

VINOD KUMAR REDDY.PERAM

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Career Objective:

To secure a good position where I can efficiently contribute my skills and abilities for the growth of the organization and build my professional career.

Professional Summary:

- I have Overall Experience of 4.3 Years in Application Development and Maintenance (ADM) in Cognizant Technology Solutions.
- Experience in working and developing Application S/W with C/C++/VC++ MFC.
- Having Good knowledge in OOPS concepts.
- Good experience in maintenance and enhancement of existing code.
- Ability to work well on own Initiative and as well as part of team.
- Have basic knowledge on Database Queries.
- Good Knowledge on Cloning and Check-in of Code into GIT Repository using Visual Studio.

Technical skills:

Soft skills: C, Visual C++/VC++, MFC, MS SQL, Oracle SQL

Professional Experience:

Company: Cognizant Technology Solutions (CTS), Bangalore, Karnataka.

Experience: 4.3 Year's (April 2019 - Present)

Designation: Software Engineer

Projects:

➤ LEXISNEXIS:

Project Title	InterAction (LexisNexis)
Duration	Aug 2021 -
Team Size	7
Role	Developer
Operating Systems	Windows
Tools Used	Visual Studio 2008,2022, MS SQL 2014, GIT, SQL Profiler
Technologies Used	Visual C++ / VC++ MFC

Project Description:

LexisNexis is owned by RELX (formerly known as Reed Elsevier).

InterAction is a Desktop Application which is a customer relationship management system designed specifically for professional services firms such as Accountancy and Legal Firms. It is a global provider of news and business information and market intelligence tools for professionals in risk management, corporate, political, media, and academic markets.

Roles and Responsibilities:

- Responsible for Analysing and Fixing the Postproduction bugs within the timeline Provided.
- Involved in developing the InterAction Applications (Admin, Client, and AC).
- Software Debugging and Enhancement.
- Handled High Priority Bugs, took ownership and fixed within the time zone.

➤ COMCAST CABLE COMMUNICATIONS:

Project Title	COMCAST (CAFE)
Duration	Aug 2019 - Mar 2020
Team Size	7
Operating Systems	Windows
Tools Used	Visual Studio 2013, MS SQL 2014, GIT
Technologies Used	VC++, MS SQL

Project Description:

CAFÉ stands for Commercial Agent Front End. Café application is used by the caller agents for accessing the COMCAST customer's details. It is an integrated application to provide a 360 degree view of customer and centralised solutions to support and service the customers. It's a single page application based on the Service oriented Architecture with the data populated from different external services.

Roles and Responsibilities:

- Responsible for User management, managing tickets and ticket queue (ITSM – Remedy) appropriately and worked proactively to reduce the backlog count within SLA.
- Involved in CAFÉ deployment and DB servers patching activity.
- Handled CAFÉ outage call, took ownership and involved respective service teams to resolve within SLA.
- Actively involved in CAFÉ weekly report deck & SLA report presented to client partners. Contributed for the NPS and client SR review call data presentation.
- Actively tracking and monitoring (Mails, App D, Radboard alerts and Slack)
- Coordinate and work with internal teams and any external service team & business during incident resolution & SR analysis and follow-up until ticket closure.
- Flexible in handling night shifts and weekend support.

➤ EMBLEM HEALTH:

Project Title	EMBLEM HEALTH (MEDICAL & PROVIDER)
Duration	May 2020 - August -2021
Team Size	9
Operating Systems	Windows
Tools Used	Visual Studio 2015, Oracle SQL19.1, GIT
Technologies Used	VC++, ORACLE SQL

Project Description:

MEDICAL & PROVIDER is one of the towers under EMBLEM HEALTH projects. ECM is the internal application which is used by the providers to refer the member for consultation. It's a single page application based on the Service oriented Architecture with the data populated from different external services.

Roles and Responsibilities:

- Responsible for User management, managing tickets and ticket queue (ITSM – SCCD) appropriately and worked proactively to reduce the backlog count within SLA.
- Involved in ECM deployment and DB servers patching and validation activity.
- Worked on MAXMC and ECM clinical codes deployment on quarterly basis.
- Worked on DB server's certificate renewal.
- Worked on manual testing the web application pages by creating the test cases.
- Handled M & P Tower outage call, took ownership and involved respective service teams to resolve within SLA.
- Coordinate and work with internal teams and any external service team & business during incident resolution & SR analysis and follow-up until ticket closure.
- Actively tracking and monitoring (Mails, App D)
- Flexible in handling night shifts and weekend support.

Key Achievements:

- Received appreciation from care agents for resolving the critical SR's.
- Actively worked on different internal applications overall architecture document development.
- Worked on automating the job.

Personality Traits:

- Ability to work as individual and as well as in group.
- Adaptability and Flexibility to work in any environment.
- Respect and dedication towards work.
- Organising skills.

Education:

- Bachelor's in Electronics and Communication Engineering with 63.67% from PBR Visvodaya Institute of Technology and Science (2014-2018), Kavali, Andhra Pradesh.
- Intermediate in Maths, Physics, Chemistry with 87.8% from Sri Chaitanya Junior College (2012-2014), Nellore, Andhra Pradesh.
- Tenth Standard with 8.2 GPA from Master EM High School (2012), Kavali, Andhra Pradesh

Personal Details:

Father's name : Mr. P.Srinivasulu Reddy

Date of Birth : 22nd June 1995

Interests : Playing Basketball & Kabaddi, Listening music and Browsing, Video editing.

Languages known : English, Telugu, Hindi.

Address : P. Vinod Kumar Reddy s/o P.Srinivasulu Reddy,
Jakkepalli Guduru, Bogole (M), SPSR Nellore (Dist.), A.P, 524142.

Declaration:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Date:

Place: (Vinod Kumar Reddy. Peram)

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