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**IK Ajay**

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**PROFILE:**

* **Salesforce developer** with **7+ years** of IT experience that includes around **7+years of experience in Salesforce.com CRM Platform**.
* Salesforce **Certified Force.com Developer** (DEV 401) and **Salesforce Certified Administrator**.
* Worked on **Batch Apex**, **Apex Scheduler** and **Test Classes.**
* Experienced using Salesforce **Lightning UI**. Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of page.
* Good Experience on **Salesforce Lightning** experience in third party integration with ERP (Marketing Cloud, Service Cloud).
* Hands on experience in writing queries **using SOQL and SOSL in Apex Classes and Triggers**.
* Experience in integrating external web systems with salesforce using **REST and SOAP web services**.
* Creating Custom Apps, Custom fields, Profiles, Applying Sharing Rules, Handling Page Layouts, Search Layouts, and Related List and defining Field Dependencies, custom buttons, Validation Rules, workflows, approval processes.
* Enabled **Aura Framework**, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in **Lightning Applications.**
* Worked on **Lightning Process builder flows**, Connect API, Chatter and quick Action.
* Experience working with **Sales cloud** and **Service cloud**.
* Experienced in scripting languages like HTML, XML, CSS, JSP, WSDL, SOAP, AJAX, APEX Web Services API development skills and **Java Script**, Web Services-Axis.
* Created Custom Objects and outlined **lookup and master-detail relationships** and Junction objects to implement many-to-many relationships on objects and **Roll-up Summary** fields to aggregate data from child records on the parent. Modified data object relationships with the help of **Schema Builder**.
* Strong Knowledge in **AppExchange Applications** for **integrating** with third party application.
* Experience in Apex coding for the implementation of complex business logic with in **Governor Limits**.
* Excelled in working with various Salesforce.com Standard Objects like Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Forecasts, Reports and Dashboards.
* Developed **SFDC Configurations/Customizations** - User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Record Types etc.
* Working knowledge in generating Reports, **Dashboards,** customized reports and analyzing the data in Salesforce.
* Good Knowledge on **data migration** from standard Excel and the legacy systems like Data Import Wizard and Data loader and used Data loader for Data management like Import, Export& Delete in salesforce.com.
* Excellent understanding of Salesforce.com in terms of Organization hierarchy, Roles, Profiles, Users, object level security, field level security, record level security and sharing rules. Efficient in setting up restricted login hours and IP ranges on profiles and resetting the user passwords.
* Extracted the data from salesforce.com application into the external **databases like SQL, DB2** for generating large data reports.
* Created and updated users, reports, and dashboards to track pipeline/stages for management visibility, while integrating Apex (applications) to Salesforce accounts such as Outlook.
* Integration Methodologies, different API, Trigger framework, Recursive Triggers, VF Remoting, Asynchronous Framework & options.
* Experience working with **Eclipse IDE and Force.com Plug-in** environment.
* Deployed Customization from **Sandbox** to another Environment by **Eclipse IDE** and **Change Set**.
* Experience working with Salesforce.com sandbox and production environments. Involved in various stages of **Software Development Life Cycle**(SDLC) including analysis, requirement engineering, architecture design, development, enhancements, testing, deployment and maintenance of standalone, multi-tier, web-based, and portals-based object-oriented enterprise applications.
* Experience working with SalesForce.com Sandbox and Production environments.

