**DHANASEKAR KANDASAMY**

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**OBJECTIVE:**

To work in an innovative and challenging environment that can explore my skills and challenge my potentials, thereby I can utilize my skills efficiently for organizational growth.

**PROFESSIONAL SUMMARY:**

* Total IT 5 years and 9 month and & CRM experience is 3 years.
* Certified Salesforce Developer, Salesforce Administrator.
* Experienced in Agile methodology of application development.
* 2.9 year of experience in JAVA / J2EE developer.
* 3 years of experience in Salesforce CRM applications development.
* Flexible to adapt to any new environment and work on any project.
* Good interpersonal skills, committed, result oriented, hard working with a quest and zeal to learn new technologies.
* A skilled problem-solver, Quick learner and an efficient team player.

**WORKING EXPERIENCE**

* Worked with Anjanasoft Pvt. Ltd. from July 2015 to June 2017.
* Worked with Accenture Pvt. Ltd. from July 2017 to July 2018.
* Currently working with Sopra Steria Pvt. Ltd. From July 2018 to till date.

**KEY HIGHLIGHTS:**

* Received Pinnacle award for best employee.
* Received Employee of the year award in Accenture.
* Received Falcon Award for the successful transition activities.

**TECHNICAL SUMMARY:**

* Exposure to all phases of SDLC, which includes Design, Requirement Analysis, Coding, and Implementation.
* Worked Platforms: Sales Cloud, Service Cloud & Community Cloud.
* Experience in Salesforce admin configuration.
* Experience in tasks like creating Users, Roles, Profiles, Relationship, Page Layouts, Record types, Email Services, Workflows, Process Builder, Validation rules, Reports, Dashboards.
* Experience in SOQL and SOSL query language with respect to governor limits.
* Good Experience in App development Salesforce Classic and Salesforce Lightning Web Components.
* Good Experience in Apex Development including apex class, visualforce page, trigger, batch and etc.
* Experience in exposing and consuming REST based API integration.
* Experience in Deployment process through Change sets and Git.
* Experience in Data migration/Data loading concepts.
* Experienced in Core Java, Spring, Hibernate, Android, JSP, Servlets, Struts and Web Services (SOAP, REST) and Webservers.

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| **PROJECT PROFILE:**  **Project 1: Farmers Insurance**  Client | : Leading US Insurer |
| Technology | : Java,Struts,DB2 |
| Period | : 1 year 3 months (July 2015 – Oct 2016) |
| Role | : Developer |
| Project Phase(s) | : Development |

**ROLES & RESPONSIBILITIES**

* Analyzing the requirement and providing solutions.
* Supports Defect fix up to delivered to production.
* Providing Value adds which improve the business benefits.
* Delivering enhancements.
* Supported release activities.

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| **Project 2: Doc99**  Client  Technology  Period | : Leading US Insurer  : Java,Android,Spring,Hibernate  : 1 years 10 months (Jan 2015 – March 2018) |
| Role | : Developer |
| Project Phase(s) | : Development |

**ROLES & RESPONSIBILITIES**

* Analyzing the requirement and providing solutions.
* Developed android application.
* Supports Defect fix up to delivered to production.
* Providing Value adds which improve the business benefits.
* Delivering enhancements.
* Supported release activities.

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| **Project 3: Financial Management**  Client  Technology  Period | : Leading UK Finance Management  : Salesforce  : 3 year and 2 months (March 2018 – April 2021) |
| Role | : Senior Software Engineer |
| Project Phase(s) | : Enhancement |

**ROLES & RESPONSIBILITIES**

* Identifying the production defects and provide fix on time.
* Developing the enhancements and delivering it on time.
* Developing customized solution in Lightning Web Components.
* Evaluate new releases of Salesforce to determine functionality requirements and provide detailed information on how changes will apply to all affected departments/users.
* Playing release manager role to ensure smooth deployment process.
* Played a key role in project transition, trained the resources and created a support team.
* Creating technical Knowledge article to support the team activities and handling the incidents on time
* Updating the incident status in weekly status call with clients and coordinate to resolve the incidents.
* Ensuring smooth transition to support team for every new modules release.
* Played an architect role in Insurance prototype design.
* Conducting internal and external audit to ensure business process is being followed.

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**ACADEMIC QUALIFICATION:**

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| **Class/ Course** | **Name of the Institution** | **Board/University of Study** | **Year of Study** | **Percentage/ CGPA Secured** |
| **B.E.**  **(CSE)** | GKM Engineering College, Chennai | Anna University | 2010 - 2013 | 6.3 |
| **DCT**  **(CSE)** | Sri Venkatachalapathy Polytechnic College, Villupuram | DOTE | 2007 - 2010 | 89.08% |
| X | Sri Venkateswara Matriculation School, Villupuram | Matriculation | 2006 - 2007 | 60.03% |

**DECLARATION:**

I hereby assure that the information given above is true to the best of my knowledge.

PLACE: Chennai

DATE: 13-04-2021 **(DHANASEKAR K)**