



PRIYE RAKSHAKAR

Sr. Software Engineer

OBJECTIVE

Technology driven professional with 11 years of comprehensive expertise in **SharePoint Migration, Power Platform Development, Quality Assurance (QA) & Technical Support**. Showcased excellence in delivering impactful solutions and driving business excellence. Targeting to express potential in challenging roles within a progressive organization to contribute significantly towards the growth journey in leading & optimizing the development, deployment & integration of low-code solutions.

CONTACT

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priye-rakshakar



CORE COMPETENCIES

- Low-code Development Life Cycle (LCLC or LC2) Technical Solution Consultation & Architecture
- Requirement Gathering & Elicitation/ Business Analysis
- Technical & Functional Documentations
- Project Management & Service Delivery Excellence
- Code Review & Optimization
- Performance Enhancement
- Troubleshooting & Debugging
- Unit Testing & Integration
- Agile Methodologies
- Risk Mitigation & Control
- Quality Assurance
- Deployment Management
- Team Mentoring, Training & Development
- Client & Stakeholder Relationship Management

EDUCATION

B.Sc. (Physics (Hons.)) from R. K. D. College, Patna in 2014

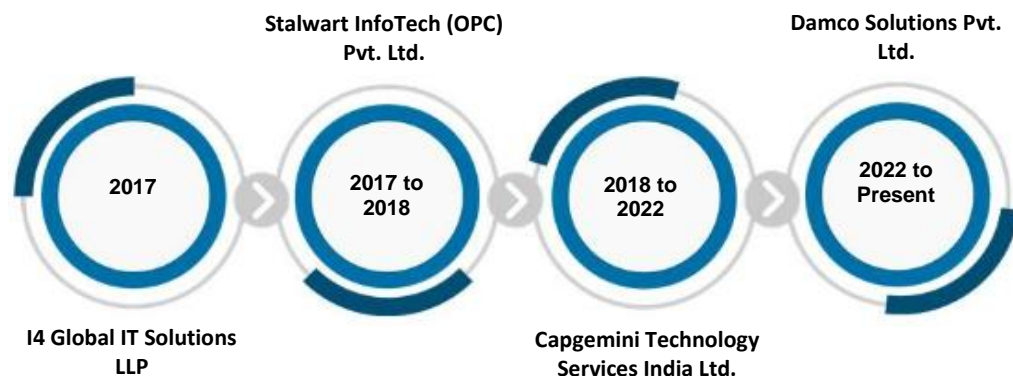
CERTIFICATIONS & TRAININGS

- Microsoft Certified: Power Platform Developer Associate (PL-400)**, Valid until: 07th February 2025
[View Certificate](#)
- Microsoft Certified: Microsoft Azure Administrator Associate (AZ-104)**, Valid Until: 07th April 2025
[View Certificate](#)
- Diploma in Hardware and Network Engineering (DHN)** | I.I.C.T. - Patna
- Diploma in Computer Applications with Data Entry (DCA+DDE)** | Bharti Group of Computer Education, Patna
- Training/ Learning:** Azure, AWS

PROFILE SUMMARY

- Notable success in managing multiple activities starting from** analyzing business requirements, identifying the right solution, feasibility study, implementation, process stabilization, performance monitoring, key metrics development, resource deployment, stakeholder reporting, solution planning, architectural design, debugging & testing, quality analysis, evaluation & solution implementation, risk assessment & mitigation, migration & transformation, system operations & maintenance & supporting after go-live.
- Proven capabilities in managing the entire **Project Lifecycle** right from conceptualization, execution to delivery encompassing planning, defining scope, setting timelines, charter, SOWs, vision-scope documentation, monitoring, inter-discipline coordination, resource planning & documentation, budgeting, vendor management & execution; notable success in working on large scale projects with **stringent deadlines**, with efficient utilization of minimal resources.
- Proficient in utilizing migration tools such as **Quest/Dell Migrator Tool** for Lotus Notes to SharePoint migration, ShareGate for SharePoint 2010/2013/2016 to SharePoint Online migration and Movers Tool for Box to OneDrive migration. Successfully executed **seamless transitions, ensuring data integrity and minimal disruption to operations**.
- Demonstrated proficiency in a diverse range of tools & technologies, including **SharePoint Online, Power Apps, Power Platform, Power Automate, Azure Admin**, as well as **manual and automation testing tools like UFT, ALM, and Project collaboration tools like TFS, Workspace, ProofHub, and VTFs**.
- Extensive experience with a variety of **support tools**, including **NCC, Ariba, myAccess, Outlook, SNOW, Coupa, ManageEngine ServiceDesk, Remedy & Desktop Support**. Leveraged these tools to provide efficient and timely support to end-users, resolving issues promptly and ensuring uninterrupted workflow.
- Proven track record providing **comprehensive customer & technical support**, encompassing end-user assistance, troubleshooting & PC coordination. Utilized strong technical acumen and effective communication skills to address customer inquiries and resolve technical issues promptly, fostering positive relationships and ensuring customer satisfaction.
- Proficiency in developing **quality standards** through participating in initial software testing stages; validating & enhancing the existing QA plan and strategy; **delivering high-quality client experience** & elevating customer satisfaction with expertise in Business Operations, Client Service, Risk Mitigation & control & FIT/GAP Analysis.
- Skilled in **guiding & supporting team members in their professional development within the technical aspects of their roles** entailing sharing knowledge, providing guidance on complex technical problems, offering advice on best practices & methodologies, and helping individuals enhance their skills & expertise.