**TECHNICAL SKILL:**

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| **Lightning Experience Development** | Salesforce Lightning Design System and Lightning Components, Aura Framework, JavaScript Controllers, Server-side Controllers. |
| **Salesforce.com Development** | Apex Language, Apex Trigger, Apex Class & Apex REST and SOAP Web Services, SOQL, SOSL, Visual Force (Page, Component & Controllers), HTML. |
| **Programming languages** | C, C++, Java, SQL, Apex. |
| **Web Technologies** | HTML, JavaScript, SOAP, WSDL |
| **Operating Systems** | Microsoft Windows platforms, Linux |
| **IDE** | Eclipse, Force.com Eclipse IDE plug-in, Force.com IDE |
| **Project Life-Cycle Management Tools** | JIRA |
| **Other Tools** | Workbench, Force.com Explorer, MS Office Suite |

**CERTIFICATIONS**

* Certified Salesforce Platform Developer I
* Certified Salesforce Administrator
* Certified Sales Cloud consultant

**PROJECT DETAILS**

**Client :Takeda**

**Location : Cambridge,**

Role : Salesforce Developer/Administrator

Duration : 2019 May – Till date

**Project Description:** Designed CRM application which will maintain the information of the user accounts and the system is integrated with multiple applications for generating leads and for other data.

**Responsibilities:**

* Created modern Enterprise Lightning Apps combining **Lightning Design System, Lightning App Builder and Lightning Component** features.
* Worked on Salesforce1 Platform to build Mobile App by enabling **Lightning** Components for use in Salesforce1 mobile platform to make **Lightning Application mobile.**
* Created multiple **Lightning Components, added CSS and Design Parameters** that makes the **Lightning component** look and feel better.
* Created modern Enterprise **Lightning Apps** combining **Lightning Design System**, **Lightning App Builder and Lightning Component features.**
* Enabled **Aura Framework**, by adding **Aura Attributes and Aura Handlers** for Events to focus on Logic and Interactions in **Lightning Applications**.
* Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
* Worked on **Integrating SAP** and Salesforce systems using **SOAP and REST API's.**
* Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Used **SOQL and SOSL statements** within Governor Limits for data manipulation needs of the application using platform database objects.
* Upgraded some Apps from **Salesforce Classic to Lightning Experience** to develop rich user interface and better interaction of pages.
* Used field level security along with page layouts in Lightning to manage access to certain fields.
* Tested apps by appending multiple components to a Lightning Application thereby **deployed Applications from Sandbox to Production.**
* Used refined global search in Lightning by developing Apex classes and Controllers.
* Involved in daily standup meetings, Scrum. This resulted to bring good solution to the business requirement.

**Environment:Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects, Custom fields, Web Services, SOAP, REST, Agile/Scrum.**

**Client : Fannie Mae**

**Location : Tysons, Virginia**

Role : Salesforce Developer/Administrator

Duration : April 2018- May 2019

* **ProjectDescription:** Developed reports, dashboards, and processes to continuously monitor data quality and integrity

**Responsibilities**

* Performed the role of **Salesforce Developer and Administrator** in the organization.
* Created many Lightning Components and server-side controllers to meet the business requirements. Experienced in migrating the standard and custom objects in standard experience to lightning experience.
* Created modern Enterprise **Lightning** Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Enabled Aura Framework, by adding **Aura** Attributes and **Aura** Handlers for Events to focus on Logic and Interactions in **Lightning** Applications.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.Updated the **APEX** Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Used refined global search in Lightning by developing Apex classes and Controllers.Experienced using **Force.com IDE** for creating, modifying, testing, and deploying Force.com Applications.
* Maintenance of installed Managed Packages in Lightning using Apex.Experienced in using Data Migration tool called **Data Loader**.Used field level security along with page layouts in Lightning to manage access to certain fields.
* Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from **Sandbox** to Production.
* Experience in APEX Programming by creating Custom Triggers and perform Asynchronous calls to implement the business logic as per the requirements.
* Created multiple **Lightning Components**, added CSS and Design Parameters that makes the Lightning component look and feel better.Leveraged **APEX** Controller to make a call for external requests to retrieve data from various API’s and displayed them on to the component.
* Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.Retrieved some data and its functionality from Third-Party API’s and displayed within the lightning component.
* Created many app pages, home pages integrating the custom components for salesforce lightning and salesforce1 mobile app. Developed Salesforce.com custom application using Apex, Visual force and AppExchange.

