

Sadap Kaygusuz

Senior Salesforce Developer

NY, New York

LinkedIn: www.linkedin.com/in/sadakaygusuz	Mobile: (646) 932-4812	Email: sada.kaygusuz@gmail.com
---	----------------------------------	--

Summary

Qualified Salesforce Developer with 6+ years of experience in Salesforce ecosystem. Highly skilled on deploying Agile practices to optimize processes, and implementation including configuration. Experienced with using Apex, Lightning Web Components, Field Service Lightning as well as Integration side of the Salesforce, where hands-on using REST and SOAP API as well as using third party tools such as Radian6 and MuleSoft.

Technology Expertise

Environment Languages:	LWC, Lightning Components, VF pages, Apex classes, JAVA, and HTML, SOAP, REST, JavaScript, CSS, React Js, Node Js
Methodologies:	Agile, Waterfall
Script languages:	SQL, PL/ SOQL
Database:	Oracle, MS Access, SOQL Server, FPX, Sugar CRM
Tools & Technologies:	Salesforce.com, Conga, CPQ, Salesforce Lightning, Mulesoft, Pardot, Salesforce Copado, Auto Rabbit

Professional Experience

Senior Salesforce Lightning Developer

Accenture / Amazon New York, NY Jan 2018 - Present

- Designed custom Lightning components to display the various cross-object information for feedback section on the user's page. Created categorized feedbacks section using the lightning components
- Created Lightning Apps combining Lightning Design System, Lightning App builder and Lightning Component features. Wrote SOQL, SOSL, Aggregate, Relationship queries in apex classes, triggers to retrieve optimized data from sObjects.
- Implemented the data-integration between Salesforce and SAP, so that once the request is being approved in the Salesforce, it will be also sent to the SAP using Mulesoft. Worked with management, created, and managed complex workflow rules, data validation, and triggers
- Implemented Omni channel services for rapid connection between the users & support team
- Developed Field Service lightning to create scheduled deliveries
- Worked with Apex Triggers using Round Robin Algorithm for distribution to categorize the returned items
- Developed the lightning components to work smoothly on other devices i.e. mobiles or tablets

Salesforce Admin

Amtrak - New York, NY July 2015 - Dec 2017

Amtrak, the national rail operator, connects America in safer, greener, and healthier ways. And with the Salesforce Platform, they're transforming technology, and customer and employee experiences. Join Shannon Duffy, SVP of Marketing for Salesforce Platform, and the executive team from Amtrak as they share Amtrak's rich history of transformation and innovation.

- Created record types, assignment rules and page layouts
- Involved in design and development of Workflows rules, triggers, validation rules and other customizations with Salesforce
- Created Test Classes to check the validation of triggers and workflow rules
- Developed Visual Force Page on intranet for non- Salesforce users to submit the case through HTML
- Configured Reports for the project and associated them to Dashboard

- Created auto assignment rules using the workflow processes to route tasks
- Implemented Copado tools for data migration, release management and deployment
- Involved & mentored in troubleshooting, testing from the end user perspective

Certifications

Salesforce Developer Platform Developer I – Credential ID: 2308517

Salesforce Admin. – Credential ID: 2308372

Education

Bachelor's degree in International Law, National Aviation University, Ukraine, 2014

Key Components

- Responsible
- Team Leader
- Quick learner with the ability to comprehend new ideas & methods