**PARAMAGURU A**

Tata Consultancy Services

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**Experience Summary**

I am an associate in Tata Consultancy Services with **6.4** years of work experience. I have involved in developing dynamic and Complex forms, statements and letters using Customer Communication Management technology.I have worked primarily Insurance and Travel domain and I have good analytical skills on technology. I have **6 months of On-site work experience in Brussels, Belgium**. An effective team player who continuously seeks opportunities to master new domains and technologies.

**Technology**

I have good knowledge in the below customer Communication technology.

* OpenText Exstream
* OpenText Streamserve
* Quadient Inspire (Trained)
* Oracle Documaker
* **Done OpenText Exstream 16.6 developer Certification**

**Core Competencies**

|  |  |
| --- | --- |
| * Technical leadership
 | * OpenText
 |
| * System design and implementation
 | * Forms Development
 |
| * Client Relationship Management
 | * Quadient Inspire
 |
| * Team management and leadership
 |  |

**Other Tools and Technologies**

|  |  |
| --- | --- |
| * Service ow
 | * ALM
 |
| * Live Editor (OpenText Exstream)
 | * Office 365
 |
| * HTML
 | * Xml, Json
 |
| * SQL
 | * SharePoint
 |
| * Notepad ++
 | * XSLT
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**Educational Qualification**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Sl. No. | Degree | Branch | Year of Passing | Name of the College / Institute | Percentage |
| 1 | B.E | Computer Science Engineering | 2014 | Sri Krishna College of Engineering and Technology, Coimbatore | 75% |
| 2 | HSS | 2010 | NCHSS, Tenkasi | 94.16% |
| 3 | SSLC | 2008 | NCHSS, Tenkasi | 93.2% |

**Assignments**

**TATA Consultancy Services**

**Project -1 Vitality Health - UK**

**Period & Location** Jan 2015 – Feb 2016

Chennai

**Description** The NE Replacement Programme has been introduced to establish a Customer Communications / Document Management capability - thus removing the dependency on the Discovery SA Notification Engine and associated Interactive Messaging (Document Management) system. Move all document outputs for ENP products into the new system. Provide a simpler method for maintaining and updating document templates.

**Role HP Exstream Developer**

**Responsibilities** 1) Gathering, analyzing business requirements and creating technical design documents.

2) Coordinating with onsite counterpart for status update and requirement gathering.

3) Involved in all phases of the project like: Design, Coding and Testing.

4) Created Complex Documents, Letters, Quotes.

**Project -2 NYLD (New York life Direct) - US**

**Period & Location** April 2016 – June 2016

Chennai

**Description** POC Work for 3 months.

This is POC for NYLD customer, which is a migration project from Doc1 to OpenText Exstream. I have worked in creation of forms and Sample letter.

**Role OpenText Exstream Developer**

**Project -3 Prudential Insurance - US**

**Period & Location** August 2016 – January 2109

Chennai

**Description** Prudential is one the leading Insurance Company where the major part is Life Insurance and Annuities. This project includes migrating documents from Documaker, itext tool to OpenText Exstream. The main objective is converting the CCPS (Customer Communication Publishing Service) system to CMAS (Content Management System) layout. The CCPS is the old layout where all the documents were developed in documaker, itext and some other internal tools. All of these documents are migrated to CMAS system by OpenText Exstream tool.

**Role OpenText Exstream Developer**

**Responsibilities** 1) I have done POC for two different products called SIMPLY TERM and PAY CHECK TERM.

 2) I have involved in 2 different scratch projects which is developed in OpenText Exstream.

 3) Analysing business requirements

 4) Gathering input files

 5) Created Complex forms, Summary documents, Notice documents

 6) Code development

 7) End to end testing and creation of test cases for all the scenarios

**Project - 4 Brail - Belgium**

**Period & Location** Feb 2019 – January 2020

**Belgium**

**Onsite Experience** 1 Year

**Technology OpenText Streamserve developer**

**Description** Brail is one of the Government Company located in Belgium. It takes care of all the travel information for train. It provides complete information to the end users like train number, train station, etc. The information include Ticketing for B2B and B2C customers. It takes care of the user request and services like Delay Certificate, Compensation, Administrative fines, Reservation and lost property.

**Role** Streamserve Developer and application Support

**Responsibilities** 1) Gathering requirements from the client

 2) Scheduling the business meeting with clients

 3) Supporting the existing Streamserve applications

 4) Developing the new documents, Enhancement changes to the existing

 Applications.

