SUHARSHINI BAVISETTY

**Contact**: +1 6822156531 **Email**: suharshini.sb@gmail.com

**Synopsis:**

Around 6 Years of IT industry experience including Software Testing and Salesforce Functional. And comprehensive knowledge in Software Analysis, Manual Testing, Automation Testing and Good knowledge in Salesforce Application.

**Professional Summary:**

* Extensive experience in the area of Software Testing (Manual and Automation) with a solid understanding of Test Planning, Test Design, Test Execution and Defect Reporting & Tracking.
* Good Experience in Salesforce Functional, Manual, Regression, Automation (Selenium) and Web based testing in Health care, Life science and Digital domains.
* Good knowledge on Quality Assurance Process and Agile process.
* Having Good knowledge on Software Automation Testing by using Selenium WebDriver with TestNG and Cucumber BDD Framework.
* Good knowledge on writing Test cases using Element locators like Xpath (Relative XPath and Absolute Xpath), WebDriver methods and TestNG Annotations.
* Extensive knowledge and good understanding of Software Development Life Cycle (SDLC) and Test Life Cycle (STLC) concepts.
* Good knowledge of manual test case creation, execution and bug reporting.
* Having Experience in Device Testing and Cross Browser Testing
* Experience in Sales, Community and ServiceNow Cloud in Salesforce Application.
* Good Experience in Manual Test Case creation for highly customized Salesforce Classic and Lightning Applications.
* Experience in creating and validating Cu1wstom Objects, Custom Tabs, Record Types,

Page Layouts, validation rules, Field Type Dependencies, Batch Apex, Schedule Apex.

* Good knowledge on validating and creating Security controllers to users by assigning Profiles and Roles.
* Good Experience in working with various Salesforce Objects like Accounts, Patient, Provider, Contacts, Opportunities, Reports etc.
* Proficiency in using Apex Data Loader to perform Operations on mass volume of records.
* Knowledge on Project building tools like Maven, Ant and Jenkins for Continuous Integration.
* Experience on Agile (Scrum) Methodology.
* Good experience in GUI, Regression, Functional, Integration, System, User Acceptance (UAT), Sanity and Cross Browser.
* Knowledge on web series testing via SOAP UI/RESTFUL Tools.
* Good Knowledge in Management Tools such as HP Quality Center (QC) and JIRA.
* Developing and Maintaining Test Scripts, analyzing bugs and interacting with development team members in fixing the defects.
* Good at Reporting and prioritizing software bugs and tracking the status of Defects in Defect Management Tool.
* A resourceful team player with good Interpersonal, effective problem solving and decision-making skills.
* Excellent communication and presentation skills, strong work ethic, self-starter, quick learner and proven ability to be a good team player.

**Education/Academic details:**

* Masters (MTECH) in Computer Science (2017)
* Bachelor of Technology in Computer Science (2013).

**Certifications Experience:**

* Tosca Automation (TS1 and TS2).
* Salesforce Certified Administrator.

**Technical Skills:**

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| --- | --- |
| **Salesforce** | Salesforce CRM, Lightning Application, SOQL and SOSL |
| **Integrating Tools** | Apex Data Loader, Import Wizard, Data Export |
| **Operating Systems** | Windows 10/8/7/XP/2000 |
| **Languages** | Core Java, JavaScript, HTML and SQL |

**Professional Experience:**

**Client : Hilton Worldwide, Texas- USA**

**Project** : GEM Lightning

**Domain :**  Digital

**Duration :**  April 2022 to Till Date

**Project Description:**

Hilton is the world’s leading global hospitality company, spanning the lodging sector from luxurious full-service hotels and resorts to extended-stay suites and mid-priced hotels. For over a century, Hilton has offered business and leisure travelers the finest in accommodations, service, amenities, and value. Hilton is dedicated to continuing its tradition of providing exceptional guest experiences across its global brands. Hilton vision to fill the earth with the light and warmth of hospitality unites us as a team to create remarkable hospitality experiences around the world every day.

