Vedika Edulachanti

Certified Salesforce Consultant

📞 +31 687937982

✉ Vedika.edulacanti@gmail.com

🔗 www.linkedin.com/in/vedikaE

📍 Netherlands

Professional Summary

Salesforce Certified Administrator and Consultant with a working experience of configuring Salesforce Sales Cloud and assessing the health of an instance to overcome barriers in reaching organization goals. Experience in Salesforce Automation (Lightning Flows, Process Builders), Building custom reports and configuring apps. Other skills include Apex Triggers, Visual force, SOQL and SOSL and CPQ.

Work Experience

Salesforce Pro Bono Administrator/Consultant
The Deveau Group & Haiti Now Corp – NGO Organizations

📅 June 2020 – Till date

- ✓ Participated in Discovery sessions to gather requirements & setup new Salesforce systems for nonprofits orgs.
- ✓ Supported vital tasks like creating Apex triggers by implementing best coding practices, take owner-ship of the issues raised on the assigned projects.
- ✓ Written test classes for the Apex classes/triggers to ensure maximum code coverage to conform to the client requirements and for easy deployment to production.
- ✓ Developed automation processes using Process Builder, Flows and Workflow rules according to client requirements.
- ✓ Worked on building custom reports based on survey forms, Multi Select pick lists, Volunteer Management.
- ✓ Adept in administration set-up like managing users, security controls along with creating roles, profiles and reports.
- ✓ Responsibilities also include helping In-house admin with training and adoption of Salesforce technology.

Salesforce Consultant Trainee
Cloud Integrate, Amsterdam

📅 Dec 2019 – June 2020

- ✓ Developed Lightning screen flow with a primary focus on helping client in generating rate card and an easy-to-use interface which is subsequently made available in the community.
- ✓ Used ChangeSets to send customizations from Sandbox to Production org after a thorough testing on a range of test-data.
- ✓ Data Management using Data Loader, Import Wizard, XL- connector.
- ✓ Testing and coordinating with the Development Team.
- ✓ Prepared User guides on the developed functionality for clients. Experience installing and configuring apps from App Exchanges ex. Docu sign, Pin Tags
- ✓ Recognized by direct manager and client for achieving extra ordinary results and constantly performing great work.

SharePoint Administrator
Capgemini, India. Client: Storaenso

📅 May 2015 – Jul 2017

- ✓ Installing, configuring, maintaining, upgrading SharePoint 2016 Farm & Web applications.
- ✓ Deployed packages into production farm and Installed third party solutions like Control Point, Share gate.
- ✓ Prepared Application technical documentation and resposible for continuosly updating the document with new functionalities.
- ✓ Strong working knowledge of Incident/Request, Release Management and change management.
- ✓ Created reports using queries in service now ticketing tool which helped management in analysing the operations.

SharePoint Subject Matter Expert
CSS Corp, India. Client: Philips

📅 June 2010 - July 2012

- ✓ SharePoint Administrator responsible for creating site collections, Document libraries, Lists, User permissions, Workflows, Backup and Restore activities.
- ✓ Troubleshooting issues / incidents raised by users and provide 24/7 support for users across globe.
- ✓ Provided support for application consists of over 75,000 users.
- ✓ Worked with Microsoft Team throughout the Migration of application from MOSS 2007 to Microsoft online.

Achievements

◈ **Salesforce Certified CPQ specialist**

◈ **Salesforce Certified Sales Cloud Consultant**

◈ **Salesforce Certified Service Cloud Consultant**

◈ **Salesforce Certified Platform Developer 1**

◈ **Salesforce Certified Platform App Builder**

◈ **Salesforce Certified Administrator**

◈ **156 Trailhead & 7 Super Badges** 148,825 points & Counting

Technical Skills

Salesforce Automation(Flows, Process Builder), Sales cloud , Service cloud, Apex Triggers, SOQL, SOSL, Visual Force, CPQ, Microsoft SharePoint, SQL, Office 365

Tools

Data Loader, Workbench, Service Now, HP Service Manager 7, Share gate

Education

Masters: M.TECH in Software Engineering

📅 2013 – 2015

Bachelors: B.TECH in Computer Science Engineering

📅 2004 - 2008

Honors

- ✓ XtraMiler Award'2016 in CapGemini
- ✓ Certification of Recognition in Philips for sucessfull migration of data to Microsoft Online