

SUNIL KAKADE, PMP

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PROGRAM DIRECTOR - SENIOR PROGRAM MANAGEMENT PROFESSIONAL

PROFILE SUMMARY

Total IT experience of 24+ years, with **14+ years** of large portfolios, PMO, programs and rich project account management practice. Results-oriented and execution-focused Senior Delivery Director, EPMO, and Program Manager, with a record of success in delivering business and technology solutions that revitalize and improve IT processes and functions. Over 19+ years of strong people management skills and experience with handling multiple projects teams and scrums. Specialist to different domains, stakeholder management, application development, compliance, governance, and management reserved. Skilled in building, managing high performing and collaborative teams of 75+ members with budgets of \$1-10 M/year for long duration projects.

CORE COMPETENCIES

- IT Application Management, Service and Support
- ERP, Service Delivery, Release, and Implementation
- Engage Stakeholder and STECO Committee Meetings
- Insurance Underwriting Applications, SCM, HR, Mfg.
- Life Science, MIS, BFSI, Supply Chain, RPA, AI-ML, BI
- Commodity Trade, Exports with Futures and Options
- Web-based Custom Application Development, PAAS
- PMO, Audit Compliance SLA Operations Management
- People, Risk, Quality, Project life cycle Management
- Project, Delivery, Program and Agile, Scrum Management
- Work Order, SOW, Contract and Vendor Management
- Tools for Planning, Scheduling, Estimation and Forecasting
- Cost Management, Budget Analysis, and Gross Margin
- Big Data, Business Intelligence & Business Analytics
- Cloud computing and SAAS application management
- Business and IT Outsourcing Domestic and Overseas
- Disaster Recovery, and Business Continuity Planning
- Mentoring, Coaching, career succession and aspirations

CAREER PROFILE

- Multiple Companies, Delivery Manager IT Director, Program Manager EPMO: Nov 2019 to till date:** Consulting PMO Delivery Excellence and process models with methodology tailoring. Processes to suit business need and meet business strategy goals and decision process. Improve ROI and EBITDA
- JDA Software Pvt Ltd., Bangalore, Senior Program Manager: Mar 2019 to Oct-2019:** Delivery Management and Program Management for Supply Chain ESO product implementation. Global Cloud (SAAS) delivery model with scrum project methodology. Excellent ROI, cost improvements, high customer satisfaction and business performance improvement and innovative delivery process models across multiple regions.
- ABB Global Industries & Services Pvt. Ltd. (GBS); Bangalore, Director IT; IS Manager: Apr 2017 to Jan 2018** – Primary responsibilities included developing project plans, contract negotiations, vendor management, developing and managing project teams, governance and nurture project process gate models. Management for global ServiceNow service management tool to support Global Business Services with SAP, Supply Chain, HR, Finance, TMC hubs, SharePoint Content Management applications and periodic platform upgrade projects. Agile scrum development environment with ABB Gate model methodology and process upgrades.
- Wissen InfoTech (QuintilesIMS), Bangalore, Senior Project Manager: Jul 2016 to Mar 2017** – Managed Clinical Trials Management Systems, Data Factory Hubs and programs. Decision making tools to define CMMI processes, templates for project deliverables, IT programs in an Agile Scrum environment. As a Program Management Office (PMO) Manager involved in setting up PMO processes, creating guidelines and templates for delivery of IT Infrastructure projects and application development, service management application model.
- TEKsystems, an Allegis Group Co, Bangalore, Senior Project Manager: Mar 2013- Feb 2014** - Project Manager and Service Delivery Manager for multiple application development projects, Android, and iOS mobile applications. Develop Agile Scrum model principles, handle multiple teams, improve delivery excellence framework, and sustain project and ISO governance external audits along with, productivity improvement.
- Keane, an NTT Data Company, Bangalore, Account Manager - Sr. Program Manager: Sep 2007- May 2011-** Responsible for day-to-day delivery operations of projects in IT service's to a Fortune 100 Healthcare IT leader specializing in solutions for healthcare providers. Using a global delivery model of 40+ onshore and offshore resources, successfully managing service delivery to 10+ projects to defined service level agreements. Enrich Program and Project Management practice services to customer satisfaction.
- MindTree Consulting Pvt. Ltd., Bangalore, Sr. Project Lead/ Senior Architect: Oct 2004–Dec 2006** - Stabilized and managed Insurance Underwriting application with production support teams in a global offshore-onshore model along with 30+ team members. Lead app development, operations, Maintenance support services, reporting services and application management meeting strict SLA's.
- Sonata Software Ltd, Bangalore, Team Lead/TechLead/Technical Architect Aug 2003 – Sep 2004** – Lead and develop high-class application systems to support reporting for 360-degree appraisal system. Revolutionize a price appraisal system, which will predict sale trends, support business operations, and assist

