

SARATHLAL S

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CAREER OBJECTIVE

Looking for a job in an organization where my talent, skills and knowledge are fully utilized to contribute towards organizational success and achieve career objectives. I believe that my technical, functional and communication skills will enable me in facing the challenging career ahead.

PROFESSIONAL SUMMARY

Overall 8+ yrs. of IT experience. 2 years and 5 months in **Implementation/Application Support/ Operations** and 5+ years in Software Testing (**Manual and Automation**). Extensive experience in **Semi Telecom, Shipping, Logistics, Banking/Financial and Cloud Domains**.

- Hands Experience in Web, Desktop Apps and Mobile Apps/Browsers(on iOS and Android devices) testing.
- Hands - on experience in the preparation of **Test Plans, Test Cases, Test Reports**.
- Involvement in **Test Estimations** and **Test strategy** implementation.
- Expertise in different phases of **Software Testing Life Cycle (STLC)** and **Software Development Life Cycle (SDLC)** including methodologies like **Agile** and **Waterfall**.
- Hands-on experience with all levels of testing viz., **Regression, Smoke, Sanity, Functional Testing, System testing** and **UAT**.
- Good Exposure to **Testing Life Cycle** and **Bug Life Cycle**.
- Having knowledge on Design and implementation approach on **UI Automation using selenium and JAVA and REST API Automation using Codeception and PHP**.
- Experience in **Java and PHP Programming, Selenium WebDriver** and **TestNG**.
- Experience working on **Data Driven Testing, Page Object Model** with Page Factory in Selenium.
- Experience in developing Selenium automation framework using TestNG and developing **Maven targets** to execute automation suites.
- Having Experience in **Technical Support** and **Interact with Client** to solve issues.
- Exposure in client **implementations, deployments, maintenance, and support** activities.

- Good hands-on experience on various **test management tools** like MTM, TFS, Jira, TestRail. **Network Monitoring Tool - NAGIOS**, **Log fetching tool – Logfaces**, **Ticketing tools – OTRS & MS CRM**, **Code repo management tool – BitBucket**.
- Hands on experience in **Oracle SQL & MSSQL**.
- Hands on experience in **Solaris/Linux** based Environment and **JBOSS/Tomcat** servers.
- Exposure towards **Distributed data base system/Hadoop** Technologies.

WORK HISTORY

05/2020 to Current **QA Engineer**

Codelathe Inc.– Remote.

Product worked: FileCloud–is Secure Enterprise File Sharing, Sync solution. Alternative to Owncloud, Box, Dropbox, Egnyte etc. Run as Self-hosted Cloud or Hybrid Cloud Storage.

Responsibilities-

- Perform Manual and Automated test of CodeLathe's products (FileCloud and its variants) before release.
- Review requirements specifications and Identify the test scenarios and write test plan documents based on functional requirements
- Identify and document test cases based on the functional requirements, Identify, record and document thoroughly and track bugs using the issue tracking system.
- Set up and maintain test labs with multiple testing environments.
- Maintain the automated unit and system test cases.
- Reproduce reported customer problems to help developers troubleshoot, diagnose, and resolve issues.
- Worked as QA Manager(Replacement) for short-term, managed the QA team, activities, tasks etc. Involved in Release coordination, Release planning, QA process improvement initiatives etc.

04/2015 to 05/2020 **Senior QA Engineer**

Finastra (erstwhile D+H Solutions Pvt. Ltd.) – Trivandrum, Kerala.

Products worked: (i) Encore– **Encore** is a Windows Based Teller and Sales &Service application which is used by the Banking Officials like Teller

and Sales Representatives. Encore has client base across North America and Canada.

(ii)Cavion – Cavion is a web based online banking solution, which is used by 700+ clients (both Banks and Credit Unions) across U.S and Canada.