CAREER TIMELINE



TECHNICAL SKILLS

- Power Platform:** PowerApps, Power Automate Online/Desktop, Virtual Agent, AI Builder, Power Pages, Power BI, Dataverse, SharePoint Online.
- Others:** Azure SQL, Azure Data Studio, Azure Warehouses, Azure Blob Storage, Sharegate Migration, Quest Lotus Notes to SharePoint Migration (v6.6), ALM (v12), TFS (v11), Manual Testing, Automation Testing (QTP/UFT 12.54 Tool), PowerShell, Lotus Notes, Service Now (SNOW), MS Exchange Server / Outlook Support, Ariba, Manage Engine ServiceDesk.

PERSONAL DETAILS

Date of Birth: 03rd October 1991
Languages Known: English & Hindi
Address: Patna (Bihar)- 800027

WORK EXPERIENCE

Jul'22 to Present: Damco Solutions Pvt. Ltd.

As Sr. Software Engineer

Oct'18 to Jul'22: Capgemini Technology Services India Ltd.

As Consultant

Dec'17 to Sep'18: Stalwart InfoTech (OPC) Pvt. Ltd.

As IT Consultant

Jan'17 to Dec'17: I4 Global IT Solutions LLP

As Technical Consultant

Jul'16 to Jan'17: Stalwart InfoTech (OPC) Pvt. Ltd.

As Software Engineer

Jul'14 to Apr'16: CMS IT Services Pvt. Ltd.

As Customer Support Engineer

Jul'13 to Jun'14: CMS Info System Pvt. Ltd.

As FMS Engineer

May'12 to Jun'13: CMS Info System Pvt. Ltd.

As Associate Technical Engineer

PROJECT MANAGEMENT

Project: Banking Application	Client Name: Fina Bank	Role: Sr. Software Engineer	Duration: Dec'23 to Present
Software/ Languages: SharePoint Online, Power Apps, Power Automate			
Significant Highlights:			
<ul style="list-style-type: none">Revamped the user interface and streamlined data management in SharePoint to optimize operational efficiency.Integrated SQL tables and APIs to seamlessly incorporate user data and credit details into the SharePoint platform.Engineered custom forms and workflows tailored to banking processes, enhancing overall productivity.Utilized SQL databases and Power BI to facilitate comprehensive data management & visualization, providing valuable insights for decision-making.Assisted HR operations by establishing a centralized system for contract storage and PDF generation within SharePoint.Implemented automated email communications and role-based access controls to enhance system functionality and security measures.			
Project: Contract Approval Workflow (CAW)	Client Name: ASTM International	Role: Sr. Software Engineer	Duration: Aug'23 to Nov'23
Software/ Languages: SharePoint Online, Power Apps, Power Automate, DocuSign			
Significant Highlights:			
<ul style="list-style-type: none">Took charge of UI design to elevate user experience to new heights.Efficiently organized data within SharePoint, optimizing accessibility and usability.Introduced an Excel upload feature to simplify the input of data, enhancing user convenience.Engineered a sophisticated approval flow with five levels, ensuring comprehensive oversight and control.Crafted a Cascading Gallery to showcase contract data in an organized and visually appealing manner.Revolutionized contract management by implementing versatile handling capabilities, leading to increased efficiency.Streamlined vendor processes through the implementation of a Vendor Management system.Integrated the DocuSign API seamlessly for hassle-free document signatures, enhancing workflow efficiency.			
Project: SharePoint Migration	Client Name: ASTM International	Role: Sr. Software Engineer	Duration: Apr'23 to Jul'23
Software/ Languages: SharePoint 2013, SharePoint 2019; Special Tools: ShareGate			
Significant Highlights:			
<ul style="list-style-type: none">Successfully executed the migration of content and intent from SharePoint 2013 to SharePoint 2019 utilizing the ShareGate tool.Engaged in comprehensive tasks involving Master Pages, Site Pages, Page Layouts, Content Types, Ribbon Customization, and Custom Site Definitions.			
Project: SharePoint Migration	Client Name: Colina Insurance Ltd	Role: Sr. Software Engineer	Duration: Feb'23 to Mar'23
Software/ Languages: SharePoint Online, O365, PowerShell; Special Tools: ShareGate			
Significant Highlights:			
<ul style="list-style-type: none">Successfully conducted content and intent migration leveraging Sharegate, ensuring seamless transition between platforms.Utilized C#, HTML, and CSS to craft dynamic and visually appealing pages and master pages.Implemented C# along with HTML and CSS to create user-friendly breadcrumbs for improved navigation.Demonstrated proficiency in SharePoint 2010 page and design comprehension, facilitating effective migration strategies.Expertly employed PowerShell commands to extract details from SharePoint 2010, enabling the activation of essential features to facilitate a smooth migration process. Additionally, configured proxy settings for optimal performance with Sharegate.			
Project: Talent Acquisition App Development	Client Name: Indian Oil Adani Gas	Role: Sr. Software Engineer	Duration: Aug'22 to Jan'23
Software/ Languages: SharePoint O365, Power Automate, Power Apps			
Significant Highlights:			
<ul style="list-style-type: none">Led the design and development of the app's user interface, ensuring an intuitive and visually appealing experience for users.Implemented Excel upload functionality to streamline data input and management within the app.Designed and developed a selection or rejection assessment form using HTML and CSS, enhancing the user experience during candidate evaluations.Enabled multiple candidate upload functionality to facilitate efficient recruitment processes.Developed a feature for generating reports with graphical representations inside the app, complete with customizable filters for enhanced data analysis.Implemented functionality for conducting multiple rounds of interviews seamlessly within the app.Facilitated scheduling and feedback collection from multiple interviewers during each round of interviews, optimizing the hiring process.			

