Email: lakshmiec476@gmail.com

Mobile: +91-8328608506

Career Objective

Skilled Automation Test engineer with strong background in implementing automation across challenging testing areas to reduce manual testing and hands on functional experience in CRM, BFS Domain and Different types of testing.

Professional Skills

- **7+** years of IT industry experience in Software Testing (manual and Automation) with a widevariety of projects and environments, with Salesforce, BFS and Insurance background.
- Experience in CRM Salesforce, Web Application Automation Testing using Selenium Web Driver with TestNG, BDD, Quantum, Cucumber framework. Working with UFT for Regression testing
- Implemented and working with TOSCA automation tool for End to End testing, Risk based testing, continuous testing
- Well acquainted with the Software Development Life Cycle (SDLC) and Software Test Life Cycle (STLC).
- Expertise in Estimation, Preparing Test Plan, Identifying Test scope, Design and Review of Functional Test
 cases, Test Execution, Test result analysis, Defect Report, Daily Status Report, Execution Summary Report
 etc
- Knowledge in creating Users, Roles, Profiles, Public Groups, Permission Set, Queues, Company-Wide settings, Security and Sharing Rule, experienced in using Data Loader, Import Wizard
- Exposure in Software Engineering Process and familiar with various Life Cycle Models like Waterfall, Agile model
- Experience in Data driven Testing, Cross browser testing and Parallel Test execution using Selenium Web Driver, Testing and selenium Grid.
- Expert knowledge and hands-on experience with different Testing like SIT, UAT, Sanity Testing, Regression Testing, Mobile Testing, API Testing, Server logs testing and defect tracking/management tools like HP ALM
- Strong Communication skills with ability to manage expectations of business users, technical architects and IT users.
- Ability to quickly grasp the functionality and adapting to changes, new technologies and domain easily.

Work Experience:

- Working as Automation Tester in Deloitte from Sep 2019 to till now.
- Worked as Software Engineer in Accenture from Aug 2018 to Sep 2019.
- Worked as Systems Engineer in TATA Consultancy Services from Feb 2016 to Aug 2018

Educational Qualification

 Master of Technology in Electronics and Communication Engineering from JNTU UniversityKakinada with Distinction having aggregate of 88.2% in 2015

Technical Skills

Software Testing

Salesforce Automation, TOSCA, Selenium, Appian, Manual Testing, Mobile Testing, Wallet Testing, API testing

Certifications

- ISTQB® Certified Tester Foundation Level 2018
- TOSCA Automation Specialist Level 1, Level 2
- TOSCA Test Design Specialist Level 1, Level 2
- TOSCA Automation Engineer Level 1

Scripting & Tools

• Java, TOSCA, Appian

Test management tool

Jira, HP ALM

Project#3 Details

Project Title : AXA H&M Insurance

Client : AXA UK

Modules : CRM Salesforce Service cloud

Environment : SIT, INT, UAT

Tools : Selenium with BDD Framework

Duration: Sep 2019 to till now

Description: AXA H&M insurance provides various services like Repair, towing, Hotel booking to Home appliances and motor vehicles insured and it offers new policies, policy extensions also.

Responsibilities:

- Implemented Automation frame work for automating Salesforce lightning(Service Console)application using Selenium.
- Worked on Data preparation techniques, automated using Selenium.
- Worked on Webpage automation using Selenium Cucumber BDD framework with JAVA
- Tested in different Environments like DSAT, INT and UAT.
- Worked on metrics and Daily status report sharing to all stake holders

Project#2 Details

Project Title : Citi Bank Online APAC (Web application testing)Client

: Citi Bank (APAC)

Modules : Payments and Transfers, RCE, RAU, Wealth management(eFX), Dash

Board, LOP-EPP, e-Delivery, SAO

Environment : SIT, UAT2, UAT1 **Channels** : Internet, Mobile

Tools : TOSCA, Selenium, UFT, Eclipse, MWS, Mainframes, TDaas, Data Box

Duration: Dec 2016 to till Sep 2019

Description: Citi bank offers wide range of credit cards, banking Accounts and loans besides Payments and Transfers, Wealth management, Insurance Services, Investments options, NRIServices and more.

Responsibilities:

- Worked as a Test lead for TW market SIT testing
- Created and Implemented TOSCA, Selenium cucumber Framework
- In sprint Execution in TOSCA, selenium and Regression testing using UFT
- Working in Different Modules, Understanding the requirements of different OPPMs invarious releases and analyzing them to find out Functionality and test scenarios
- Preparing Test cases for manual and Automation both Regression and In sprint
- Involved in Functionality testing, Retesting, Regression testing, Compatibility, DatabaseTesting and Server logs testing, API testing
- Involvement in Test Execution and Defect Reporting, preparing the Requirementanalysis and preparing the understanding documents for the new features
- · Followed agile methodology and attended Scrum meetings and sending Daily statusreports
- Coordinate directly with client to get clear understanding on the requirements
- Good at analyzing the root cause for a defect and reproduce the critical defects whichwere identified in User Acceptance test when actual scenario is unknown

Project#1 Details

Project Title : Citi Pay APAC, Citi Pay UAE (Mobile wallet and API Testing)Client

: Citi Bank

Environment : UAT1 and UAT2

Tools : HP ALM, Eclipse, Mainframes, TDaas, RTDMS

Duration: Feb 2016 to Dec 2016

Description: Citi bank offers wallet services to make payments simpler and secure through NFCtechnology to make payments in store purchases.

Responsibilities:

- To add the cards to wallet, to check all the cards are provisioned correctly or not, to checkthe provision details are getting reflected in back end or not.
- Understanding the requirements and collaboration with development teams to preparethe XML web services and doing manual encryption to run APIS.
- Direct Coordination with client and Master card (app provider) team to get clearunderstanding on the requirements and testing according to their business.
- Preparing Test cases for Regression and In sprint. Involved in Functional testing, Retesting, Regression testing, Compatibility, Database Testing and Server logs testing, API testing.
- Involvement in Test Execution and Defect Reporting, preparing the Requirementanalysis and preparing the understanding documents for the new features
- · Followed agile methodology and attended Scrum meetings and sending Daily statusreports
- Good at analyzing the root cause for a defect and reproduce the critical defects whichwere identified in User Acceptance testing and VA testing.
- Preparing the KT documents of the flows involved in testing to make new resources workeffectively.
- Conducting internal calls with resources about daily productivity.

Personal Details:

Name : Vijaya Lakshmi. V
Fathers Name : Arjuna Rao V
Date of Birth : 25-May-1992
Married Status : Married
Nationality : Indian

Address for Communication: Vijayawada, AP- 521182

Professional Profile

LinkdeIn- https://www.linkedin.com/in/vijaya-lakshmi-vadlamudi-ba9b35148/