NEELESH BHARGAVA

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Professional Summary

- A driven IT professional with **9.5+ years** of total IT development and consulting experience across **ERP** and **CRM** systems.
- **5X** Salesforce certified. Over **4+ Years** of experience in **Salesforce CRM and Salesforce CPQ platform.**
- Good working experience in various capacities and worked on Salesforce.com Configuration, Customization and Force.com developer as well as involved in various phases of entire project from requirement gathering, architecture, development, implementation and training the end user.
- Hands on experience in performing configuration using out of box **SFDC** features such as configuring page layouts, creating record types, creating custom object, fields and tabs, data modeling using schema builder.
- Business Automation using **formula fields, workflows, Process Builder, Lightning Flows, Approval Processes** and **Validation Rules**.
- Creating and maintaining Reports, Dashboards, and profiles. Defining security using OWD, sharing rules and permission sets.
- Programmatic development using **Synchronous and Asynchronous Apex, Lightning Web Components**.
- Worked on LWC and worked on couple of projects which includes developing multiple components using core concepts of LDS to form a single application.
- Knowledge of **AGILE and Waterfall methodology**.

Certifications

Salesforce Certifications:
- Salesforce Certified Admin.
- Salesforce Certified Platform Developer-1.
- Salesforce App Builder.
- Salesforce Certified CPQ Specialist.
- Salesforce Certified JavaScript Developer-1

Oracle Certifications:
- 1Z0-1085-20 – Oracle Cloud Infrastructure Foundation 2020 Associate
- 1Z0-520 - Oracle E-Business Suite 12 Supply Chain Certified Implementation Specialist: Oracle Purchasing.

Competencies

Salesforce	Process Builder, Lightning Flows, Data Loader, Workbench, Workflow, Validation Rule, Formula Field, Apex Programing, HTML5, CSS, JavaScript, SOQL, SOSL
ERP	Oracle eBusiness Suite (12.x, 11i) Modules: Order Management, Procurement, Oracle Service Contracts and Finance module like Account Receivables, Collections, Account Payables and General Ledger.
Databases	MySQL, Maria DB, Oracle 10g, 11g, 12c
ETL Tools	SQL Loader, Interfaces, API's
Other Tools	Application Lifecycle: JIRA, SBM Business Manager Version Control: IBM ClearCase, Tortoise SVN, SBM PVCS, Visual Force, GitHub, Analysis: Tableau

Professional Experience

Organization:	DigiCert Inc, Bangalore
Role(s):	Developer/Consultant
Designation:	Senior Software Engineer
Duration:	Nov 2018 – Now

Clients: DigiCert In- house Support, Maintenance and Enhancement.

Responsibilities:
- ➢ Meeting Business team to discuss upcoming needs in the Salesforce ecosystem for developments, enhancement, configuration to estimate work and design solution.
- ➢ Designed and built Lightning web components, all of which are reusable and have resulted in significant time or cost saving for the business.
- ➢ Integrated salesforce with NetSuite for customer and invoice creation using outbound message.
- ➢ Worked on Integration between DocuSign and Salesforce for document generation to provide acceptance and E-signing directly from E-mail.
- ➢ Customized Salesforce sales process using Programmatic tool such as Apex trigger and Apex classes to automate record creation based on some event.
- ➢ Developed several Lightning flows, Process Builders, and workflow rules to automate record create and edit or sending an email alert based on certain criteria.
- ➢ Worked with various salesforce.com objects like Accounts, Contacts, opportunities, Quotes Campaigns, Reports and Dashboards.
- ➢ Working in CPQ and CLM implementation of Apttus in Salesforce.
- ➢ Setting up and importing Products, Product Rule and configuring Price Rules according to the Business needs.

Organization:	Emerson Information Technology Solutions, Mohali
Role(s):	Developer/Consultant
Designation:	Senior Consultant
Duration:	Oct 2015 – Nov 2018

Clients: Emerson In- house Support, Maintenance and Development.

Responsibilities:
- ➢ Mapping business objectives to existing system, determining gaps, and visualizing requirements.
- ➢ Communicate with clients and understand the requirements.
- ➢ Involved in POC, analysis, estimation, task assignment.
- ➢ Implementing customizations in standard sales order form and developing custom functionality on it.
- ➢ Developed Oracle Forms from scratch using Template file as part of Business Process customization.
- ➢ Designed and authored VF page and Apex controller class to support Business Customization.
- ➢ Worked on Workflow rules, Validation Rules and Formula fields for automating sales process in Salesforce.

Organization:	Cognizant Technology Solutions, Bangalore
Role(s):	Oracle Applications Developer
Designation:	Associate
Duration:	Apr 2014 – Oct 2015

Clients: VM Ware (US), Motorola (US).

Responsibilities:
- ➢ Understanding and analyzing the Business requirements through Functional design document.

- ➢ Created technical design document based on the requirements.
- ➢ Support for various custom oracle reports in SC/OM module and migrating it across different environments through FNDLOAD.
- ➢ Developing database row level trigger, XML Publisher Report, Bursting and Concurrent programs Worked on RDF Bucket Aging Report for Check Details in AP.
- ➢ Created Unit test cases to test the developed code in different scenarios.
- ➢ Deployment of the tested codes to different environments.

Organization:	**Accenture Services Pvt. Ltd., Bangalore**
Role(s):	**Oracle Applications Developer**
Designation:	**Software Engineer**
Duration:	**Apr 2011 – Apr 2014**

Clients: NH Hotels (Europe Hotel Group), Telenor (Telecommunication Norway), Old Mutual Plc., A (Insurance Company), Accenture Internal.

Responsibilities:
- ➢ Prepared Design, Specification, Build, Test and Deployment of the Application.
- ➢ Managed month closure activities related to General Ledger Module.
- ➢ Requirement gathering from the client-side team members.
- ➢ Worked on GL Journal import interface.
- ➢ Building Oracle reports, Interface, Event Alert.
- ➢ Worked on VO Extension for OAF in the Supplier page to show the vendor site code in the LOV attached to supplier field.
- ➢ Personalized OAF Page.
- ➢ Unit testing of the application.
- ➢ Developed PO-matching Approval form.
- ➢ Worked on SQL plus, SQL Loader, interfaces, RDF and discoverer Reports.
- ➢ I also prepared test cases, unit test cases and did unit testing for interfaces, reports.

Academics

Bachelor of Engineering in Electrical and Electronics Engineering.

➢ Completed in June-2010 from Oriental Institute of science and technology, Bhopal.

Intermediate
➢ Passed in June-2006 from Central Academy School, Gwalior (CBSE).

High School
➢ Passed in June-2004 from Gwalior Glory School, Gwalior (CBSE).

Achievements

- ➢ Recognized with Monetary Celebrating Performance Award for "Builds Technical Capabilities" and "Maximizes Teams Performance".
- ➢ Awarded with FY12 DIIP Award (Best one too many Services).
- ➢ Awarded with best 'People Developer' Award.
- ➢ Rewarded with spot bonus in DigiCert to proactively identifying gaps and improving the existing Salesforce processes.