Project: App Development and L3 Support	Client: Schlumberger Limited	Role: App Support Analyst	Duration: Dec'21 to Jun'22
Software/ Languages: SharePoint O365, Power Automate, Power Apps; Special Tools: ServiceNow, DevOps, O365 Significant Highlights: <ul style="list-style-type: none"> Demonstrated expertise in customizing Master Pages, Site Pages, and content types within SharePoint to meet specific needs. Optimized list structures to enhance usability and streamline user interactions. Designed and developed Canvas Apps and Power Automate solutions tailored to project requirements, ensuring seamless workflow automation. Managed access permissions and administrative settings within Canvas Apps, ensuring data security and integrity. Implemented a WSR Dashboard in ServiceNow to provide comprehensive insights and facilitate data-driven decision-making. Provided L2 level support for existing applications, addressing user queries and resolving technical issues promptly. Collaborated closely with users, Testing, and Development teams to fulfill requests and ensure project milestones were met. Maintained an organized workflow by updating daily tickets and following up on pending tasks within ServiceNow. Conducted regular status meetings with clients to provide updates on project progress and task statuses, leveraging Azure DevOps Collaboration Studio for effective communication and coordination. 			
Project: App Development and Site Migration	Client: Zurich American Insurance Co.	Role: Migration Lead	Duration: Mar'21 to Nov'21
Software/ Languages: SharePoint O365, Power Automate, Power Apps; Special Tools: Movers, ShareGate Significant Highlights: <ul style="list-style-type: none"> Successfully executed migrations from Box to SharePoint Online and OneDrive utilizing the Mover tool, ensuring seamless transfer of data and files. Completed migrations from SharePoint 2010 to SharePoint Online using the ShareGate tool, adhering to project timelines and objectives. Analyzed requirements for migrating application and database servers to SharePoint Online, ensuring smooth transition and minimal disruptions. Managed SharePoint groups and permissions, maintaining data security and access control across the platform. Customized Master Pages, Site Pages, and content types in SharePoint to align with organizational requirements and branding guidelines. Redesigned site pages to enhance functionality and user experience, improving overall navigation and usability. Structured SharePoint lists to optimize data organization and retrieval, facilitating efficient information management. Developed Canvas Apps and Power Automate solutions tailored to specific project needs, automating workflows, and enhancing productivity. Conducted backup and recovery of Site Collections & Subsites, ensuring data integrity & availability in case of system failures or data loss incidents. Assessed SharePoint on-premises databases & executed migrations using ShareGate, ensuring data consistency & accuracy throughout the process. Customized SharePoint based on on-premises configurations, ensuring seamless integration and alignment with existing systems and processes. 			
Project: LN to SharePoint Online Migration	Client: Zurich American Insurance Co.	Role: Migration Lead	Duration: Nov'20 to Mar'21
Software/ Languages: SharePoint O365, Lotus Notes (LN), Quest, Power Automate, Power Apps, Azure; Special Tools: Quest, Visual Studio, Power Shell scripts, Azure, PnP, SPFx Significant Highlights: <ul style="list-style-type: none"> Employed Quest / Dell Migrator for thorough analysis and seamless migrations of Lotus Notes Databases, ensuring accurate and efficient transfer of data. Prepared and executed job files to migrate multiple databases using the Quest Tool, ensuring minimal downtime and data loss. Customized SharePoint to meet the specific requirements of Lotus Notes Databases, ensuring smooth integration and optimal functionality. Conducted in-depth user story analysis to understand project requirements & estimated work effort accurately, ensuring timely completion of tasks. Managed permissions, site collections, subsites, and SharePoint groups as a SharePoint Admin, maintaining data security and access control. Designed pages, managed content, and set list/library permissions to optimize the user experience and ensure efficient data management. Created and managed apps and app catalogs, facilitating easy access to essential tools and resources for users across the organization. 			