 6) Code deployment in Development/Acceptance/Transition/Production stage

 7) End to end testing and creation of test cases for all the scenarios

**Project -5 ENMAX - Canada**

**Period & Location** January 2020 – April 2020

Chennai

**Role** Streamserve Developer

**Description** Enmax Power provides resources for builders, contractors, residential/commercial developers and electricity retailers in Calgary, Canada

**Project - 6 AIG Insurance**

**Period & Location** June 2020 – November 2020

Chennai

**Description OpenText Exstream and Documaker**

**Responsibilities** 1) Requirement gathering

 2) Scheduling the business meeting with clients and onsite co-ordinators

 3) Guided the team technically.

 4) Developing the new documents like forms, letters, complex statements

 5) Code development

 6) End to end testing and creation of test cases for all the scenarios

**OpenText Exstream Skills: -**

* I have worked in the Input file like Initialization file, Customer driver File, Reference file, Report file and Auxiliary layout File.
* I have worked in the input formats like XML file, Columnar Data file and Delimited File.
* I used PDF and HTML output in my projects and familiar in output Queues and Output drivers.
* Worked in creation of Simple, Medium and Complex documents.
* Created Quotes, Letters, Statements, Email, brochure documents.
* Worked in Container Design concepts to create email documents in which the output will be device (Laptop, Tablet, Mobile, etc...) specific.
* Creation of Pages, Section, Paragraph, Messages and Campaigns.
* Creation of Page Templates and Message Templates.
* I have the ability to write Functions, Formulas and Rules independently based on the business requirements.
* I worked in Design Layer and Language Layer concepts in OpenText Exstream.
* Creation of Styles and usage of Common style Sheets.
* Worked in Simple and Automated (User) Tables.
* Row repetition, Column repetition, Serpentine Row concepts, Divider Row Concepts, Repeating Header and Footer in table.
* Worked in Data section (XML repetitive data), Table section and hierarchy of Level concepts.
* Worked in creation of TOC (Table of Contents), Index, Cross Reference and Footnotes concepts in OpenText Exstream.
* Worked in creation Of Charts (Which includes more than 10 different types of Charts) in Exstream.
* Worked in creation of Barcodes in Exstream.
* I worked in Dynamic Contents import concepts (Pass through) like Importing PDF document.
* Worked in creation of Placeholder documents and usage of placeholder variables.
* Worked in Recipient profile and Tagged Text concepts.
* I have done a POC for creation of LIVE (interactive) documents. I created a DLF document in the first application, and the created DLF will be fulfilled by the second application where it will produce Pdf, html etc...
* Created a document where I allowed the end user to edit the contents like Paragraphs, text, allowing the font to be changed and allowing the user to save the document.
* Have done a POC on Live Concepts Using Live editor.
* Having knowledge in Live Setting, Themes and Views and Overall process.

**OpenText Streamserve Skills: -**

* I have done the Streamserve tool Installation end to end
* Creation of Tenant concepts, Exstream repositories and management gateway
* Have knowledge in workshop, Supervisor, Control, Retouch editor and Story board.
* Managing Communication server applications.
* Creation of Design in Story Teller tool
* Creation of layers for all the environment like Dev, Acc, Preprod and Production
* Good Knowledge in handling objects in Design Center and Control Center
* Experience in platform, Run Time, Messages and resources.
* Have good skills in Streamserve Events and Process.
* Streamserve Scripting
* Creation of Input Connector and input queue. The xml data will be received from SAP system via Web service.
* Creation of Output Connector and Output queue. I have worked in generation of Pdf, Word and Email documents, which will be send to the users.
* Have a responsibility to deploy the code in all the environments like Development, Acceptance and Production.
* Having knowledge on 16.6 version of OpenText

**GMC Inspire Skills: -**

* Creation of Work flows.
* Creation of Data Input modules
* Creating and setting up the properties for Input files like xml, CSV and fixed file format.
* Have knowledge in creation of Data Processing modules like 1-1 merger, 1-many merger, Data Filter, Data Combiner and Data Concatenator Modules, etc..
* Creation of Forms, Letters and Statements in Layout Module.
* Creation of Flow areas, flows, Tables in Layout Module.
* Setting up property for font, styles and style sheets.
* Aware of Imposition modules
* Worked In output Modules and taking Proof for the layout.