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**Kartheek karanam**

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## **PROFESSIONAL SUMMARY**

* Having 4 years of total IT Experience, 3 years in salesforce and 1 year Experience in Vlocity development
* Hands on experience in Ominiscript, Integration Procedures, Data Raptor, Cards and layouts
* Created Ominiscript page based on client requirement.
* Involved in creating Objects, fields, Page layouts, relationships, Validation Rules, Work flows.
* Responsible for creating Profiles, Users, Roles and Permission Sets.
* Designed and developed Apex Triggers for various functional needs in the application.
* Involved in Test Coverage
* Experience on Salesforce configuration and customization.
* Having experience in sales and service cloud.
* Handling the team and ensuring help to team if necessary.

## **Experience Summary**

* Working in **Elvyatechnologies pvt ltd** from Feb **2017** to till date.

## **education qualification**

Btech in CHADALAWADA VENKATA SUBBIAH COLLEGE OF ENGINEERING affiliated to JNTU **UNIVERSITY** in 2013.

## **Certifications**

* Salesforce platform Developer I
* Vlocity Platform Essential (VPE)

## **Work Experience**

**Project # 2:**

* Project : Telia
* Role : Salesforce and Vlocity Developer
* Technologies : Sales Force CRM, Vlocity
* Duration : Nov 2019 to till date

**Description:**

The objective of this project is to design a salesforce CRM for a Telecom company and help them move out from legacy CRM to Salesforce CRM. And integrate all the existing down system with Salesforce using Vlocity a managed package on salesforce.

**Roles and Responsibilities:**

* Hands-On experience in Vlocity Platform Essentials (Omni script, Integration Procedures, Data Raptor, Card and Layouts)
* Responsible for developing apex classes, triggers and workflows.
* Participated in the business Requirement meetings.
* Prepared the design and technical documents containing detailed design
* Responsible for Creation of Workflows and Validation Rules.

**Project # 1**

* Project Title : GE – Insurance
* Technologies : Salesforce.com
* Duration : Feb 2017 to Nov 2019

##### **Description**:

##### Electric Insurance is one of the project in General Electric (GE), which can hold or maintain the insurance details, like person or company details, The Insurance Company was created to provide quality personal lines insurance products for the employees of General Electric Company and also to the public.

**Roles & Responsibilities:**

* Responsible for developing apex classes, triggers and workflows.
* Create record types and page layouts based on client requirement.
* Users created and assign the profiles based on their roles.
* Created validation rules and triggers.
* Write a test classes for code coverage.
* Involved in deployment by using change set.

**DECLARATION:**

I here by declare that the above-mentioned particulars are true to the best of my knowledge and belief.