



# Venkatesh Ganji

## Business Analysis & Quality Assurance (Scrum Master)

A multifaceted professional with excellent problem-solving skills and the capability to manage time effectively; targeting assignments in **Business Analysis/ Delivery Management/ Project Management/ Scrum** with an organization of repute Location Preference: Hyderabad



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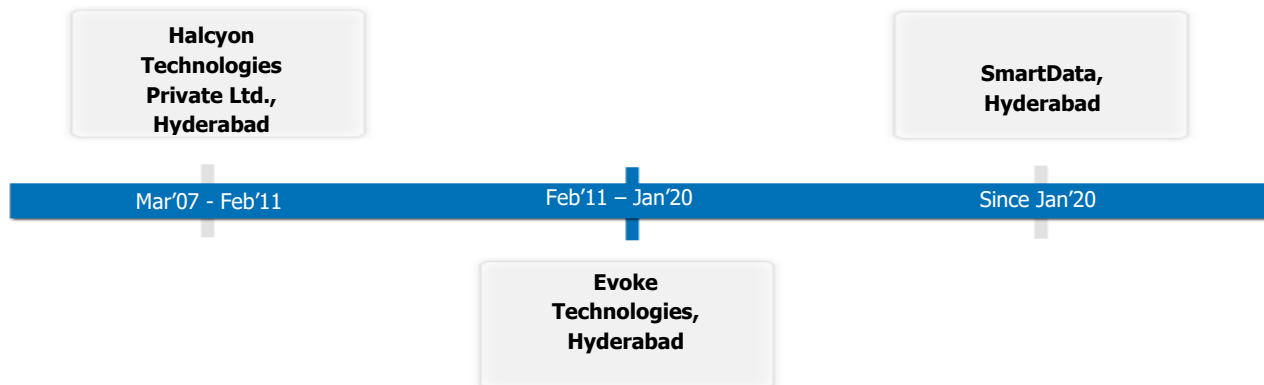
## Profile Summary

- **A technocrat with over 14 years of rich experience in Business Analysis, Business Modeling, Requirement Gathering, Software Validation, Onsite implementation, Web Application Services and Market Research Analytics; including 6+ years of experience in Quality Assurance of various applications and Business Analyst**
- **Insightful knowledge of business process analysis & design, process optimization, cost control and Market Research Analytics across Automobile, Manufacturing, Hospitality, Social Media Feeds Automation & Oracle ERP Domains**
- **Strong technical understanding of standard engineering techniques, procedures and criteria as part of the software development lifecycle (SDLC) toward development of new or enhanced enterprise solutions**
- Diligently executed On-site & Off-shore **Agile Projects (Scrum)**; facilitated the knowledge transfer and provided direction to build the On-shore & off-shore for improving project outcomes substantially
- **Worked with Web, iPhone, Android based, Automobile, Oracle ERP, Manufacturing applications** using Manual Testing & Automation Client/Server
- Proven success in facilitating functional requirements using Joint Requirement Planning (JRP) sessions with Business User Groups, conducting Joint Application Development (JAD) sessions with IT Groups and Conflict Management with Project team
- Possess sight experience, **have been to Germany for one of the critical project implementation.**
- Expertise in managing complex technology projects based on Agile / Scrum Methodology, using Agile Tools; managed iterative application development projects using Agile and Scrum methodologies
- Impressive success in Testing Oracle EBS application (Order management, Inventory, Work in Process, Bill of Materials and IRISO

## Wealth of Expertise Entails

- Experience in testing Oracle EBS application (Order management, Inventory, Work in Process, Bill of Materials, IRISO)
- Having good hands-on knowledge on RPA tool UiPath
- Facilitating functional requirements using Joint Requirement Planning (JRP) sessions with Business User Groups, conducting Joint Application Development (JAD) sessions with IT Groups and Conflict Management with Project team members
- Creating Unified Modeling Language (UML) diagrams such as DFD, Use Case Diagrams, Activity Diagrams, Class Diagrams and Sequence Diagrams
- Possess sound knowledge and experience of RPA UiPath
- Experience in developing Use Cases, creating Screen Mockups/Prototypes, conducting Gap Analysis and Impact Analysis, SWOT analysis, Cost Benefit Analysis, Risk Analysis
- Playing Business Analyst cum Project Coordinator role
- Daily monitoring and updating the project schedules in JIRA application
- Conducting Daily stand up, Sprint Planning, Sprint Retrospective meetings
- Business Writing, Business Process Flow, Business Process Modeling, Business Analysis and Testing various methodologies
- Expertise in Project Coordination in all phases i.e. Requirement Scoping, Planning, Estimating, Scheduling, Organizing, Directing, Controlling, Budgeting and Drafting Remedy Procedures
- Analyzes current processes & recommends solutions / improved processes
- Having hands on experience on testing Oracle ERP responsibilities like, Order Management, Work in progress, Bill of Material and Inventory
- Hands on experience in:
  - WordPress Applications
  - Testing SSRS report by writing SQL queries
  - EXCEL PIVOT tables to analyze the data
- Gained on-site experience in Germany for managing one of the critical project implementation
- Continuous interaction & updating key metrics (Schedule Vs Actual project variance, Burn down, Velocity, Key milestones, ongoing activities, Impediments with respective to daily sprints) with key Internal & External stakeholders

