#### **Anand Kumar C**

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### **Professional Summary**

- Over 11+ years of IT experience in that **4-year** of **Salesforce UI Development and Admin** and 7 plus years in HTML, CSS, HTML5, Css3, Web Designing Technologies .
- Good understanding of CRM business processes like Forecasting, Campaign, Lead, Order, Account, and Case Management.
- Experienced working on Experience Builder.
- Experienced working on Salesforce CMS.
- Experienced working on Aura and LWC Lightning components.
- Strong Knowledge in SLDS Framework, and hands-on in CSS.
- Working on the Agile Methodology Process.
- Worked closely with Business Users to enable business processes using SFDC
- Extensively worked on administrative tasks like Creating objects, fields, Page Layouts, Record Types, Validation Rules, Workflow Rules and Email generation according to application requirements,
- Experience in Sales, Service and Community Cloud applications.
- Experience in Salesforce Automation, Force.com Apex Classes, Apex triggers, Integration, Visual force, Force.com API, SOQL, SOSL.
- Experienced customizing standard objects Accounts, Contacts, Opportunities, Leads, Campaigns, Products, Cases, Reports and Dashboards.
- Extensive experience using Profiles, Creating Roles, Page Layouts, Org-Wide default, Sharing rules, Workflows, Approval Workflow, Reports/Graphs and Dashboards.
- Extensively involved in the requirements gathering, analysis, designing, programming, Integration and Implementation of Web based systems.
- Proficient in **Lightning Web Component, Apex Programming, Visual force, Apex Data Loader**, Configuration, Reports, Dashboard, Integration.
- Proficient in using leading-edge technologies to develop and implement innovative, highly effective solutions.
- Created Standard and Custom reports using Tabular, Summary and Matrix type of records.
- Knowledge in Angular js, PHP, Codeigniter, Wordpress.

## **Technical Skill's**

Salesforce Technologies	Salesforce CRM, Apex Language, LWC, Apex Classes, Apex Triggers, SOQL, Visual Force Pages, Workflow & Approvals, Dashboards, Custom Objects, Experience Builder. Salesforce CMS
Web designing Tools	Photoshop CS3,Flash CS3, Dream weaver CS3,HTML5, CSS, 3DS Max, Maya, Sound forge 8, Sound Edit Pro, Codignator, Word press
Operating Systems	Windows Professional
Salesforce Tools	Eclipse Helios, VS Code, Import Wizard & Data Loader.
Scripting Languages	Java script, Angular js, PHP, JQUERY
Databases	Oracle, SQL

# **Project Experience**

- BIMgrafX Integrated Studio PVT LTD March-2020 to July 30.
- iBongo IT Solutions PVT LTD, HYDERABAD from Jan-2013 Feb-2020.
- GridLogic Software PVT LTD, December 2010 to June-2012

### **Projects Handled**

Project Title: Connects Bat Role: Salesforce Developer Environment: Salesforce

**Duration: 2 year** 

**Description:** Connecta Bat is a online Commerce and community Cloud with Digital Experience Environment.

### **Responsibilities:**

- Implemented Commerce Cloud Using Experience Cloud.
- Design and developed customize lightning components for the community cloud.
- Created users, profiles, security controls and new fields as required.
- Customizing the user experience and controlling access based on Roles and Profiles.
- Involved in designing Reports and Dashboards.
- Created lightning custom components.
- Created quick actions in lighting flex pages.

Project Title: Rove Satwa Role: Salesforce Developer Environment: Salesforce

**Duration: 1 year** 

Description: Rove Satwa acknowledges the importance of Skills Development both as a crucial engine of economic growth and a solution to unemployment is determined in transforming youths through Industry relevant training and has worked in multiple Government Programs to work towards this vision. Our Industrial Tie-ups have given vital contribution in terms of the impact study on training contents, guest lectures, industrial visits and in providing placements opportunities.

#### **Responsibilities:**

- Implemented Commerce Cloud Using Experience Cloud.
- Design and developed customize **lightning components** for the commerce cloud.
- Created users, profiles, security controls and new fields as required.
- Customizing the user experience and controlling access based on Roles and Profiles.
- Involved in designing Reports and Dashboards.
- Created lightning custom components.
- Created quick actions in lighting flex pages.
- Created Apex Classes
- Involved in designing Reports and Dashboards.

Project Title: BIMgrafX Academy Role: Salesforce Developer Environment: Salesforce **Duration: 1 year** 

Description BIMgrafX Academy Year 1997 marks the origination of Samhita group predominantly into Architectural 3D Visualization & Walk through. In the year 1999 we started our CAD training wing as an Autodesk Authorized Training Center to provide Professional Training in 3d Visualization and Building Information & Modeling software's.

# Responsibilities:

- Involved in design discussions and worked with the user group for requirement gathering throughout the planning and implementation.
- Developed various Triggers, Apex Classes, LWC components, Visualforce pages to fulfil business requirements.
- Customized Page layouts for Standard/Custom objects and assigned Record Types.
- Created Data Validation rules, Formulas and Metadata as per business requirement.
- Created and used Email templates in HTML and VisualForce.
- Worked with custom settings, custom labels, and custom permission to avoid hard coding.
- Provided ongoing SalesForce.com maintenance and administration services including periodic data cleansing, custom objects, workflow.
- Designed and modified Approval processes and created Approval steps which used email alerts and field updates.
- Involved in designing Reports and Dashboards.
- Developed test classes to ensure that the code is working as expected by maintaining code coverage 85%.

**Employer: Grid Logic Software PVT LTD** 

Project : UI FOR STUDENT SOFTWARE (ERP PROJECT)

Role : Web Designer

**Duration: 2 year** 

Accountable for all graphic designing and updating. Fast paced environment demands immediate uploading of press release. Successfully complete all of this single handily, formerly done by a team of 5 professionals.

#### **Responsibilities:**

- Created, developed, and managed web content for Brand portal (internal web portal) & Affiliate website utilising AEM web content management system.
- Fully responsible for digital asset management for Global & Affiliate Marketing teams.
- Design and build webpages with graphic layout and visual elements.
- Manage multiple stakeholder expectations and accordingly allocate project resources.
- Troubleshoot issues in web content of webpages.
- Work cross functionally with internal IT team to improve systems.
- Provide guidance & technical clarification to colleagues in achieving quality output.
- Create, develop, and manage web content for Affiliate website and Brand portal.
- Fully responsible for Content support & services for Global & Affiliate Marketing teams.
- Graphical design
- Design and build webpages with graphic layout and visual elements.
- Manage multiple stakeholder expectations and accordingly allocate project resources.
- Troubleshoot issues in web content of webpages.
- Work cross functionally with internal IT team to improve systems

Educational Qualifications		
BSc from EIILM University, Sikkim.		
<b>Declaration</b> : I hereby declare that the above-mentioned information is correct, and I bear the responsibility for the correctness of the above-mentioned particulars.		
Date: Place:	(Anand Kumar C)	