**Major Responsibilities**:

* Working as **Salesforce QA Consultant.**
* Involved in functional walk-through’s and analyzed the Functional requirements and asked clarifications for several business flows.
* Review of functional specification documents and identifying scenarios.
* Preparation of Test Scenarios and Test Cases for Salesforce Application.
* Reviewed and Designed test cases based on Requirements/ User stories in JIRA.
* Worked and validated Salesforce Classic and Lightning Components.
* Involved in Test Execution phases (SIT/Regression/E2E/UAT) and performed Adhoc Testing build deployed to QA Org.
* Good knowledge of Providing Security controllers to users by using Profiles, Roles in Salesforce.
* Worked with various Salesforce objects like Accounts, Contacts, Cases, Opportunities, Reports, and created custom objects based on Business need.
* Designed and validated the Custom objects, validation rules, Page layouts, Record Types Custom tabs, Fields, Components to suit the needs of the custom application.
* Worked on SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
* Good experience on JIRA and HP ALM Tool.
* Good Experience of working in Agile methodology
* Responsible for Defect reporting using Jira tool, tracked them till logical closure.
* Updated defect management chart forwarded/sent Overall test execution status email to key stakeholders; Onshore/Offshore team whenever needed.
* Actively participating in Retesting and Regression testing.
* Prepared Test Data to test Error Handling (negative scenarios) Testcases.
* Involved and follow-up with Development team on defect fixes to meet the timelines.

**Tools and Environment:** Salesforce Lightning, JIRA, Agile Methodology

**Organization** : **Thrivesolinc Pvt Ltd**

**Client : Blue Bird Bio, Massachusetts** - **USA**

**Project** : Blue Bird

**Domain** :Life Sciences

**Duration :** May 2021 to March 2022

**Project Description:**

Bluebird bio is a clinical-stage company committed to developing potentially transformative gene therapies for severe genetic diseases and T cell-based immunotherapies. So in this project we have built a QTC[Qualified Treatment center] Portal for enrollment of patient for this therapies.

**Major Responsibilities**:

* Worked as **Salesforce QA Engineer.**
* Involved in functional walk-through’s and analyzed the Functional requirements and asked clarifications for several business flows.
* Review of functional specification documents and identifying scenarios.
* Preparation of Test Scenarios and Test Cases for Salesforce Application.
* Reviewed the Designed test cases and updated Testcases based on Requirements.
* Involved in Test Execution phases (SIT/Regression/E2E/UAT)and performed Adhoc Testing.
* Good knowledge of Providing Security controllers to users by using Profiles, Roles in Salesforce.
* Worked with various Salesforce objects like Accounts, Contacts, Cases, Opportunities, Reports, and created custom objects based on Business need.
* Designed and validated the Custom objects, validation rules, Page layouts, Record Types Custom tabs, Fields, Components to suit the needs of the custom application.
* Involved in POC for Test Automation using Selenium Web Driver and Java (using Eclipse IDE).
* Creating Automation Scripts for Regression Testing using TestNG Framework.
* Good experience on JIRA and ALM Tool.
* Good Experience of working in Agile methodology
* Responsible for Defect reporting using Jira tool, tracked them till logical closure.
* Updated defect management chart, forwarded/sent Overall test execution status email to key stakeholders, Onshore/Offshore team whenever needed.
* Actively participating in Retesting and Regression testing.
* Prepared Test Data to test Error Handling(negative scenarios) Testcases.
* Involved and follow-up with Development team on defect fixes to meet the timelines.

**Tools and Environment:** Salesforce Lightning, JIRA, Agile Methodology

**Organization** : **Accenture- India**

**Client : AmerisourceBergen, USA**

**Project** : Lash Fusion

**Domain** :Life Sciences

**Duration :** Jan 2019 to Mar 2021

**Project Description:**

AmerisourceBergen is an American drug wholesale company that provides drug distribution and related services designed to reduce costs and improve patient outcomes, distribute a line of brand name and generic pharmaceuticals, health care products and home health care supplies and equipment to a wide variety of health care providers located throughout the United States, including acute care hospitals and health systems, independent and chain retail pharmacies, mail-order facilities, physicians, clinics and other alternate site facilities, as well as skilled nursing and assisted living centers. They also provide pharmaceuticals and pharmacy services to long-term care, workers' compensation and specialty drug patients.

