



Ankit Garg

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PURPOSE STATEMENT

Aspiring for a growth oriented career in Salesforce solution designing for an organisation.

PROFESSIONAL SNAPSHOT

- ✓ A result-oriented professional with 13 years of rich experience in Software development and Programming with 12 years in Salesforce.com.
- ✓ Having 2 yrs of experience as an Salesforce Technical Architect.
- ✓ Hands on experience on concepts of requirement study, design, development and implementation of database applications and possess proficiency in Lightning, Apex Classes, Visual force pages, Triggers and Web Services Integration.
- ✓ Efficient in following quality development and successful in generated well laid out developed packages for further implementation and use.
- ✓ Preparing Salesforce solution design in best suitable way considering the client requirements.
- ✓ Coordinating and interacting with team members, development team & clients.
- ✓ Handled projects and efficiently delivered the required applications in a very systematic way.
- ✓ Excellent Communicator with the ability to deal with issues with precision & accuracy.
- ✓ Salesforce System & Application Certified Architect.
- ✓ Awarded as "Employee of the Year – 2013" @ Associate level by Simplion Technologies.
- ✓ H1B Visa Holder with validity till Sep-23

SKILLS SET

Technical;

Language	:	Lighting, Aura, LWC, Apex, Java, C#, SOQL, SQL
Web Technologies	:	HTML, JavaScript, JQuery, Visual Force & SLDS
Programming Platform	:	Force.com, Salesforce CRM
Third Party Tools	:	VS Code
Concepts	:	OOP

Functional;

- ✓ Implementing project plans within deadlines.
- ✓ Excellent Exposure on B2B on lightning & Community Cloud
- ✓ Salesforce Solution Designing.
- ✓ Adhering to best practices for project support and documentation.
- ✓ Designing, developing, and troubleshooting of the application.
- ✓ Efficiently run tests to ensure programs and computer systems are working properly.
- ✓ Identifying faults in programs and prepare reports on the uses of programs.
- ✓ Responsible for maintaining and upgrading programs.
- ✓ Providing post-implementation maintenance support to client for application / software.

- ✓ Experience in Apex unit testing with governor limits.
- ✓ Excellent knowledge of Data Loader for Data migration activities.
- ✓ Excellent Knowledge on SOQL queries languages.

ORGANISATIONAL DETAILS

- Since Apr 18 to till now with **TCS**(Noida) as Assistant Consultant.
- Since Dec 16 to Mar 18 with **PWC Middle East(Dubai)** as Senior Salesforce Developer.
- Since Sep 14 to Nov 16 with **Accenture India Pvt. Ltd.** as Team Leader.
- Since July 11 to Aug 14 with **Simplion Technologies**, Gurgaon as Senior Associate.
- Since Jan 10 to Jun 11 with **Wipro Infotech** on payroll of NH Infomedia Pvt Ltd, Noida as Software Engineer.
- Since Oct 09 to Dec 09 with **Bharat Electronics Limited**, Ghaziabad as Apprentice.

Projects Handled:

Project Title : **British multinational beverage alcohol company.**
 Company : **TCS**
 Tenure : 56 Months (Apr 18 to Till Now)
 Role : Associate Consultant
 Team Size : 10
 Front End : Lightning, Commerce Cloud, Force.com, Salesforce.com.
 Purpose : Application includes to setup new lighting community in Salesforce.
 On top of that build the custom components for community as per the requirements.
 Scope : Development & Designing of LWC & Aura components, Apex Classes, Customization (Workflow), code reviewing & documentation.

Project Title : **Leasing Module for Government firm in UAE.**
 Company : **PWC Middle East.**
 Tenure : 15 Months (Dec 16 to Mar 18)
 Role : Senior Developer
 Team Size : 1
 Front End : Force.com, Salesforce.com.
 Purpose : Application includes to create lease contract for customer who want to setup their business in UAE. It includes new contracts & amendments.
 Scope : Interaction with the client. Development of business Components, development of Visual Force pages, Apex Classes, Customization (Workflow), code reviewing & documentation. Integration with SAP.

Project Title : **Lease Plan Proposal Management** (<http://www.leaseplan.co.in>)
 Company : **Accenture**
 Tenure : 9 Months (Mar 16 to Nov 16)
 Role : Senior Developer
 Team Size : 10
 Front End : Force.com, Salesforce.com.
 Purpose : Application includes Franchisee that creates the proposal for customer. Customer verifies his/her information filled by the franchisee.
 Scope : Interaction with the client. Development of business

Components, development of Visual Force pages, Apex Classes, Customization (Workflow), code reviewing & documentation. Implementation of Partner Portal & Customer Portal.

Project Title : **Leave of Absence** (<http://www.sutterhealth.org>)
Company : **Accenture**
Tenure : 6 Months (Sep 15 to Feb 16)
Role : Senior Developer
Team Size : 3
Front End : Force.com, Salesforce.com.
Purpose : Application maintains the Leave of Absence hours & payroll of Sutter employees. Project includes the complex calculation requirements on the basis of certain informations.
Scope : Interaction with the client. Development of business Components, development of Visual Force pages, Apex Classes, Customization (Workflow & Email Service), code reviewing & documentation.

