



MIHIR RANJAN TRIPATHY

Sr. Project Manager

Agile Coach/Scrum Master-Agile Project Management

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Profile Summary

- An erudite professional with **over 13 years** of expertise in IT Industry, out of which 7 years of experience in core Agile Project Management and 6 years of expertise in Web development in Banking, Health Care and In-House projects
- Insightful knowledge of process analysis & designing with comprehensive experience in technical solution architecting (using Agile/Scrum Models) for enterprise wide solutions with alignment of business & information systems
- Expertise of working in diverse roles such as; Developer, Lead, Project Manager, Agile Coach (Transformation), Scrum Master and part of **Agile COE**
- Technical expertise in Agile, Scrum, Kanban, Spotify, Lean Agile, Spotify Model and Waterfall
- Certified Scrum Master, Certified Scrum Coach, Certified Scrum Leader and SAFe® Agilist**
- Effectively developed & delivered training materials, took many workshops related to team dynamics, Agile leadership and building Knowledge and skills to facilitated Agile transformation
- Highly skilled in facilitating all aspects of Scrum framework, including sprint planning sessions, backlog grooming sessions, daily scrums, sprint reviews and sprint retrospectives
- Proficient in coaching and influencing teams at all levels to drive increased agility, velocity, predictably, innovation & quality
- Strong exposure in initiating a traditional agile & scrum methodology, cutting edge agile methods and tools to enable teams to rapidly deliver functionality that drives customer satisfaction
- Rich exposure **3 months Onsite from HCL (Australia-Sydney-ING Bank)** to implement Spotify Model and **6 months of Onsite experience in Belgium**
- Actively involved in **three agile transformation journeys** and audited many projects as Agile SME for Agile Maturity (Certified, Mature and Select)
- Achievement oriented professional with excellent people management skills and capability to manage change with ease

Work Experience

Since Dec'17: HCL, Bengaluru as Sr. Project Manager (Agile Coach)

Environment: Lean Agile Journey, Spotify Model, Technology: JavaScript, Angular, Node.js, AWS, Java, Git, Bitbucket, TFS, Domain: Banking

Key Result Areas:

- Spearheading following programs and verticals including:
 - Agile coaching and agile consultant in across the board for all functions besides delivery projects
 - Engagement across fully remote organization
- Actively participated in project team & support department sprint planning, stand-up & review randomly; collecting, analysing & implementing organization wide process improvement opportunities
- Aiding support in creating Structure in Confluence pages for all Ceremonies, Leadership stand-up, Resource Capacity, Sprint Summary, DOD, DOR and rendering training to team how to utilise it
- Directing all Scrum Masters of organization over Scrum framework and scrum implementation, monitoring their routine activities and assisting them on collecting scrum metrics and using it for further estimation
- Mentoring & assisting on Agile mind set, Agile principles, Scrum fundamentals, task boards creation, burn-down charts and other radiators; Training the team on JIRA Tools
- Identifying & helping removal of impediments to the success of the Sprint; identifying & communicating potential risks to the completion of the Sprints, including resources, costs, and systems; recommending appropriate solutions
- Protecting the Scrum framework from improper modification by the Scrum Team
- Facilitating the definition of project scope, goals and deliverables; defining project tasks and resource requirements
- Proactively managing project risks and issues providing appropriate issues escalation to the necessary levels

Contact



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Core Competencies

- Self-organized and Self-managed teams
- Agile Transformation
- Agile Coaching, Facilitating, Training
- Agile Project Management
- Lean Management
- Scrum, Kanban, Lean, Spotify, XP
- Agile Manifesto and Agile Principle
- Change Management
- Facilitating community of practice within the organisation
- Career Guidance and Career Roadmaps
- Process Improvement
- Cross-functional Coordination
- Transformation and simplification
- Requirements Elicitation, Design Thinking
- Team Training & Development

Education

- Master's in computer application, Biju Patnaik University of Technology, Orissa with 67% in 2004
- B.Sc. in Chemistry Honours from Berhampur University in 2001

Certifications

- Certified:
 - Scrum Master, International SCRUM Institute (CERTIFICATE ID: 61539094323292)
 - Scrum Coach, International SCRUM Institute (CERTIFICATE ID: 07681834369432)
 - SAFe® Agilist (CERTIFICATE ID: 63817881-7464)
 - Certified Scrum Leader

Technical Skills

JIRA, TFS, Confluence, Wiki, KANBAN, Spotify, Lean-Agile Journey, TFS, MPP, TDD, BDD, Continuous Integration, SVN, VSS, StarTeam, NUNIT, Quality Centre, HP's QTP, Scrum, C#, ASP.NET, SQL Server, JavaScript, jQuery, MVC, AJAX, WCF, CSS, Web Services, IIS 6.0, SAP UI5, HANA DB