## Career Timeline



### Core Competencies

#### Project & Stakeholder Management

Software Development Lifecycle (SDLC)

Delivery Management

Sprint Planning

#### Business Analysis

Scrum Master

Training, Mentoring & Coaching

Scrum Methodologies

### Organizational Experience

#### Lead Business Analyst/Scrum Master SmartData, Hyderabad

Since Jan'20

##### Key Result Areas:

- Eliciting the project requirements; identifying and prioritizing requirements
- Creating Requirements Specifications, Use Case Diagrams, High Level and Detailed Process Flows, Robustness Diagrams
- Conducted UAT with the cross-functional business teams to ensure the system is aligned with the vision of the business teams
- Ensured enhanced processes and services are technically, operationally, and legally supported by analyzing and compiling business requirements solidifying successful implementation
- Using Microsoft Excel pivot charts for sending Defect reports by Defect Severity, Status and Type
- Conducted UAT with the cross-functional business teams to ensure that system aligned with the vision of the business teams
- Administering efficient working of project lifecycle within required management services
- Recruiting teams and determining training needs of employees to enhance their operational efficiency for increased productivity
- Identifying improvement areas and implementing adequate measures to maximize customer satisfaction level
- Managing service operations for rendering quality and providing first line customer support
- Setting out quality standards for various operational areas, ensuring a high-quality customer experience, while adhering to the SLAs and work processes
- Developing Use Cases, creating Screen Mockups/Prototypes, conducting Gap Analysis and Impact Analysis, SWOT analysis, Cost Benefit Analysis, Risk Analysis
- Business Writing, Business Process Flow, Business Process Modeling, Business Analysis and Testing various methodologies
- Facilitating daily scrum, sprint planning, sprint demo, and retrospective meeting with the development team to identify any challenges or issues that can delay work or result in a change of plans
- Strategizing resource requirements and multiple resourcing / delivery models; working as the Owner of the delivery
- Sharing invoice with the clients

**Sr. Software Testing Engineer**  
**Evoke Technologies, Hyderabad**

**Feb'11 – Jan'20**

**Growth Path:**

*Business Analyst:* Jun'13 – Jan'20  
*Sr. Software Testing Engineer:* Feb'11 - Jun'13

**Highlights:**

- Led the requirements gathering, planning, development, budgeting, and delivery of products
- Following the project life cycle methodology defined under the process framework; ensured that customer deadlines were met within project budgets
- Creating Unified Modeling Language (UML) diagrams such as DFD, Use Case Diagrams, Activity Diagrams, Class Diagrams and Sequence Diagrams.
- Acted as key member of the Root Cause Analysis (RCA) team that analyzed bug patterns and provided insights and practices to the development team for prevention of high priority/severity bugs
- Monitoring all project tasks and ensuring compliance to all timeframe and resolve all issues according to required project plan and administer everyday activities and assist to resolve all issues within organization
- Analyzing all teamwork performance and ensure achievement of all objectives within required deadlines and monitor all system functionality
- Creating Requirements Specifications, Use Case Diagrams, High Level and Detailed Process Flows, Robustness Diagrams
- Utilizing Microsoft Excel pivot charts to send Defect reports by Defect Severity, Status and Type
- Preparing User manual for the application
- **Leading 3 concurrent projects as Scrum Master** with teams of 3 to 7 members; maintained JIRA & Rally Agile boards, forecasts, schedules, budgets, and status reports
- Guiding multiple Scrum Teams, managing dependencies & risks, resolving impediments, reporting; monitoring big-room planning, reviews & retrospectives, backlog grooming, story sizing

**Software Test Engineer**

**Mar'07 - Feb'11**

**Halcyon Technologies Private Ltd., Hyderabad**

**Highlights:**

- Tested all aspects of the product/system like function/component, system, performance, regression and service
- Set up test environments, designed test plans, developed and executed test cases/scenarios/ usage cases
- Provided feedback on usability and serviceability, traced results to quality risk and generated reports on the same
- Developed test plans and followed guidelines set by test plan

**Technical Skills**

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|----------------------------|---|
| <b>Projects:</b>           | Web, Windows, Oracle EBS, WordPress & Mobile  |
| <b>Databases:</b>          | SQL, Oracle & MS Access   |
| <b>Packages:</b>           | MS-Office, SSRS, Crystal Reports, SSRS Reports, MS Visio & One Notes 2010   |
| <b>Domain:</b>             | Automobile, Manufacturing, Hospitality, Social Media Feeds Automation & Oracle ERP                                      |
| <b>Web Based Apps:</b>     | Bugzilla, Jira, SharePoint, Qlikview, Salesforce, Azure DevOps  |
| <b>Automation Tools:</b>   | Selenium, Protractor, QTP & RPA UIPATH  |
| <b>Development</b>         | Python, JavaScript, Java, HTML & CSS  |
| <b>Project Management:</b> | Agile (Scrum), Ba Tools, SDLC, Reporting & Data Analysis, Risk Management, Documentation & Communication MGT, Team Mgt. |