Project Title : **Address Verification – Service Cloud** (<http://www.sutterhealth.org>)
Company : **Accenture**
Tenure : 6 Months (Mar 15 to Aug 15)
Role : Senior Developer
Team Size : 3
Front End : Force.com, Salesforce.com.
Purpose : It is a Service Cloud application to verify the address of Franchises of the SutterHealth Organization. Service Cloud users calls the Franchises assign to queue. Service Cloud user raises cases & logs the interaction log. Once the service case created by user the information goes for certain approval.
Scope : Interaction with the client. Development of business Components, development of Visual Force pages, Apex Classes, Customization (Workflow, Approval Process), code reviewing & documentation.

Project Title : **Employee Portal – Case Management** (<http://www.sutterhealth.org>)
Company : **Accenture**
Tenure : 6 Months (Sep 14 to Feb 15)
Role : Senior Developer
Team Size : 4
Front End : Force.com, Salesforce.com.
Purpose : Portal provides support to SutterHealth employees to raise their queries related to leave, payroll & general issues.
Scope : Interaction with the client. Development of business Components, development of Visual Force pages, Apex Classes, triggers, Customization (Workflow, Approval Process), code reviewing & documentation. Implementation of customer portal & Service Cloud.

Project Title : **RingCentral Salesforce.com CRM** (www.ringcentral.com)
Company : **Simplion Technologies**
Tenure : 2 yrs+ (March 2012 – July 2014)
Role : Senior Associate
Team Size : 10
Front End : Force.com, Salesforce.com.
Purpose : The client provides cloud computing based business phone systems designed for today's mobile and distributed business world. This is an ongoing project and as an IT vendor of this client, we manage entire implementation, customization and custom development of their Salesforce.com org.
Scope : Interaction with the client. Development of business Components, development of Visual Force pages, Apex classes, triggers, Customization (Workflow, Approval Process), code reviewing & documentation. Implementation of partner portal & customer portal.

Project Title : **Accounting Seed Customer Portal.**
Company : **Simplion Technologies**
Tenure : 2 months. (January 2012 – February 2012)
Role : Associate
Team Size : 2
Front End : Force.com, Salesforce.com.
Purpose : Accounting Seed is a Salesforce.com ISV and consulting company, servicing customers on the Force.com platform since 2008. They are the fusion of information technology, business process, and accounting. They are the creator of Accounting Cloud for Salesforce, the world's most flexible accounting system. Accounting Seed serves clients and their subsidiaries throughout the world.
Scope : Implementation of Customer Portal for their product. Custom Login and Validation functionality.

Project Title : **Upside Software Inc Contract Management** (www.upside.com)
Company : **Simplion Technologies**
Tenure : 5 months. (July 2011 –December 2011)
Role : Associate
Team Size : 2
Front End : Force.com, Salesforce.com.
Purpose : Upside is a media network committed to providing IT vendors cost effective lead generation solutions. We are developing Contract Management solution based on Force.com platform. The project also includes integration Microsoft word to allow seamless editing of contracts stored in Salesforce. This application will soon be listed on Salesforce market place (AppExchange).

Scope : Interaction with the client. Development of business Components, development of Visual Force pages, Apex Classes, triggers Customization, code reviewing, documentation.

Project Title : **Comviva Technologies Contract Management.**
Company : **Comviva Technologies**
Tenure : 6 months. (January 2011 – June 2011)
Role : Software Engineer
Team Size : 2
Front End : Force.com, Salesforce.com.
Purpose : Comviva in mobile software company based on Gurgaon. This project provides the sales team of comviva to maintain the contracts.
Scope : Interaction with the client. Development of business Components, development of Visual Force pages, Apex Classes, triggers Customization, code reviewing, documentation.

Project Title : **Comviva Intranet Portal**
Company : **Comviva Technologies**
Tenure : 12 months. (January 2010 – December 2010)
Role : Software Engineer
Team Size : 3
Front End : MOSS 2007/ASP.NET 2.0 / C# 2.0/ Microsoft AJAX Framework 2.0/ XML/JavaScript.
Back End : Sql Server 2008
Purpose : Wipro Infotech has engaged Comviva Gurgaon to implement Corporate IS Portal on Microsoft Office SharePoint Server 2007 Platform which includes Functionalities like Collaboration, Enterprise Content Management, and Business Process Automation, Enterprise Search & Business Intelligence Dashboards. This is to achieve the objective of People Ready Organization vision and thereby increasing the productivity of Comviva employees.
Scope : Interaction with the client. Development of business Components, development of Web Parts, Administration, code reviewing, documentation.

ACADEMIC CREDENTIALS

2008 : Bachelor of Technology from Uttar Pradesh Technical University.
2003 : 12th from CBSE Board.
2001 : Matriculation from CBSE Board.

CERTIFICATIONS

2022 : Salesforce Certified Administrator.
2021 : Salesforce Certified JavaScript Developer.
2020 : Salesforce Certified System Architect.
2019 : Salesforce Certified Application Architect.

2017 : Salesforce Platform – II
2017 : Salesforce Platform - I
2014 : Force.com (Dev-510) Certified.
2011 : Force.com (Dev-401) Certified.
2009 : Sun Certified Java Programmer.
2009 : Oracle Certified Associate.

PERSONAL DETAILS

Date of Birth : 24th May
Languages : English and Hindi
Present Address : 28-I, Bihari Nagar, Ghaziabad-201001, U.P. India