



Juju Anto George

Agile Project Manager / Scrum Master



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PROFESSIONAL SUMMARY

- Agile Project Manager/Scrum Master with 14 years of IT industry experience and over 4 years of strong Project Management / Scrum Master of highly visible, concurrent projects.
- Certified Scrum Master (CSM), IAPM Certified Agile Project Manager, Certified Prince2 Practitioner, SAFe Agile Knowledge.
- Utilizes agile methods that can cross multiple business divisions to plan, organize, lead and motivate agile project teams to exceed expectations of performance and delivery. Prepared to play a range of roles and provide customer focused attention to all business needs and operations.
- Continuous Development, Deployment, Testing, Integration and monitoring knowledge.
- Very strong communication, Customer interaction and management Skills. Ability to resolve customer issues very quickly and accurately and has earned good reputation with customers.
- In Depth Healthcare (10 years), Financial Services (3+ years), Experience in Business Requirements Gathering and Analysis, Estimation, Design, Development; System Analysis; Functional, Systems & Integration Testing in Mainframe platform.

CORE PROFICIENCIES

- | | | |
|--|---|---|
| • Technical Project Management | • IT Strategy & Planning | • Streamlining efforts |
| • Product Management | • Agile/ Scrum / Kanban / Waterfall Methodologies | • Strategic Planning |
| • Quality Assurance | • Process Documentation | • Project Status |
| • Process Improvement | • Solid interpersonal skills | • Highly organized |
| • Managed projects in Mainframes, ReactJS and APIs | • Strong attention to quality and detail | • Tools and Utilities: JIRA, Confluence, MS Excel |

PROFESSIONAL CERTIFICATIONS

- Certified Scrum master.
- Prince2 Certified Practitioner.
- IAPM Certified Agile Project Manager.



PROFESSIONAL EXPERIENCE

HCL Technologies LTD

Technical Manager (Scrum Master)

CLIENTS: United Overseas Bank (SG)

<https://www.uobgroup.com/uobgroup/default.page>

Bangalore, India

Oct 2020 – Present

Project: United Overseas Bank (UOB) has transformed the digital banking experience for its corporate clients with the launch of UOB Infinity, enabling them to manage their banking needs in a simpler, smarter and more personalised manner. UOB Infinity offers a customisable dashboard

that enables clients to prioritise and to display information that is most important to them. The customisable dashboard presents financial information visually, thereby making it easy for clients to see state of their company's finances at a glance and in real-time.

These applications are developed and maintained in ReactJS as front end and API as backend our responsibility was to enhance the applications based on the business requirements on APAC countries.

Roles & Responsibilities:

- Facilitated Sprint Planning meetings, Daily scrum, sprint review, product backlog refinement meetings and sprint retrospective meetings.
- Attended PI planning workshops and facilitated system demo, inspect and adapt workshops for future PIs and Release Management meetings.
- Helped the Product Owner/product Management in maintaining, refining and prioritizing the product backlog.
- Helped the team in deciding the sprint backlog for every sprint.
- Helped the team to write and split User stories, breakdown Epics.
- Mitigated impediments during the sprint in terms of issues and risks
- Used JIRA to maintain product backlog and sprint backlog and to create and track user stories, Sprint planning, tracking and managing sprints, created Scrum and Kanban boards, status reports and burn down charts.
- Perform sprint retrospectives to capture lessons learned and what can be improved in next sprint.
- Facilitated regular meetings with various stakeholders to ensure dependencies and milestones are met.
- Experience developing and maintaining standard project documentation, project plans, agendas, action items lists, deliverables and ensure adherence to company Project Management Standards and Software Development Lifecycle best practices
- Correcting any deviations from project plans.
- Using historical data to help anticipate and plan future project work.
- Guiding Agile project teams to achieve a high level of performance.
- Managing projects to budgets and timelines.
- Overseeing the day-to-day progress of project.
- Providing leadership and direction to project staff.
- Solving problems throughout the project life cycle.

