Momin QADRI

Business Analyst|product analyst|Associate PM

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**Summary**

* More than 5 years of knowledge of Business Analysis/ Product Analysis
* More than 8 years of knowledge as a QA tester/engineer
* Experienced junior project lead who lead efforts in the Apple Pay, Google Pay feature release for mobile app
* Have working experience on integrating and testing REST API, SOAP UI Pro as well as Postman
* Worked as a liaison between IT and Business.
* Worked on projects with 3rd party vendors the likes of Locus Labs for Terminal Maps project, Adyen for Apple Pay payment processing
* Worked specifically on Mobile devices (iOS/Android as well as Windows/Blackberry based)
* Worked on KIOSK machines as well as Web apps
* Managed couple of teams with their product backlogs
* More than 8 years of QA (Manual and Automated) testing experience
* Organized and managed all Agile related ceremonies: Backlog grooming’s, Iteration Planning’s, Demos etc.
* Experience working on feature toggle/flag management
* Worked with the dev team on reporting strategies and ensuring data is collected properly
* Sabre GDS: Sabre proficient and current in all the skills for utilization and training
* Built a trusted reputation for integrity of work in quality control & testing with ability to work collaboratively with internal and external stakeholders to ensure success
* Specialized in QA and User Acceptance testing of Mobile based, Web and Client-Service applications
* Proven knowledge of design/developments, test plan and test cases including test strategy and procedures
* Proficient experience in Manual and Automated testing of GUI and functional aspects of the Client-Server and Web based application on multiple level of SDLC and Testing Life Cycle (STLC)
* Self-motivated, Strong organizational skills, reliable and cable of adopting new technical skills in short period of time
* Detail oriented, with the ability to be multi-tasked
* Excellent skills in verbal and written communications

**TECHNICAL SKILLS:**

Methodologies: Agile / Waterfall / Scrum

Front end automation: Sikuli IDE, Selenium

Proxy/API tools used: Charles Proxy, Postman, Fiddler, Swagger API

Booking tools used: Sabre GDS system.

Tools / Ticketing System: JIRA, ITSM, Confluence, HP Service Manager

Capturing/Analytical tools: Adobe Analytics, Tealeaf, Splunk, Adobe Target, Tealium

Communication: Slack, Jabber, MS Teams, Skype

Presentation tools: MS Visio, SharePoint

Testing tools : HP ALM QC, Load Runner, QTP, Rally

Cloud computing: Familiarity with IBM Cloud PaaS (IBM Bluemix)

## Certifications:

Certified Salesforce Admin

(Anticipated completion date – September 2020)

ICP\_AAC certified

(Agile Coaching)

Six Sigma Certified

(Six Sigma e-learning)

High Impact Business Writing

Coursera certification

June 2020

CHISSP (Certified Healthcare Information Systems Security Practitioner)

Stone River eLearning

August 2020

**Professional Experience:**

### **American Airlines Sept 2018 – Present**

**Business Analyst**

### **Responsibilities:**

* Prioritize requirements and created conceptual prototypes and mock-ups
* Mastered strategic business process modeling, traceability and quality management techniques
* Implemented advanced strategies for gathering, reviewing and analyzing data requirements
* Designed test plans, scenarios, and scripts
* Developed testing programs that address area such as database impacts, software scenarios, regression testing, negative testing, error or bug retests, or usability
* Documented messaging that were needing reviews using Share point
* Identified, analyzed and documented problems with program functions, output, online screen, or content
* Documented test procedures to ensure replicability and compliance with standards
* Led the team in the recently completed Apple Pay project as a project lead/manager.
* Acted as a liaison between the IT team and the Business team to get the requirements fulfilled

**American Airlines*****Aug 2016 – Aug 2018***

**Business|Product Analyst**

**Responsibilities:**

* Worked on the Dynamic re-booking project (Phase 1 & 2) when we first introduced Dev-Ops to AA as a Product analyst
* Worked on all forms of testing from Mobile to web to SSM machines.
* Performed A/B testing.
* Analyzed the business and system requirement documents and was responsible for developing detailed test cases.
* Involved in reviewing and analysis of requirements and design documentation.
* Participated in preparing functional test plans for different modules of the application.
* Coordinate activities across multiple teams, including but not limited to development and project management.
* Performed demos of our products to VPs and the CEO of the company.

**American Airlines *July 2015 – Aug 2016***

**Senior QA Engineer**

**Responsibilities:**

* Demonstrated experience testing software, including test plan and test case creation and execution
* Experience in debugging, troubleshooting system and application problems
* Tested on a whole lot of APIs especially the likes of Postman
* Worked on proxy/debugging tools the likes of but not restricted to Charles and Fiddler
* Assisted in projects related to backend development work
* Played a part in mobile automation experience
* Ensured timely and accurate implementation of test plan by managing and prioritize test assignments, activities and resources under direction of Quality Engineers and Project Managers
* Actively participate in regular QA team meetings to discuss SQA testing process and suggest improvements to the application design and features

## Romack Inc Sep 2012- July 2015

## Mobile QA Tester

**Responsibilities:**

* Created test strategy and test plan documents
* Created manual and automation test cases as per the functionality of the application
* Performed manual testing on various operating systems which includes Android OS and IOS platform
* Implemented automation testing strategies
* Tracked defects and test management in HP ALM
* Use industry standard automation tools and technologies to reduce the manual testing effort and achieve more time to market
* Communicated with other QA, BA, PM and PO’s regards testing status

**Raritan Bay Medical Center *Dec 2010 – Sep 2012***

**Accounts specialist**

**Responsibilities:**

* Extensive participation for hospital accounting, patient billing and account coordination process.
* Assisted in drafting new accounting control system to maximize productivity
* Team lead for hospital’s external audit & devised strategies to carry out audit plans
* Coordinated implementation of new accounting practices & enhance efficiency

**Silicon Technologies**  ***Jan 2009 – Dec 2010***

**Sales Coordinator**

**Karachi**

**Responsibilities**:

* Maintain organized sales records and report month-end goal setting to the senior management team
* Contributed to overall customer satisfaction by promptly answering emails and handling orders by phone
* Attend essential sales training meetings and develop an understanding of all the company's services and products
* Made sales proposals for the sales teams

# Education:

## University of Karachi - Bachelors of Commerce/Business

## St Patrick’s College - Associates.

## St. Peter’s High School - H.S. DIPLOMA