Sudhakar Singh *(Senior Business Analyst)*

Contact Details

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📞 9130572169

K E Y S K I L L S

MS Excel, MS Power point, MS Word, MS Visio, Project Management, Systems Integration, Process Improvement, Data Analysis & Mining, SQL, Process Modelling (BPMN), SFDC, Use case Diagram (UML), Wireframe using Balsamiq, QA Standards and Processing, Agile Software Development, Team Leadership, Proactive, Confident and Efficient at work, Positive Attitude towards work with problem solving capability, Sincere towards work, Optimistic approach to problems. Experience testing across a variety of platforms and systems: On- line, Real time applications, web and mobile user interface, APIs (REST).
Expertise in Test management tool like Quality Center (HP ALM QC11.52) and Jira.
Involved in Review, Walkthrough and significant cost saving and fault-free audit Processes.

A W A R D S & R E C O G N I T I O N S

Completed various Internal Certifications in Banking especially in Mortgage Domain.
Received SLK star performer of the Team award for Q1 and Q2, 2016.
Received award for project excellence under internal/external audit checkpoint across14 teams in retail LOB. Twice winner Hero of the month award in Bajaj Finserv.
Certification Name: - *IBM Rational Quality Manager, IBM Rational Function Tester and Software Testing, Tricentis tosca certification in both AS1& AS2*

E D U C A T I O N

Bachelor's in engineering (ECE) from Bansal College of Engineering, Raisen (M.P) with 71.0% in 2009-2013.

12th from Sunshine Prep High School, Muzaffarpur (Bihar) with 68.0 % in 2009.

10th from Sunshine Prep High School, Muzaffarpur (Bihar) with 67.0 % in 2007

Business Analyst with over 5 years of experience supporting business solution software and analyzing business operations. Aiming to utilize my strong prioritization skills and analytical ability to achieve the goals. Deadline-oriented Software Tester with more than 1 years' experience in manual testing environment and recent knowledge in automation.

P R O F E S S I O N A L E X P E R I E N C E

Think Analytics India Pvt Ltd (Sep 2020- Till Date)

- Bringing alternate data and machine learning together for businesses that are looking to get instant data & decisions and uses of alternate data in the credit assessment process.

- Created Data insight on customer's digital footprint based on their metadata.

Indiabulls Consumer Finance Ltd. (Dec 2019 – Sep 2020)

- Prioritize and manage projects and initiatives in accordance with the requirements of business needs.
- Managed Salesforce requests/issues for 500+ Salesforce total end users
- Deliver user stories in an AGILE framework
- Gather, document, and analyze data and information develop and execute training materials and training activities to high-level operators.
- Supporting the Sales team, qualifying Sales leads on Salesforce.
- Involve in gap analysis, Root cause analysis also nurturing and mentoring junior.

Bajaj Finserv (Sep 2018 – Dec 2019)

- Develop business architecture using requirements such as scope, processes, alternatives, and risks.
- Support the development of virtualized APIs by creating sample API request/response messages.
- Conduct 5+ levels of testing including functional, regression, user acceptance, integration, and performance to verify the client's needs are met
- Project Health Indicator to the organization, Monthly Project details.
- Actively involved in vendor's management.
- Worked on Retail Lending Servicing systems, preferably, FINNONE CAS and SFDC for B2B and B2C.

SLK Software Service Pvt. Pune (Sep 2014 – Aug 2018)

Project Description
Dealer track is the leading provider of DMS Solution, F&I software for the auto industry, specializing in finance advertising and digital retailing. Different functional keywords were scripting language used and suites were created in 1968.Purpose of the project was to create Loan application, which needs to be executed based on requirements of releases.
Product Simplification -This is one of the projects were banking is simplifying their credit cards. Previous bank is having 15 legacy products in credit cards. Now bank is planning for only 5 new credit cards and introducing new features along new rates for rewards Point and target sales calculation. Also worked for Cards Management, Issuing Acquiring and Transaction Processing. Domain knowledge in Core Payments specifically around Knowledge in testing real time transactions-preferably Authorization, Clearing and Reconciliation systems
LOS - LOS system uses mainly two different applications Empower and Lending Space. Both the application where for Loan Origination *Appreciated & awarded for the successful implementation of this automation from Client which Leading Bank in USA.
Regularity Project: - EMPP, ABPP, ABP, RESPA-TILA and HUD