GalaxE Solutions

Project Manager (Scrum Master) & Mainframe Analyst

CLIENTS: Express Scripts Holding Company (US)

https://www.express-scripts.com/?r=www_medcohealth_com

Bangalore, India

Jan 2009 – Oct 2019

Project: Eligibility, which is synonymous with enrolment, is the process of updating and maintaining member records so that all subscribers/ members and their dependents are entitled to specific prescription & drug benefits are able to receive those benefits for **Express Scripts (ESI) clients, Vendors or members.**

These applications are developed and maintained in Mainframes (COBOL, JCL, and DB2) and our responsibility was to maintain and enhance the applications based on the business requirements.

Roles & Responsibilities:

- Facilitated Sprint Planning meetings, Daily scrum, sprint review, product backlog refinement meetings and sprint retrospective meetings.
- Attended PI planning workshops and facilitated system demo, inspect and adapt workshops for future PIs and Release Management meetings.

- Helped the Product Owner/product Management in maintaining, refining and prioritizing the product backlog.
- Helped the team in deciding the sprint backlog for every sprint.
- Mitigated impediments during the sprint in terms of issues and risks
- Worked on SAFe framework with other scrum teams, Attended Scrum of Scrums to coordinate dependencies across various other scrum teams in Agile Release train, worked with Release Train Engineer, System Architects and system Team for Infrastructure requirements and to support integration testing,
- Worked closely with the Release Train Engineer for the ART in coordinating dependencies between various scrum teams.
- Tracked and communicated team velocity and sprint/release progress and another metrics
- Created and published weekly status reports and weekly dashboards

Fidelity Investments

Senior Software Engineer

Bangalore, India

Oct 2006 - Jan 2009

CLIENTS: Fidelity Investments Inc. (US) <https://www.fidelity.com>

Project: Fidelity Investments operates a brokerage firm, manages a large family of mutual funds, provides fund distribution and investment advice, retirement services, Index funds, wealth management, cryptocurrency, securities execution and clearance, and life insurance.

We were managing the Margin trading and Self Clearing application's Maintenance and enhancement in Mainframe Platform (COBOL, JCL, DB2 and CICS).

Roles & Responsibilities:

- Collaborated with cross-functional development team members to analyze potential system solutions based on evolving client requirements.
- Built outstanding and dynamic team of software engineers and developers which significantly boosted overall success of organization.
- Suggested improvements to team and project workflow.
- Reviewed Mainframe code and worked with development teams to correct problems, run test scenarios and prepare for deployment.
- Improved system performance by making proactive adjustments and resolving bugs.
- Worked with project managers, developers, quality assurance and customers to resolve technical issues.

Covansys India PVT LTD

Associate - Projects

Chennai, India

Jan 2005 - July 2006

CLIENTS: SIRVA, Inc (US) <https://www.sirva.com/>

Project: SIRVA, Inc., based in Oakbrook Terrace, Illinois, is a privately owned moving industry holding company.

TRACS (Cargo Claims) & Military Rate Filing applications are developed in Mainframe platform and was maintaining and supporting modules using COBOL, ADABAS and JCL.

Roles & Responsibilities:

- Reviewed Mainframe code and worked with development teams to correct problems, run test scenarios and prepare for deployment.
- Improved system performance by making proactive adjustments and resolving bugs.
- Worked with project managers, developers, quality assurance and customers to resolve technical issues.

EDUCATION

- **Masters in Computer Application** from Indira Gandhi National Open University, New Delhi in 2003.
- **PG Diploma** in Advanced Computing from Centre for Development of Advanced Computing, Pune in 1999.
- **Bachelor of Computer Science** from Bharathiar University, Coimbatore in 1998.

VISA STATUS

- Valid B1/B2 Visa

PROJECT DETAILS



Microsoft Word 97 -
2003 Document