**Hariyali Kunchanapalli**

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**PROFESSIONAL SUMMARY**

* Meticulous and highly accomplished **Professional Scrum Master** Certified with **relevant** **2 years** **Scrum Master** experience and with **overall 9 years** of experience with an expertise of QA with capable of managing multiple and complex projects and programs Agile Scrum Development Methodologies.
* Experience in coaching Product Owners to maintain the Product backlog more efficiently.
* Experience in facilitating Scrum (Solution/Program/Team/ Program Increment (Release/Resource/Capacity Planning, **Product Backlog Refinement, Sprint Planning, Daily Standups, Sprint Review and Sprint Retrospectives, Innovation and Planning (IP))**.
* Experience in **Organizing Product backlog** features, epics, stories, estimations, and tasks in JIRA.
* Experience in identifying and **removing impediments/roadblocks** for the Scrum teams, escalate issues at the appropriate management levels and helped teams to deliver Portfolio/Solution/Program/Sprint Goals on time.
* Experience in Maintaining metrics, Information Radiators that provide visibility into sprint health, progress, and impediments by compiling, analyzing, and presenting various statistics (**Program Predictability Measure, Team capacity, Team Velocity, Business Value, Estimation’s, Accuracy, Defect’s ratio, Team Satisfaction, Burn up/Down charts).**
* Profound understanding of **QA & QC standards**, Unit, Integration & End-End Testing. Defect Characterizing & Bug Tracking. Requirement & Coverage analysis. Plan Regression Testing. Conduct Root Cause Analysis, Requirement Traceability Documentation reviews & User Acceptance Testing.
* Demonstrates strong **critical thinking, decision making, problem solving, time management, multi-tasking, presentation, Servant leadership and communication skills.**

**CORE PROFICIENCIES**

* *Agile/Scrum/Waterfall*
* *SDLC/STLC*
* *Product Backlog Management*
* *Sprint planning, Daily scrums, Review, Retrospective.*
* *Time, Cost, Scope Management.*
* *Estimation, Scope, Test Planning, Strategy*
* *Automated/Manual Testing*
* *Continuous Integration/Continuous Deployment/Continuous Learning*
* *Servant Leadership*
* *Product Development Life Cycle& Implementation.*
* *Project Management & Risk Analysis.*
* *Time, Cost, Scope Management.*
* *Metrics and Measurement.*

**CERTIFICATIONS & LICENSES**

* Certified Professional Scrum Master (PSM I) From Scrum Org.

**EXPERIENCE**

**Scrum Master | Infosys Limited - Hyderabad & Bangalore** May 2017-Jan2021

* Working with developers, as well as multiple product owners, acting as Scrum master for the sprint team.
* Manages, develops, and implements project(s) of varying complexity and size in assigned functional area and partners with business stakeholders to ensure a successful project completion.
* Leads multiple projects releases from inception to completion, facilitates project planning sessions with internal stakeholders to determine the scope and objectives of each project.
* Facilitate **daily scrum meetings, Backlog refinement, Relative estimating, Daily standups, sprint planning, sprint review, sprint retrospective session**.
* Responsible for coordinating Architect reviews and Architecture documents from respective Shared services teams
* Perform the role of a servant leader for multiple Onshore and Offshore Scrum teams on agile good practices.
* Identifying and removing roadblocks to teams working progress/ escalating as necessary to management.
* Assist in Building a trusting and safe environment where problems can be raised without fear of blame
* Facilitate getting the work done without coercion, assigning, or dictating the work of the development team
* Support Product Owners with refinement and maintaining product backlogs, making sure user stories are sprint ready.
* Coached Scrum teams to organize Product backlog features, Sprint backlog items, Sprint Goals, epics, user stories, Acceptance Criteria, Definition of Ready (DOR), Definition of Done (DOD)& tasks in JIRA and Confluence.
* Facilitate and coordinate User Story Interdependency meetings across multiple scrum teams for reviewing and aligning teams work to meet delivery schedule.
* Coordinated environment setups, maintenance, code deployments and production releases in CI/CD DevOps environments
* Involve in discussing with BA, Development and IT QA Manager on all matters in respect of the testing environment & QA testing process.
* Responsible for identifying the System Integration, User Acceptance testing scenarios to test the end-to-end of the project.
* Responsible for reviewing defects are reported, tracked and analyzed using the JIRA.
* Lead project level retrospectives, post-mortems, and Root Cause Analysis with clear next steps, action items, and follow-up using JIRA and Confluence.
* Maintain metrics that provide visibility to stakeholders on team-level progress and quality
* Track key metrics through Burn-Down, Burn-Up, Team Velocity and radiating progress to the teams and stakeholders.
* Ensured continuous monitoring and improvement of program by maintaining Metrics that provided visibility **into risk management, cross team dependencies, resource planning, sprint health, progress, quality, team capacity, team velocity, team morale, team satisfaction and impediments by compiling, analyzing, and presenting various statistics using Program boards, Scrum boards, Burn-down charts and other Information Radiators.**

