

SOUMYA RANJAN PATEL

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D1-306, Sanskruti Township, Pocharam, Hyderabad

To work with professionals and team to help create revolutionizing technologies and making the world a better place and at the same time honing the passion for problem-solving to become one of the best in the Computer Science Industry. Always up for challenges!

CERTIFICATION

Salesforce Certified Administrator (ADM 201)
Salesforce Certified Platform Developer I
Salesforce Certified Service Cloud Consultant

EXPERIENCE

Senior System Engineer - Infosys Ltd.
Salesforce Developer

November 2020 - Present

- Understood the requirements (both functional and non-functional) by going through the specifications and with inputs from Business Analysts in order to participate efficiently in the Design, Development and Testing phases of the project.
- Worked on Go Live activities as per the Implementation Plan in order to develop application production ready without any issues.
- Worked on Innovation Hub Salesforce Community to add additional customization, depending on business requirement.

System Engineer - Infosys Ltd.
Salesforce Developer

November 2018 - July 2020

- Worked directly with business POCs and performed development, testing, implementation and documentation for various Salesforce enhancements independently.
- Worked on a knowledge based self service lightning community website.
- Provided recommendations on enhancements and modification to improve system performance and internal business process.
- Coordinated with Business and other Teams to implement new improvements on existing Mulesoft/SAP integration in Salesforce.
- Automated repeated process using Salesforce Macros and developed an email-service to process inbound email and auto-update tracking numbers in custom object.
- Worked closely with Project Manager to provide scope and timeline.

System Engineer Trainee- Infosys Ltd.

July 2018 - November 2018

- Trained on Python, Java, AngularJS, Salesforce Administrator and platform developer basics.
- Developed an custom ticketing tool Application in Salesforce with a team of four people.

TECHNICAL STRENGTHS

Salesforce Features: Lightning Application, Lightning Community, Lightning Components, Lightning Web Components(LWC), Apex Classes, Apex Triggers, Apex Web Services, Email Service, SOQL, SOSL, Validation Rules, Process Builders, Lightning Flow, Workflows and Approvals, Reports and Dashboards

Deployment Strategy: Changeset, Workbench, GIT, ANT.

EDUCATION

Veer Surendra Sai University of Technology, Sambalpur	<i>2014-2018</i>
Bachelor of Technology in Computer Science and Engineering CGPA: 7.95	
Intermediate: <i>Vikash Science College, Sundargarh</i>	<i>2011-2013</i>
Board: Council of Higher Secondary Education(CHSE), Odisha Percentage: 83.33%	
Matriculation: <i>Chhatenpalli Grampanchayat High School, Surguda</i>	<i>2011</i>
Board: Board of Secondary Education(BSE), Odisha Percentage: 81.33%	