# **CURRICULUM VITAE**

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## **Professional Summary:**

- Having 6 Years of experience in Microsoft technologies such as MS Dynamics CRM 365, MSCRM 2016 and MS D365.
- Having experience with creating plugins and workflows, Java Script.
- Having experience in powerapps and power automate flows
- Having experience in customizing Entities and Attributes, Customizing Forms, Views, and Relationships.
- Extensive experience with plug-in and workflows activity development.
- Extensive experience with logic apps and smart flows.
- Good experience on MS CRM customization and configuration of Entities, forms and field level, Ribbon development and Web resource.
- Worked with Creating workflow activity systems and Custom workflows.
- Having Work experience with the Security Module of the MSCRM.
- Worked with Sales and Service Modules.
- Involved in Creating Business rules and Business process flows.
- Wrote client-side JavaScript
- Development of Sitemap Customizations,
- Experience on Ribbon Workbench usage and XRMToolbox.
- Extensively worked on Dynamics CRM Security Model.

### **Professional Experience:**

- SBrain Online Innovations Pvt Ltd from Nov 2017 to April 2022
- Infosys from April 2022 to October 2022
- Datamatics March 2023 to Till Date

## Qualification:

Completed Degree BSc (Computers).

### Technical skills:

Microsoft Dynamics: - Microsoft Dynamics365, CRM 2011.

Web Tech: - WebAPI, HTML, XML.

**Database : -** SQL Server 2008 **Scripting :-** JavaScript, C#.

**Tool**:- Xrm Service Tool Kit, CRM REST Builder, SDK, Plugin registration tool CDSCM tool.

#### PROJECT #1

Client: BUPA Insurance UK

**Environment: Microsoft Dynamics CRM 365,** 

Team Size: 5

**Project Title:** Digital Primary Care

# **Description:**

Bupa UK Insurance is a health insurer in the UK, with 2.3m customers. Bupa Dental Care is a leading provider of private dentistry with 480 dental centers across the UK and the Republic of Ireland. Bupa Care Services cares for around 6,000 residents in 123 care homes, and 10 Richmond care villages in the UK.

## Roles and responsibilities:

- Involved in customization, Workflow, Plug-In, Java Script, Configuration.
- Worked on Business Rules and Business Process Flows.
- Involved in user's creation and assigning the roles to the users.
- Metadata importing using Common data service configuration migration tool
- importing and exporting portal configurations
- worked on power automate flows
- Involved in business validations using JavaScript.
- Worked on Creating Teams and Access Teams.
- Worked with Sales and Service and marketing Modules, Custom Entities.
- Implemented Field level security to control user and team access rights on specific fields and entities.

# PROJECT #2

Client: US, Aflac Insurance Company

**Environment: Microsoft Dynamics CRM 365, 2011.** 

Team Size: 4

Project Title: BCLM (Broker Customer Life Cycle Management).

# **Description:**

Aflac Inc. is an American insurance company and is the largest provider of supplemental insurance in the United States. The company was founded in 1955 and is based in Columbus, Georgia.

# Roles and responsibilities:

- Involved in customization, Workflow, Plug-In, Java Script, Configuration.
- Worked on Business Rules and Business Process Flows.
- Involved in business validations using JavaScript.
- Worked on Creating Teams and Access Teams.
- Worked with Sales and Service Modules, Custom Entities.
- Implemented Field level security to control user and team access rights on specific fields and entities.
- Worked on auditing and field level security.
- Involved in user's creation and assigning the roles to the users.

#### PROJECT #3

Client: US, Greenwood Village

**Environment: Microsoft Dynamics CRM 365.** 

Team Size: 5.

**Project Title:** Charter Communications.

# **Description:**

Charter Communications is an American cable telecommunications company, which offers their services to consumers and businesses under the branding of Charter Spectrum. Providing services to 5.9 million customers in 29 states it is the third-largest cable operator in the United States.

# **Roles and responsibilities:**

- Involved in customization, Workflow, Plug-In, ribbon development.
- Worked on Business Rules and Business Process Flows.

- Involved in business validations using JavaScript.
- Worked on Creating Teams and Access Teams.
- Worked with Sales and Service Modules.
- Implemented Field level security to control user and team access rights on specific fields and entities.
- Worked on auditing and field level security.
- Involved in user's creation and assigning the roles to the users

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