# **NIKHIL PACHBHAI**

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#### **Career Statement:**

To pursue a challenging role in SFDC development, Where I can Utilize Development skills and be known effectively for the growth of the company and grow with it, To develop long terms career relationships with organization and work hard to achieve the goals of the organization.

### **Professional Summary:**

- Core Competency: Salesforce Custom & Standard Objects.
- Programming IDE: Salesforce Developer Console, Visual Studio code.
- Programming Skills: Apex, Visualforce, and JavaScript.
- Experience with Sales Cycle Model and Service Cycle model, standard objects, Custom Objects,
   Custom fields, Relationships, Data Import and Export, Workflow rules, Lightning Process Builder, and
   Visual Workflow.
- Having knowledge and experience with Formula fields, Rollup summary fields, Validation rules, workflows, and Process Builder.
- Having knowledge and experience with Security models and their access levels.
- Having knowledge and experience with Apex Triggers, Apex Classes, Apex test Classes, Visualforce pages, SOQL, and SOSL.
- Having knowledge and experience in Reports, Dashboards.
- Having knowledge and experience in Lightning Web Component (LWC)
- Knowledge and experience in Integration
- Working on Agile methodology

# **Professional Experience Summary:**

- Total 4.10 years of experience
- 3 years' experience as Salesforce Developer with exposure to Apex Triggers, Apex Classes, Apex test Classes, SOQL, SOSL, LWC, Integration, and Lightning flows.
- 1.10 months as AWS Admin with exposure to Keeping track of network devices, and assets, and
  updating records accordingly. Incident Management, Change Management, Service Requests, etc. Act
  as technical escalation point of contact for Level 1 and Level 2 engineers and all other internal and
  external issues.

# **Professional Certification:**

- Salesforce Certified Associate (License 3345656)
- Salesforce Certified Platform Developer- I (License 2739087)

# **Technology Expertise:**

Apex

Visual Force

JavaScript

LWC

HTML

Java

#### **Educational Qualification:**

Bachelor of Engineering in Electrical Engineer from Amravati University with 7.2 CGPA

# **Projects**

#### Project Title 01: Bid Management

Company Name	Virtuous Global Service Private Limited, Pune
Cloud	Sales Cloud
Technology	Apex, Approval Process, LWC, REST API, POSTMAN
Duration	Jun 2022 to Present

#### **Description:**

This is a Bid Management Application. Using this application makes it easy to create new candidates or import candidates into a full-featured online master list with an abord range of profile attributes. Bid Management makes it simple to collaboratively manage the process. Utilize standard or custom bid forms and manage both Exclusive and multi-brand distributors/partners/resellers.

#### **Roles and Responsibilities:**

- Developing and building custom business logic with APEX Classes and Methods
- Managing Organization Data for quarterly purge, archiving using Batch Apex Interfaces.
- Managing Email notifications for both Schedule Apex and Batch Apex as per business requirements.
- Using Bulk Email Messaging Classes & Methods for Resignation Successfully using an email template.
- Integrating SMS Gateway for SMS alerts with REST API.
- Integrating Postal Code check from External END Point URL using REST API for delivery information Setup as per business requirement

#### Project Title 02: Project Management Application

Company Name	Tata Communication Limited, Pune
Cloud	Service Cloud
Technology	Apex, Flows, Approval Process, and LWC
Duration	May 2021 to April 2022

# **Description:**

This is a Project Management Application. Using this application, a company can manage the lifecycle of their Projects; they can create Client and Project records and maintain the relationship between them. The project manager has the authority to create new Requirements and assign tasks to the employees. The project manager can track the progress of the project and the tasks allocated to the employee. The release object can be used to send a mail to the manager and the client to inform them about the release of the new feature or project.

## **Roles and Responsibilities:**

- Creation of Email templates as per business requirements
- Creation of Auto Launched Flows as per business requirements.
- Creation and setting up of a Multi-Layered Approval Matrix for an object based on complex conditions and criteria.
- Developing and building custom business logic with APEX Classes and Methods
- Managing Email notifications for both Schedule Apex and Batch Apex as per business requirements.
- Handling Recursive triggers for Trigger Events
- Creation of Lightning web Component as per requirements.

#### **Project Title 03: Society Management Application**

Company Name	Tata Communication Limited, Pune
Cloud	Service Cloud, Sales Cloud
Technology	Workflow, Process Builder, Visualforce Pages,
Duration	May 2020 to April 2021

#### **Description:**

This is a Residential Society Management Application. Using this application, the society management staff can create new Members and track their Maintenance records. The maintenance object keeps track of the members who have paid the maintenance amount and which members have their maintenance amount due. Staff can also send mail to the Members reminding them to pay the society maintenance fee. On receiving the amount an acknowledgment message is sent to the member. Security guards can use the visitor object to enter the data of all the Visitors that pay a visit to the members of the Society in a day and maintain all the details such as relationship with the member, contact details, and reason for the visit.

#### **Roles and Responsibilities:**

- Configuring and customizing sales modules as per business requirements.
- Creation of Custom Sales Reports and Dashboards.
- Imports and Exports managing data with Data Loader.
- Creating Dashboards as per Business Requirements.
- Creation of Email templates as per business requirements

#### **Project Title 04**

Company Name	Tata Communication Limited, Pune
Cloud	AWS
Technology	EC2, VPC, S3, Service Now, Route53, EBS, IAM
Duration	July 2018 to May 2020

## **Description:**

Keeping track of network devices, and assets, and updating records accordingly. Incident Management, Change Management, Service Requests, etc. Act as technical escalation point of contact for Level 1 and Level 2 engineers and all other internal and external issues.

#### **Roles and Responsibilities:**

- Expose to Multiple service Like EC2, IAM, VPC, S3, RDS, EBS, Route53, Auto-scaling & CloudWatch.
- User Management: Creation of user, Group, roles, and Custom IAM Policy for multiple stockholders
- Creation Bucket, implementing versioning, configuration of AWS s3 lifecycle policy, cross-region replications, S3 Buckets, and providing access via Bucket Policy
- Creating of EC2 Instance with multiple configurations for multiple stack holders
- Maintaining and troubleshooting EC2 services like Launching instances as per project requirements,
- Adding Managing and Troubleshooting Multiple Root EBS volume and EBS volume on AWS
- · Monitoring multiple EC2 instances, and volume using metrics like CPU utilization, disk read/write