**Environment:Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects& fields, Web Services, SOAP, REST, Eclipse IDE with Force.com plug-in.**

**Client : DirecTV**

**Location : California**

Role : Salesforce Developer

Duration : Aug 2015- Mar 2017

**Project Description:**Provided services Project involved implementing sales, support and integration of suppliers, inventory, orders into Salesforce, worked on partner portal and customer portal.

**Responsibilities:**

* Created **Visualforce pages** with fields, buttons and using various components to invoke methods.
* Designed, and developed **Apex Classes, Controller Classes**, and extensions for various functional needs in the application.
* Used **force.com IDE** for developing custom applications.
* Created Managed Package using Eclipse. Migrated from sandbox to production using FORCE.IDE
* Designed various Web Pages in Visual Force for capturing various customer enquiries and Implemented logic for migrating cases to different queues based on the type of customer enquiry.
* Involved in data mapping and data Integration from JD Edwards ERP to Salesforce.com.
* Installed Instant Service Chat and Email from the AppExchange to let agents click to create cases from chat and email.
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Using controllers and embedded **JavaScript** and **HTML** as needed.
* Wrote **SOQL and SOSL** statements within custom controllers, extensions.
* Wrote **Test Plan** and **Test Case**. Involved directly with Test Team and did bug fixing using Clear Quest.
* Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.

**Environment:Salesforce.com,APEX, Web services, SOSL, SOQL, Force.com IDE, Import Wizard, XML, Java Servlets, Visual Force Pages, Workflows.**

**Client : Global Tech INC,**

**Location : Bangalore**

Role : Salesforce Developer

Duration : May 2014- July 2015

**Project Description:**Inventory systems and application was to develop a system that deals with marketing of different product. Inventory Management System application enables the employees to enter the details of all the products sold by them at the end of the sales on that day

**Responsibilities:**

* Strong experience in implementing Salesforce new features like **Process Builder** and performed actions Creating Records, posting a Chatter post, Email Alert, Invoking an Apex Class.
* Experience with Salesforce security model, permission sets, record types, and configuration of page layouts.
* Customized Salesforce.com Fields, **Page Layouts**, **Record Types**, Queues, and Profiles and make the same changes in test and production environments.Deployed the code from Sandbox to Production using Eclipse and Change Sets.
* Customized Salesforce CRM beyond native functionality with Visualforce and Apex code as per the requirements.
* Created Custom Objects, Tabs, and Sharing Rules as per the business requirements.
* Automated workflows that make applications collaborate with Salesforce Chatter for the users in the company posting messages to groups and individuals.Communicating regularly with the SFDC designated super users to support them in their role and provide information and training on new features and functionality.
* Data migration and updates through the **Apex Data loader** in Sales force.com.
* Created **Validation rules** on various objects. Also, created assignment rules on Lead object to assign the Leads automatically to various groups of users based on the region.
* Involved in **data mapping** and **migration of data** from legacy systems to Salesforce.com Objects and fields using Restful API callouts. Involved in creating Apex classes, Visualforce pages, Triggers, Workflows, Batch Apex Classes and Schedulers.
* Created custom controllers and controller extensions while developing Visualforce pages.
* Developed Test classes and maintained the proper code coverage to deploy into the production boxes.
* Designed and maintained different environments, included Development, Test and Production.
* Data migration and updates through the Apex Data loader in Sales force.com.
* Used the sandbox for testing and migrated them between Sandbox and Production environments for final implementations.

**Environment**: **Saleforce.com platform, Force.com Sites, Apex, Visualforce (Pages, Controllers), Pages, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Sandbox data loading, Data Loader and Eclipse IDE with Force.com plugin.**

**ACADEMIC PROFILE:**

* **Bachelor** of Technologyin  **Electronics and Communication Engineering**from

Anil Neerukonda Institute of Technology and Sciences.