in real-time decision-making capabilities. Execute and deliver Data migration projects for US and European regions.

- **iRely Technologies (Formerly Harris Jayanti Technologies): Oct 1997- Aug 2003, DB Architect/ Senior Programmer Analyst** – Design, Analyze, Implement, Test and lead development of Commodity Trading ERP applications for futures market, export, and local sales modules.

EDUCATIONAL DETAILS AND INDUSTRY CREDENTIALS:

Course / Exam Passed	Name of the Institution	Name of Board / University	Year of Passing
ICSE – 10 th	FAPS, Bangalore	I.C.S.E.	1988
PUC (+2, PCMB)	RBANM's College	Karnataka Pre-University	1990
B.E.	Sir M.V.I.T College	Bangalore University	1994
<u>Professional Training / Courses</u>			
ADSET	Aptech Computer Edu.	APTECH, Bangalore	1997
PMP (Proficient Level)	Keane, NTT Data Co.	Skill Soft (CBT)	2009
PMP	PMI Bangalore Chapter	PMI, USA	2012
ACP-Foundation course	PMI Bangalore Chapter	PMI, USA	2013

SKILLS PROFILE

Domain / Industries:	Manufacturing, Supply Chain, Management, SAAS, Cloud, Data Analytics, BFSI, Healthcare, Insurance Underwriting, Energy, Commodity Trading and Mobile.
Functional Areas:	Program and Project Management, Technical / Solution Architecture, Conduct Requirement Workshop and Analysis, Application Design, Development, and Operations, Software Build and Environment Server Management, SAP S4, Boom, Config Management, and Release management, SAAS Cloud Servers.
Methodologies:	Agile, Scrum, Scrumban, Waterfall, Iterative, RUP, XP, Gate Model, DevOps
Databases / DB Tools:	MS SQL Server, Sybase, Oracle, MYSQL, MS Access, NoSQL
Desktop Tools:	MS Project, MS Office, Visio, MS Office, HP ALM
Operating Systems:	Windows, Linux, Unix, Android, iOS, Symbian
Program Languages:	.NET, Crystal Reports, HTML, VBScript, JavaScript, Java, J2EE, Cloud, SAAS
Other Tools:	Rational Clear Quest, StarTeam, Appraisal System, EVM, TFS, VSS, PVCS, JIRA, ADO, QC, BI, DW tools, ServiceNow (Chatbot), Azure, AWS S3,
Project Management Tools	MS Project, PPM, Primavera, TFS, JIRA, IPTS, MS Visio, MS SharePoint, ServiceNow, MS Exchange, JIRA, Salesforce, Azure Dev Ops, Clarizen

ACHIEVEMENTS AND AWARDS:

- 1996 - Awarded a certificate of merit from APTECH for the Advanced Diploma Course
- 2005 - Awarded the best team player at MindTree for outstanding team player.
- 2008 - Awarded with best team player at Keane for achieving good CSAT delivery services.
- 2008 - Awarded with PMP (PMO) Certificate at Keane accessed through Skill-port CBT.
- 2010 - Awarded Certificate of Appreciation for successful delivery management practice.
- Present – Implementing new innovative delivery excellence models and project methodologies.



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PERSONAL DETAILS: Month, YOB: November 1972; Marital Status: Married.