SHUBHAM SHARMA

IT Professional

ABOUT

Experienced with all stages of the IT software's. Great Understanding of networking, Servers, and MS Office Like 2016 & 2019 and IT tools. Strong background in project management (ITIL) and customer relations with Network Related issue .

WORK EXPERIENCE

ARGUS SYSTEM PVT.LTD   Feb 2020 - Present

Network Engineer
- Email Handling.
- Handling the product like switch Router.
- Working on different tool like Infosim and Netcool to manage the infrastructure
- Handling the various network down issue on Layer 2 or layer 3.
- Troubleshooting on setup of various routing protocol like RIP, EIGRP,OSPF.
- Understanding of various protocol Like as ARP,TCP/IP, DHCP,DNS.
- Organization's Huge & complex setup and have successfully and resolved the network issue as well.
- Good customer relationship.
- Always ready to know new things.
- VLAN and inter VLAN Routing ACL,VRRP,HSRP, Port Security.

STRENGHTS

- Flexible and have the ability to adopt quickly to know the work environments.
- Excellent communication and written Skill.
- Able to work in 24*7 Environment.
- Ability to Multitask and Work independent.
- Having the positive attitude, Understanding, Dedication.
- Strong determination to succeed, self motivated, Willingness to learn and manage time effectively and meet deadlines.

CONTACT INFO

+91 7006043918
Rimpu3411@gmail.com

EDUCATION

2014-2018
Bachelors of Tech.EDU
SSCET Badhani
79%

2012-2014
12th JK Board Kathua Jammu
67 %

2011-2012
10th JK Board Kathua Jammu
69 %

SKILLS

- Knowledge of CCNA, CCNP,
- Active Directory
- O365
- ITIL Tool (Service-now, Symphony Tool
- Hand on Experience in MS Office Tool.

LANGUAGES

English
Hindi