## Academic Details

- Bachelor of Commerce from Osmania University, Hyderabad in 2004

## Trainings Attended

- Training completion certifications from UiPath:
  - Diploma of Completion – RPA Developer Foundation Training in 2020
  - Diploma of Completion – Business Analyst Training in 2020

## Certifications

- Certified Scrum Master (CSM) in Jan 2019
- Certifications from UiPath:
  - Diploma of Completion – RPA Developer Foundation Training
  - Diploma of Completion – Business Analyst Training

## Personal Details

**Date of Birth:** 1<sup>st</sup> July 1984

**Languages Known:** English, Hindi & Telugu

**Address:** 2-3-790/15/B/61, Tulasiram Nagar, Amberpet, Hyderabad - 13

## Skill Set



## Annexure

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|---------------------|---|
| <b>Project:</b>     | Inphlu  |
| <b>Role:</b>        | Business Analyst & Scrum Master                               |
| <b>Client:</b>      | <a href="https://inphlu.com/">https://inphlu.com/</a>         |
| <b>Period:</b>      | Jan 2021 to till date   |
| <b>Environment:</b> | WordPress, PHP, MYSQL, LinkedIn Analytics, Facebook Analytics |

|                     |   |
|---------------------|---|
| <b>Project:</b>     | Positiv.ly  |
| <b>Role:</b>        | Business Analyst & Scrum Master   |
| <b>Client:</b>      | <a href="https://ascend-innovations.com/">https://ascend-innovations.com/</a> |
| <b>Period:</b>      | June 2020 to Jan 2021   |
| <b>Environment:</b> | WordPress, JavaScript, MYSQL, JASON, Google Analytics                         |

|                     |   |
|---------------------|---|
| <b>Project:</b>     | CuddleClones  |
| <b>Role:</b>        | Business Analyst & Scrum Master                                   |
| <b>Client:</b>      | <a href="https://cuddleclones.com/">https://cuddleclones.com/</a> |
| <b>Period:</b>      | Feb 2020 to June 2020   |
| <b>Environment:</b> | WordPress, WooCommerce, MYSQL, Google Sheets & AWS                |

|                     |   |
|---------------------|---|
| <b>Project:</b>     | Macro Missionary  |
| <b>Role:</b>        | Business Analyst & Scrum Master   |
| <b>Client:</b>      | <a href="https://macromissionary.com/">https://macromissionary.com/</a> |
| <b>Period:</b>      | Feb 2021 to Till date   |
| <b>Environment:</b> | IOS and Android   |

|                     |   |
|---------------------|---|
| <b>Project:</b>     | Clopay DIS(Door Imagination System)         |
| <b>Role:</b>        | Business Analyst                            |
| <b>Client:</b>      | Clopay                                      |
| <b>Period:</b>      | June 2017 to till date                      |
| <b>Environment:</b> | VB.Net, C#, Oracle, ERP, Bugzilla, Selenium |

|                     |   |
|---------------------|---|
| <b>Project:</b>     | IWMS (Internal Warehouse Management System) |
| <b>Role:</b>        | Business Analyst                            |
| <b>Client:</b>      | Clopay                                      |
| <b>Period:</b>      | Feb 2015 to June 2017                       |
| <b>Environment:</b> | VB.Net, C#, Oracle, ERP, Bugzilla           |

|                     |   |
|---------------------|---|
| <b>Project:</b>     | Clopay Plastics   |
| <b>Role:</b>        | Quality and Business Analyst                              |
| <b>Client:</b>      | Clopay  |
| <b>Period:</b>      | Feb 2011 to June 2015                                     |
| <b>Environment:</b> | VB.Net, C#, Oracle, ERP, Bugzilla, Jira, Winium, Selenium |

|                     |   |
|---------------------|---|
| <b>Project:</b>     | DSC Turbo   |
| <b>Role:</b>        | Test Engineer   |
| <b>Client:</b>      | Halcyon Technologies  |
| <b>Period:</b>      | January 2010 to Feb 2011  |
| <b>Environment:</b> | Cake Objective C, C#, ASP.Net 3.5, VB, VB Script, SQL Server 2008 |

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|---------------------|---|
| <b>Project:</b>     | 1Source CRM                                     |
| <b>Role:</b>        | Test Engineer                                   |
| <b>Client:</b>      | Reynolds & Reynolds Inc., Aimdata LLC           |
| <b>Period:</b>      | March 2007 to April 2008 (Maintenance Project)  |
| <b>Environment:</b> | C#, ASP.Net 3.5, VB, VB Script, SQL Server 2005 |