- Fostering transparency and visibility; ensuring that a team's progress, obstacles and successes are highly visible to all stakeholders; fostering a collaborative culture within the team; shielding the team from external interference
- Enabling teams to mature their agile practice through consistent and timely coaching; working with new agile teams intensely to ensure adoption of excellent practices and principals
- Delivering trainings & teaching valuable skills that lead organization-wide adoption of Agile & Scrum methodologies

Jan'17 – Dec'17: Accenture, Bangalore as Associate Manager (Scrum Master)

Environment: Lean, Scrum, Kanban, JIRA, DB: HANA DB, Technology: SAP, UI5, JAVA, Domain: Retail

Key Result Areas:

- Developing & rolling out programs that support implementation and migration to a proactive delivery of services provided by managed services both internally & externally
- Understanding the existing processes in the organization and aligning them with Agile Values and Principles so that Scrum Ceremonies and artifacts create value for the team
- Monitoring and mentoring team on Being Agile, Agile principles, Scrum fundamentals, task boards, burn-down charts and other radiators as we trained the team on JIRA Tool
- Supported product owner with backlog creation, prioritization, and release planning, and splitting user stories
- Worked closely with third-party vendors & contractors to manage and coordinate projects with the business units and other IT departments, where necessary
- Configured JIRA and customized System Dashboard, Scrum Board for our Project
- Interfacing with Account Support Managers and global counterparts to drive improvements in end-to-end delivery

Highlights:

- Successfully:
 - Suggested and Implemented Kanban principles as a scrum master that resulted in the reduction of Cycle time thus increasing the team's throughput
 - Conducted many times Agile Delivery School (2-days) training for Accenture

Dec'14 – Jun'16: UST Global, Bengaluru as Sr. Software Analyst - Scrum Master

Environment: Safe, Kanban, Scrum, JIRA, DB: SQL Server, Technology: C# Domain: HealthCare

Key Result Areas:

- Facilitated Release Planning, Sprint Planning, Daily Stand-Ups, Sprint demos and Sprint retrospectives
- Managed E-To-E execution of daily health tracking system of multiple Philips medical devices deployed in field (e.g., x-ray, US, MR machine) client-side @ Philips
- Supported the Product Owner for effective product backlog management, understand product planning in a given environment, ensure the PO arranges his/her backlog in a way that maximises the delivery of value
- Explicable for Scrum Master for two teams each of 9 members
- Partaken CAB meetings to discuss release scope and /or roadblocks
- Proactively managed issues/risks and worked with the other Scrum Masters to successfully deliver the program and projects



Previous Experience

Jul'12 – Aug'14: Fiserv India Pvt. Ltd., Bengaluru as Sr. Software Analyst- Scrum Master/Developer

Environment: JIRA, DB: SQL Server, Technology: C# Scrum, Kanban

Oct'09 – Jul'12: Atos Origin India, Bengaluru as Sr. Software Engineer

Environment: JIRA, DB: SQL Server, Technology: C#

Aug'07 – Sep'09: RS Global InfoTech, Bengaluru as Software Engineer

Jun'06 – Jul'07: Perry Johnson Outsourcing Pvt. Ltd., as Sr. Software Engineer



Trainings

- Agile Training Conducted:
 - Servant Leadership for all
 - Team Dynamics
 - Product Owner Training
 - Scrum Master Training
 - Agile Delivery School (2 days many times at Accenture (COE))
 - Webinar on COD, Agile Maturity of a project, detailed prioritization, and estimation techniques
 - Story Mapping, Cost of Delay



Career Timeline

Since Dec'17:

HCL, Bengaluru as Scrum Master-Coach, Agile Coach

Jan'17 – Dec'17

Accenture, Bangalore as Agile Coach (Agile COE)

Dec'14 – Jun'16

UST Global, Bengaluru as Scrum Master

Jul'12 – Aug'14

Fiserv India Pvt. Ltd., Bengaluru as Scrum Master/Developer

Oct'09 – Jul'12

Atos Origin India, Bengaluru as Senior Software Engineer

Aug'07 – Sep'09

RS Global InfoTech (Perry Johnson Outsourcing Pvt. Ltd.) Bengaluru as Software Engineer



Interest

Actively involved in:

- Corporate social activities
- Aiding support to society
- Creating awareness of doing good towards society



Personal Details

Date of Birth: 1st June 1981

Languages Known: English & Hindi

Address: 528, first floor, 3 'A' cross, Vinayak Nagar, Bangalore