**Major Responsibilities**:

* Worked as **Software Test Engineer.**
* Involved in functional walk-through’s and analyzed the Functional requirements and asked clarifications for several business flows.
* Review of functional specification documents and identifying scenarios.
* Preparation of Test Scenarios and Test Cases.
* Involved in Test Execution phases (SIT/Regression/E2E/UAT) and performed Adhoc Testing.
* Involved in creating and validating Automation Test scripts by using Selenium WebDriver integrated with TestNG in Regression Phase.
* Good knowledge of Providing Security controllers to users by using Profiles, Roles in Salesforce.
* Worked with various Salesforce objects like Accounts, Contacts, Cases, Opportunities, Reports, and created custom objects based on Business need.
* Designed, and developed the Custom objects, validation rules, Page layouts, Record Types Custom tabs, Fields, Components to suit the needs of the custom application.
* Worked on SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
* Good experience on JIRA and ALM Tool.
* Good Experience of working in Agile methodology
* Responsible for Defect reporting using Jira tool, tracked them till logical closure.
* Updated defect management chart forwarded/sent Overall test execution status email to key stakeholders, Onshore/Offshore team whenever needed.
* Actively participating in Retesting and Regression testing.
* Prepared Test Data to test Error Handling (negative scenarios) Testcases.
* Involved and follow-up with Development team on defect fixes to meet the timelines.

**Tools and Environment:** Salesforce Lightning, JIRA, Agile Methodology

**Organization** : **Accenture -India**

**Client : McKesson , USA**

**Project :** McKesson OneView

**Domain** : Life Sciences

**Duration :** Dec 2017 to Dec 2018

**Project Description:**

McKesson Corporation is an American [healthcare company](https://en.wikipedia.org/wiki/Healthcare_industry) distributing pharmaceuticals and providing health information technology, medical supplies, and care management tools. And is engaged with Accenture to provide the services to Novartis, USA.

**Major Responsibilities**:

* Worked as **Software Test Engineer.**
* Involved in functional walk-through’s and analyzed the Functional requirements and asked clarifications for several business flows.
* Review of functional specification documents and identifying scenarios.
* Preparation of Test Scenarios and Test Cases.
* Reviewed the Designed test cases and updated Testcases based on Requirements.
* Involved in Test Execution phases and performed Adhoc Testing.
* Good knowledge of Providing Security controllers to users by using Profiles, Permission sets in Salesforce.
* Worked with various Salesforce objects like Accounts, Contacts, Cases, Opportunities, Reports, and created custom objects based on Business need.
* Designed and validated the Custom objects, validation rules, Page layouts, Record Types Custom tabs, Fields, Components to suit the needs of the custom application.
* Worked on SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
* Good experience on JIRA and ALM Tool.
* Good Experience of working in Agile methodology
* Responsible for Defect reporting using Jira tool, tracked them till logical closure.
* Updated defect management chart forwarded/sent Overall test execution status email to key stakeholders, Onshore/Offshore team whenever needed.
* Actively participating in Retesting and Regression testing.
* Prepared Test Data to test Error Handling (negative scenarios) Testcases.
* Involved and follow-up with Development team on defect fixes to meet the timelines.

**Tools and Environment:** Salesforce Classic, JIRA, Agile Methodology

**Organization** : **Accenture-India**

**Client** : **Wyndham Hotels**

**Project** : Wyndham Digital

**Domain :** Products

**Duration :** Dec 2016 to Nov 2017

**Project Description:**

Wyndham Worldwide is one of the world's largest integrated hospitality companies across six continents that makes travel more accessible to more people in more places than anyone else. They offer individual consumers and business customers a broad array of hospitality products and services as well as various accommodation alternatives and price ranges through their premier portfolio of world-renowned brands.

**Major Responsibilities**:

* Involved in functional walk-through’s and analyzed the Functional requirements and asked clarifications for several business flows.
* Review of functional specification documents and identifying scenarios.
* Preparation of Test Scenarios and Test Cases.
* Reviewed the Designed test cases and updated Testcases based on Requirements.
* Involved in Test Execution phases (SIT/ Regression/ E2E/ UAT) and performed Adhoc Testing in all environments.
* Involved in Monthly release executions, regression testing and finding defects in all existing applications like Android, IOS, cross browser and Web.
* Defect reporting using Jira tool, tracked them till logical closure.
* Updated defect management chart forwarded/sent Overall test execution status email to key stakeholders, Onshore/Offshore team whenever needed.
* Written test cases in selenium by inspecting elements.
* Functional Test Automation using Selenium Web Driver and Java (using Eclipse IDE).
* Creating Automation Scripts for Regression Testing using TestNG Framework.

**Tools and Environment:** Adobe Experience manager- AEM, JIRA, Agile Methodology