## Summary:

**Salesforce Technical Consultant** with close to 2 years of experience in design, development and delivery of end to end projects with focus on Force.com platform

* Strong understanding of Force.com platform: Apex triggers, Apex classes, Visualforce pages and Apex custom controllers, web services.
* Experience working with Salesforce on problem tickets, system issues, case escalations, governor limits, Salesforce 3x/year Release, fix packs, org migrations, org switching, etc.
* Analyze business requirements, translating those requirements into Salesforce specific solutions using the Salesforce toolsets (Out of the Box, Configuration, Customization)
* Experience in SFDC Development including APEX, Lightning.
* Strong hands on experience with Salesforce Security setup using Profiles, Permission Sets, OWD, Role Hierarchy and Sharing Rules
* Extensive experience in creating data model using custom objects, custom fields, Relationships
* Accountable for Analyzing defects / Problems, identifying their root causes, implementing corrective and preventive measures for the identified root causes
* Strong hands on experience with the lightning development along with Salesforce Security setup using Profiles, Permission Sets, OWD, Role Hierarchy and Sharing Rules
* Email to Case, Web to case, Knowledge management
* Experience in deploying production and other Sandbox changes to production using GIT, ANT, Change sets.
* Hands on experience on Conga Composer. Leveraged conga composer for generating the documents as per client needs to overcome the limitations of standard salesforce limitations.
* Flexible, organized and dedicated professional, eager to take on challenging tasks that utilize my knowledge and skill to the fullest

**Accomplishments**

* Received Employee of the quarter Award for my exemplary contribution towards the project.
* Received Rising Star award of the Organisation.

**Experience**

* Worked in Maxgen Pvt Ltd for 6 Months as Intern on Java technology.
* Worked in BlueFlame Labs Pvt Ltd for 1.9 years on force.com platform

## Academic Profile

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## Master’s in computer science

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**Technical Skills**

* SFDC Technologies:  Salesforce.com, Apex, Visualforce, Data Loader.
* Application Expertise:  Excel.
* IDE:  Eclipse, Mavens mate, VScode.
* Operating Systems: Windows 2000/XP, 7, 10, Linux Ubuntu.

**Professional Experience**

## 

**Project#1 : Undisclosed**

**Role : Salesforce Technical Consultant**

**Description :** Project is for managing Sales related activity like Lead Management System, etc. We have connected Salesforce instance with third party systems like Call Tracking Metrics, Voice Base, Jump Cloud, White Page, etc. for managing the Salesforce data.

**Responsibilities :**

* Developed apex classes to make a callout with the CallTrackingMatrics, Voice Base, Jump Cloud, White Page and establish an integration between systems.
* Responsible for attending client calls to gather requirements and translated it to technical requirements for implementation
* Developed trigger in order to implement custom logic & achieve the functionality.
* Designed and developed multiple apex classes to implement custom business logic for various functionalities.
* Developed classes dynamically so that will work dynamically for all the objects.
* Created lightning Components to achieve the functionality as per business needs.
* Worked on Conga Composer to create and integrate field values into the document dynamically.
* Implemented apex test classes to ensure the functionality working properly without fail.

**Project#2 :** **Undisclosed**

**Role : Salesforce Technical Consultant**

**Description :**

Clients were having their real Estate Company.In Which they were managing the Commissions Structure for Broker,Kiosk and internal users depending on the offer applied on the building,flat,plot etc which they have sold.

**Responsibilities :**

* Developed Apex classes, Apex Triggers, Visualforce Pages as per the requirement.
* Developed the Test classes for the developed Apex classes.
* Developed a scheduler which will execute every 15 days Which will calculate the commissions for the broker on property being Sold.
* Provided support to the client, resolved issues efficiently.
* Deployment using changesets

**Project#3 :** **Undisclosed**

**Role : Associate Technical Consultant**

**Description:**

Lead Distribution Tool is an easily configurable & easy-to-use lead Distribution app using smart algorithms for sales automation. Also, it auto-converts the leads based on defined criteria in the configuration settings and gets converted when it is matched with existing account.

**Responsibilities:**

● Developed Batch class and Apex class for auto-lead conversion process.

● Developed Test classes for Apex classes.

● Maintain the codebase version in Bitbucket.

● Tested the new features and resolved the found issues.

## Other Activities:

* Got bronze medal in wushu competition at district level competition
* Participated in Sinhgad Karandak football competition

## Personal Details:

Date of Birth: 18/09/1994

Marital Status: Single

Blood Group: A+

Language Known: English, Hindi, Marathi.

Permanent Address: 2806/1 b ward Belbag Mangalwar peth Kolhapur .

## Declaration:

I hereby declare that the above details are true to the best of my knowledge.

Place: Pune

Date: (Shubham Chandramohan Naik)