Jaya Prakash
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PROFESSIONAL SUMMARY:

- **Having totally 5.5 years of experience in Designing, Development, Testing andImplementation by using Salesforce CRM.**
- **Proficiency in Salesforce Administrative tasks includes creating Profiles, Roles, Users, PageLayouts, Approvals, Validation Rules, Reports and Dashboards.**
- **Experience in working with Different sandbox environments like UAT, SIT, PreProd andProduction Environments.**
- **Hands on Experience in Aura Lightning Component Development and LWC.**
- **Proficient in using data migration tool like Salesforce Apex Data Loader.**
- **Experience in working with Salesforce CLI/SFDX and VS Code.**
- **Experience in working with REST API Services in Integration and knowledge in SOAP.**
- **Experience on deployment processes by using Change sets.**
- **Having Experience in Automation tools like workflow Rules, Process Builders and Flows.**

TECHNICAL SKILLSET:

Salesforce	Lightning Components, Lightning Web Components, Integration, Apex Triggers, Apex Classes, Visual force, SOQL, Administration.
Web technologies	HTML, JavaScript.
Tools	Apex Data loader, Force.com Migration Tool, Workbench and Salesforce CLI, VS Code.

PROFESSIONAL EXPERIENCE:

- **Working as Salesforce Developer in LTECH Solutions Pvt Ltd from Dec-2017 to till date.**

Project 1

DCT Simplification:

USfoods is an application in which listed products are available for customers through online purchase in North America which is DCT Page. In this page customer can select the Products which are available in list according to their requirement. Based on product we have enabled specific fields to simplify customer's interaction with the application. We have used VF Pages for this

application also used apex controller, extensions java script, HTML, CSS and event components in lightning. This is like an Online merchandise/selling portal. Used triggers and events to fetch the records according to their business requirement

Client: USfoods, North America, USA.

Environment: Salesforce.com Platform, Apex, Visual force, JavaScript, Force.com, DataLoader, Force.com IDE, Workbench.

Roles and Responsibilities:

- Worked on various Salesforce.com customizations - standard objects and creationof customized business objects, screens, views.
- Designed and developed Apex Triggers for various functional needs in theapplication.
- Migrate the data in excel sheets into CRM using Import/Export Wizard and DataLoader
- Created Approval Process for complex business processes.
- Created Salesforce Pages and Controllers for modules using APEX and Visualforce.
- Designed and developed the Custom objects, Custom tabs, Validation rules,Workflow Rules,
- Page layouts, Components, Visual Force Pages to suit the needs of the application.
- Designed and developed email alerts based on the application requirements.
- Responsible for creating validation rules and workflows in Salesforce.com
- Exposure on Lightning Design System, Lightning Components and Lightning Apps.

Project 2

First Touch – First Tech Federal Credit Union, California.

Description:

BizTalk is the middleware which is working with Salesforce, Avoka and home- grown databases. To interact with Salesforce, Avoka sends the request to BizTalk which in turn calls a REST API web service in Salesforce. When Salesforce needs to retrieve data from the homegrown database, it calls web services via BizTalk. The project was for a Federal Credit Union, where Salesforce was in the focal point of being the front-end user experience. Along with core functionality of case management etc., the project was about creating functionality for processing orders via Salesforce and also to integrate with a web platform. One of the other core functions of this project was to give accessibility to the data stored in the homegrown database by leveraging the Rest API web services and the Salesforce front end.

Roles and Responsibilities -

- Worked in both Administration and Development areas.
- Worked on utility classes to use the functionality across the project.
- Worked json parsing and two way integration from Salesforce to other platforms.
- Worked on Apex Triggers, Visualforce Pages, Visualforce Components and TestClasses as per the client requirements.
- Worked on creating custom fields, Validation Rules, Workflow Rules, Process on both Standard and Custom objects.
- Worked on configuring Pages Layouts, Search Layouts, History Tracking andRelationships.
- Worked on Sharing Settings to apply security on both Meta-data and records.
- Created Approval Process for complex business processes.

Educational Qualification:

- B-Tech from JNTU-A University in 2017

Declaration:-

I hereby declare that the above information is correct and true to the best of my knowledge & belief.

Place: Bangalore
Date: (Jaya Prakash)