

Sridhar Raju Mandapati

12-183, Sai Nagar, Gundala Street, Anakapalli 531001 | [sridhar.raju.m@gmail.com](mailto:sridhar.raju.m@gmail.com) | +91-961-108-5858

## Professional Experience (Overall 12+ Yrs.):

### Senior Professional Service Delivery Coordinator, DXC Technology (Apr-20 to till date):

- I am Senior Professional Service Delivery Coordinator for infrastructure operation Team of 35 members.
- Upgraded and migrated VMware vCloud Director from 5.5 to 8.20 and 8.20 to 9.0.
- Upgraded and migrated VMware vSphere Vcenter server from 4.1 to 5.5 and 5.5 to 6.0.
- Maintain SSL certificate renewals, Procurement and renewal of Custom SSL certificate for web and consoleproxy of VMware vCloud.
- Experience with AWS, OpenStack, VMware and/or other IaaS environments.
- Implemented **AWS Cloud platform** and its features which includes EC2, VPC, EBS, AMI, SNS, RDS, Cloud Watch, Cloud Trail, Cloud Formation AWS Config, Auto scaling, Cloud Front, IAM, S3, R53.
- Virtualized the servers using **Docker** for the test environments and dev-environments needs, also configuration automation using **Docker** containers.
- Experience in creating **Docker Containers** leveraging existing Linux Containers and AMI's in addition to creating **Docker Containers** from scratch.
- Datacentre migration and server relocation experience.
- Used Kubernetes to orchestrate the deployment, scaling and management of Docker Containers.
- Knowledge of Jira, Slack, Confluence, GitHub, Jenkins, Docker, Kubernetes, Python, Zabbix, Logic monitor.
- Build complete infrastructure site from procurement of server to installation of OS and then make the site live in Production.

### System Consultant Roles (12+ Yrs.)

Company	Designation	Projects	Experience	From	To
DXC Technology	Senior Professional Service Delivery Coordinator	AMS and EMEA		Apr-20	Till Date
Netmagic Solutions	Assistant Manager	Enterprise Cloud Grid	3 years	Apr-17	Apr-20
Hewlett Packard Enterprise	ITO Service Cons III	General Motor, PepsiCo, Bunge, Alstom Transport, Duracell, Comsa, Healthways, Tesoro	8 Yr. 0 Months	May-09	Apr-17
Bhilwara Infotech	UNIX Administrator	General Motor	1 Yr. 6 Months	Oct-07	Apr-09

- I have led the VMware infrastructure Team size of 10 members for clients across globe with 1000+ ESXi hosts.
- Transition of 5 Global clients completed, where we took over the support from other vendor and no issues after transition of clients.
- Supported UNIX infrastructure of 5000+ servers which spanned in global Datacentres.
- Administration of VMware ESX, ESXi Servers using Vcenter Server.
- Consistently demonstrated the best troubleshooting skills within my team & was awarded best performer in my team across years.
- I have also led and participated in multiple VMware and UNIX DR activities.
- Configuring and management of Datastore (FC SAN, iSCSI SAN and NFS-based).

- Documented the client's existing infrastructure, technological assets and capabilities using tools like VMware Operations manager.
- Migration and consolidation of Physical and Virtual Servers from one datacentre to other datacentre using VMware vCenter Converter.
- Installed, Configured and administered ESXi 4.0/4.1/5.0/5.1/5.5/6.0 on HP Blade servers using HP onboard administrator for the HP Blade C7000 chassis & enclosures.
- Virtual Machines Build, migration P2V & V2V and deployment from template.
- Generate Health report with RV tool as per requirement and Monitor VM's Performance.
- Responsible for Change Pre-requirement Gathering.
- Detailed Document Preparation, Functional Specification Preparation.
- Maintain SLA as per client specified.
- Delivering and completion of change as per schedule time stamp.
- Troubleshooting and validation of servers which completed the patching.
- OS level troubleshooting based on change pre-task and during change window error.
- Provide solution to team member & client to make jobs easier.
- Troubleshooting sev1 & sev2 incidents over conference call (MML - meet me line) with client, network, and apps team.
- Troubleshooting on All UNIX OS relates to OS performance, NIC card, Network issue.
- Working knowledge with creating, extending & reducing vg & lvm on HP Unix
- Administering on Solaris zones on Solaris 10.
- Working on Volume manager like LVM, SVM & Vxvm on all UNIX box.
- Troubleshooting experience on console level on HP ILOM & Solaris (sc & rsc).

## Certifications

- VMware Certified Professional (VCP-DCV5/6).
- AWS Certified Solutions Architect - Associate
- Red hat Certified Engineer (RHCE).
- EXIN ITIL V3 Foundation Certified.

## Core Strength

VMware, Linux, Unix, Excel/ Analytical skills, Team player, Stakeholder Management, Hard-working, Positive attitude & earnestness to learn.

## Extra-Curricular

- Traveling various places.
- Playing chess, Sudoku, badminton, Carom.
- Enjoy listening Music and Singing.
- Reading IT news to keep myself updated with the latest technologies.

## Educational Qualification

- B.COM (Honors in Accountancy) | Andhra University | Year 2003 | 51.2%
- 12<sup>th</sup> - 57.8% (Board of intermediate, Andhra Pradesh) | Year 1999
- 10<sup>th</sup> - 47.6 % (Bihar Board of Education) | Year 1997

## Personal Details

- Date of Birth: 1st March 1983
- Sex: Male
- Marital Status: Single
- Language Proficiency: English, Hindi, and Telugu

- PAN Card Number: AOYPM4615D
- Passport Number: L6550271 Expiry: 22:12:2023