Responsibilities-

- Experience in working Research &Development Department and Client Implementation (Client Services) process.
- Ability to handle a team of testers while working on multiple deliveries simultaneously.
- Studied about overall Banking/Financial Domain.
- Training the new members in the team and getting them productive quickly.
- Worked on Base product (Encore) and various Client projects.
- Understanding the client Requirements and projects Functionalities.
- Prepare and Execution of test cases as per requirement.
- Well versed with Window-based & Web-based Software.
- Preparation of test plans, test cases and execution & reporting. Ability to write test cases and test scenario, review, run and generate test reports.
- Performed Smoke Testing, Functional Testing, Integration Testing, System Testing and Regression Testing.
- Status Reporting, Defect Retesting and tracking the defect to closure
- Defect handling which includes Reporting, Analyzing, Prioritizing the defects.
- Experience in automating regression test cases using Selenium WebDriver.
- Worked on Maven for build and dependency management where I have added different dependencies such as apache poi/TestNG/Maven-plugin-api etc. according to the requirement.
- Handled various Alerts using different methods such as dismiss, accept, getText in effective way depending on the requirement
- Worked on Data Driven/Page Object Model Framework and extracted data from external Excel files using Apache POI and loaded into the variables in the scripted code.

09/2014 to 04/2015 **Application Support Engineer**

Gemini Software Solutions Pvt. Ltd. – Trivandrum, Kerala

Products worked: (i) Agency Now– Agency Now is a Windows Based Shipping application which handles the financial data of shipping Industry. It has client base across America and Europe.

(ii)Agency World – Agency World is a web based logistics solution, which is used by the clients across Middle East, U.S and Europe.

Responsibilities-

- Interact with client, consultatively, to determine project requirements and needs analysis.
- Establish and/or assist client with configuring system parameters and controls based on client's business practices and processes; recommend best practices; review setup with clients and gain client acceptance.
- Conduct data analysis and mapping activities for assigned applications if applicable. Analyze source data files and map data to target application for use by technical resources to develop programs.
- Provide on-site or remote support during client conversions as applicable.
- Establish and/or assist client with establishing system parameters and controls based on client's business practices and processes, recommend best practices, review setup with clients, and gain client acceptance.
- Conduct data mapping activities for assigned applications if applicable. Analyze source data files and map data to target application for use by technical resources to develop programs.
- Test and troubleshoot system configuration and functionality.
- Validate new system input, output, and connectivity. Identify, research, and assist in resolving any issues with Developers.

11/2012 to 09/2014 **Senior Executive – Service Delivery**

Flytxt Mobile Solutions India Pvt. Ltd. – Trivandrum, Kerala

Product worked: Neon– Flytxt Neon is a purpose built mobile marketing solution designed to transform operator's own mobile marketing through increased marketing agility, extreme marketing scalability and 100% tracking and product requirement measurement of Marketing campaigns.

Responsibilities-

- Deploy and upgrade platform instances for Development/QA.
- Doing maintenance activities on production environments.
- Tune the operations of the platform and suggest improvements.
- Test and troubleshoot system configuration and functionality.
- Trouble shooting of customers issues in depth and liaise with QA and development, raising defects, features with Product Management.
- Escalate to development team when code changes are required or complex issues are faced.
- Providing support related to users reported issues.
- Contributed to Performance improvements by automating scripts.

- Scheduling, monitoring and troubleshooting of jobs.
 - Monitor the log files and log information of the jobs.
 - Resolve all the P1/P2/P3 prioritizing issues in our queue.
 - Interacting with the customer and performing all the jobs before the deadline.
 - Applying patch to Production servers.
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EDUCATION

2012

Bachelor of Technology: Electronics and Communication Engineering

College of Engineering, Karunagappally (CUSAT)

Percentage -70.04

2008

Higher Secondary

N.R.P.M.H.S.S, Kayamkulam (HSE Board)

Percentage -80

2006

S.S.L.C

N.R.P.M.H.S.S, Kayamkulam (Kerala State Board)

Percentage -87

DECLARATION

I hereby declare that all the details mentioned above are my own and are true to the best of my knowledge.

(Sarathlal S)