Project: End User Support (EUS) PC Coordinator	Client: Zurich American Insurance Co.	Role: EUS PC Coordinator	Duration: Dec'17 to Oct'20
Software/ Languages: Lotus Notes, Ariba, myAccess, SNOW, Coupa, SharePoint Significant Highlights: <ul style="list-style-type: none"> Orchestrated PC onboarding processes, overseeing three distinct request types: ID/System Access, Hardware/Software, and MDM, ensuring smooth and efficient onboarding experiences. Initiated user requests across NCC, Ariba, myAccess, SNOW, and Coupa platforms, facilitating seamless access provisioning and equipment acquisition. Collaborated closely with users and various teams to fulfill requests promptly and effectively, fostering strong interdepartmental communication and teamwork. Maintained meticulous records of ticket statuses in SharePoint, ensuring accurate tracking and timely closure of all requests. Worked collaboratively with the team to troubleshoot and resolve downtime issues swiftly, minimizing disruptions to user productivity. Facilitated bi-weekly productivity meetings with the team, fostering a culture of continuous improvement and accountability. Conducted weekly client meetings to gather new requirements, discuss solutions, and ensure alignment with client expectations and project goals. 			
Project: LN Mailbox to SharePoint Migration	Client: Zurich American Insurance Co.	Role: Migration Lead	Duration: Feb'17 to Nov'17
Software/ Languages: Citrix, Windows 7, Windows 10, SharePoint, Lotus Notes (LN), Quest (Dell) Migrator Tool, TFS; Special Tools: SharePoint, Lotus Notes, Quest (Dell) Migrator Tool, TFS Significant Highlights: <ul style="list-style-type: none"> Utilized the Quest Tool to prepare job files for single or multiple templates, ensuring efficient organization and execution of migration tasks. Executed migrations of multiple databases based on templates using the Quest Tool, ensuring accuracy, and minimizing disruption to operations. Customized SharePoint to align with Lotus Notes Database requirements, enhancing integration and functionality for end-users. Conducted thorough preparation and execution of Outlook test cases for manual testing, ensuring the quality and reliability of Outlook functionality. Collaborated within TFS, following task allocation by managers and team leads, to efficiently manage project tasks and ensure alignment with project goals and timelines. 			
Project: Manual and Automation Testing	Client: Zurich American Insurance Co.	Role: Testing Consultant	Duration: Jul'16 to Jan'17
Software/ Languages: Citrix, Windows 7, Windows 10, UFT, ALM, MS-Excel; Special Tools: QTP/UFT, ALM, MS Excel			
Project: Customer Support	Client: Universal Sampo General Insurance Co. Ltd.	Role: Customer Support Engineer	Duration: May'12 to Apr'16
Software/ Languages: Windows XP, Vista, 7, Windows 8 & 8.1, Net meeting, VNC viewer, Ammy Admin, Manage Engine ServiceDesk tool and Team Viewer, MS Exchange 2010 & 2013, MS Outlook, OWA, Outlook Express and Windows Live Mail, Windows Mail & Mozilla Thunderbird; Special Tools: Manage Engine ServiceDesk			

PUBLICATIONS, PRESENTATIONS & AWARDS

- Star Awards: https://www.linkedin.com/feed/update/urn:li:activity:7047565847946522624?utm_source=share&utm_medium=member_desktop
- Participated in the **Sogeti Power Hackathon Program**, where I developed the project "ZNA one-click email automation" using the Power Automate tool. Watch a short video demonstration of the project here: [Video Link](#).
- Developed an **All-in-One (AIO) Multi-Menu Pnp PowerShell Script** for various tasks during my SharePoint Migration project. The script facilitates actions such as enabling/disabling apps catalog, managing banners, comments, PowerApps, Power Automate options, Quick Launch, Social Options, site creation, and cloning. Access the script here: [Script URL](#).