenture**

**Project#1 :** RPA - PNC

**Client Domain :** Banking

**Project Duration :** Apr 2017 – Sept 2018

**Standard Role :** RPA Developer (Blue Prism)

**Domain :** Banking

**Role Description:**

* Configured the Blue Prism Software to meet business automation requirements in accordance with the client guideline framework and best practices.
* Analyzing PDD in order to understand the banking queues inside the process.
* Documented object design attribute with the help of SDD so that the process flow is correctly signed off by the banking SME.
* Had Good Exposure on Documentation, Development and Testing of the Process.
* Optimized the bots such that final Process is bug free and takes less time to run completely.

**Previous Project#2:**

**Domain :** AllstateInsurance

**Project Duration :** Mar 2016 – Apr 2017

**Standard Role :** RPA Developer (Blue Prism)

**Domain :** Insurance

**Role Description:**

* To analyze the feasibility and scope of all the processes involved for creating Quotes, New Business, Policy Renewal and Modification for all the Insurance Lines.
* Feasibility Analysis Sign Off for Process Automation, Analysis & Development planning from Solution document.
* Coordinated with team on all the processes and created fully qualified blue prism process.
* RPA documentation-based process analysis and designing SDD for the same.
* Created an automation process for generating Quotes after the input sheet with the required data is provided for the user.
* Created multiple bots to handle the conversion of Quotes to new Business for all Insurance lines (Home, Motorbike, Boat etc.) across US.

**Previous Project #3:**

**Client :** Allstate Insurance

**Project Duration :** July 2014 – Feb 2016

**Standard Role :** Automation Engineer

**Domain :** Insurance

**Role Description:**

* Hands on experience with HP-ALM, UFT, Selenium, Mainframes and Web Application.
* Creation, Maintenance, Enhancement and debugging of the UFT Scripts.
* Calculating the Returns on Investment (ROI) for the Application Automation.
* Excellently performed the end to end functional testing of the application in the backend as well as Front end.
* Responsible for preparation daily reports and circulating it to all the business associates at onshore and offshore.
* Analyzed Business and Functional Requirements and created Requirements Traceability Matrix and Test Case Report across multiple releases.

**Education:**

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| **Qualification** | **Year** | **College** | **%** |
| B.E (EN) | 2010-14 | RCOEM,Nagpur (RTMNU) | 60.88% |
| HSC | 2009 | Kendriya Vidyalaya,Katni (CBSE) | 76.59% |
| SSC | 2007 | Kendriya Vidyalaya,Katni (CBSE) | 75.80% |

**Personal Details:**

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| Name | : | Mayank Bajaj |
| Date of Birth | : | 14/07/1991 |
| Gender | : | Male |
| Marital Status | : | Single |
| Languages known | : | English, Hindi |
| Nationality | : | Indian |
| Permanent Address | : | C/O Manglam, Raghunath Ganj, Katni (M.P.)- 483501 |