**Lead QA | Futluz Technologies,** Hyderabad. Sep 2015- Dec2016

**Project:** Massachusetts Government Hospital

* Be updated on the latest testing techniques, strategies, testing tools/ test frameworks and so on
* Be aware of the current and upcoming projects in the organization.
* Review and analyze the project requirements.
* Ability to lead and work as part of a team with good work ethics
* Plan and organize the knowledge transfer to the team and self
* Collect the queries related to the requirements and get them resolved by the business person (e.g. the client, business analyst, product manager or project manager) assigned to the project
* Plan, organize and lead the testing kick-off meeting
* Scope the required tests
* Create the software test plan, get it reviewed and approved/ signed-off by the relevant stakeholders
* Identify any test metrics to be gathered
* Communicate with the client or on site/ offshore team members, as required
* Track the new/ updated requirements in the project and modify testing artifacts accordingly
* Get information on the latest releases/ builds from the development team/ the client
* Administer the project in the test management system
* Administer the Application under test (e.g. add users for the tests), as required
* Review defect reports and assign valid defects to the relevant developer/ development manager
* Assign returned defect reports and assist the concerned Software Test Engineer, as required
* Ensure the resolved defects are re-tested
* Consolidate and report test results to the concerned stakeholders
* Update the software test plan, as required
* Ensure that the test cases are updated by the Software Test Engineers, as required
* Gather the decided test metrics
* Plan, organize and lead team meetings and ensure action is taken based on the team discussions
* Review the status reports of the Software Test Engineers
* Review the time logged by the Software Test Engineers for various activities
* Report the status to the stakeholders (e.g. the client, project manager/ test manager and the management)
* Keep the Software Test Engineers motivated
* Improve the test process based on the suggestions by others and own judgment. Manage own energy level and time

**QA|NCR Corporation Aug2014 - Aug2015**

**QA|Futluz Technologies June2012 – July2014**

**QA|Bartronics India Limited Sep2011 – May2012**

* Profound understanding and implementation of QA, QC standards, SDLC and STLC methodologies.
* Practicality in different types of Testing like Unit, Regression Testing, Re-Testing, End-To-End Testing and Adhoc Testing.
* Writing, reviewing and executing Test Cases and Reporting Defects in timely manner.
* Successfully delivered Web based, client server projects to the clients on time.

**EDUCATION | CREDENTIALS**

* **MBA in Project Management** from Alliance University, Bangalore(Dec2020)
* **Bachelor’s in Electronics and Communications** from JNTU University Year(May2009)

**Technical Skills**

* **PM Methodologist**s: WATERFALL, AGILE and SCRUM.
* **PM Tools**: MS Office Suite (Word, Outlook, Excel, PowerPoint), Meeting Facilitation Tools (Google groups, Go To Meeting, WebEx, MS Lync).
* **Testing Areas**: GUI Testing, Functionality Testing, Integration Testing, Regression Testing, Performance, Testing, Business Requirement Analysis, System Testing, White and Black Box testing techniques And Manual Testing, Automation testing.
* **Tools**: Load Runner, QTP, and Selenium.
* **Configuration Mgt**: TFS, Maven, GitHub.
* **Bug Tracking**: JIRA, ALM.
* **Internet Technologies & Database**: Java, SQL Server, REST, JSON, Oracle, SQL Server, SOAP UI, SQL Server DBA, Web Services, Restful Services, Web API.