NAME:PIYUSH RAJPUT

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MOB NO:+91-9617147435

Professional Experience

Currently working as System Engineer with TCS Pune, Having overall **3.5+** years of experience in CRM functionality in that I have explored **Siebel CRM**, In CRM Platform including Analysis, Design, Coding, Testing and Implementation on various business domains and involved in Development, Implementing enhancements, Supporting, Data migration.

* Technical Skills in **Siebel** **EIM, Siebel CRM, SQL Developer, Data Migration, Service Now, HP ALM Tool, Winscp, Siebel Support.**
* Worked as a **EIM** **Developer** inteam for the data migration from Siebel 7.5 to Siebel 7.8.
* Good Knowledge of web technologies also (HTML and CSS).
* Worked as SQL Developer also.
* Copado devops admin certified as well.

PROJECT EXPERIENCE

**Alestra**

Client – Axtel, Mexico

**Description:** Axtel S.A.B. de C.V., known as Axtel, is a Mexican telecommunications company headquartered in San Pedro, near Monterrey. It offers telephone, internet, and television services in 45 cities of Mexico as well as IT Services.

**Responsibilities:-**

* Main Work in this project was **data migration** from **Siebel 7.5** to **Siebel 7.8**.
* Identified the source systems involved in data conversion.
* Designed **SQL Scripts** for the data migration.
* Preparation of staging area to hold the data before moving to EIM table.
* Loading Data from legacy system to staging tables using Sql Queries and transfer of data to Interface tables through SQL.
* Created **data validation** scripts, Lov’s transformation scripts for the correction of the Data.
* Created **IFB files, EIM mapping** scripts to transfer the data.
* Performed Data Mapping, Bulk imports of data in the Siebel database using EIM.
* Created **Re-Consolidation testing scripts** based upon the business requirements.
* Created **Test plan** and developed **test cases** and **test scripts** manually.
* Involved in UAT testing, SIT Testing, UI testing.

**Bank of Montreal**

Client – BMO, Canada

**Description:** We have the Siebel Application named as Optimizer and another one is Sales Force application, we are providing development, support and maintenance to the applications.

**Responsibilities:-**

* Working as **L2 level support analyst** to handle the Siebel application.
* Senior member at offshore team, to handle the team.
* Handling EIC Requests provisioning on that includes New, Amend and Delete Requests.
* Worked on resolving Incidents, Adhoc requests while following **ITIL** process.
* Got **On the spot award, applause award** from the project for the work.

EDUCATIONAL QUALIFICATION

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| --- | --- | --- | --- |
| Qualification | Board/University | Year | Percentage |
| B.E (Computer Science and Engineering) | Sagar Institute Of Research & Technology, Bhopal | 2012-2016 | 7.77/10 |
| Higher Secondary  | Bhopal Public Hr .Sec School , Bhopal  | 2011 | 77.8 % |
| High School | Bhopal Public Hr. Sec School , Bhopal  | 2009 | 65.33 % |

PERSONAL DETAILS

* **Date of birth:** 1st September 1994
* **Alternate Number: +**91-9617147435
* **Nationality:** Indian
* **Permanent Address:** Mig-52 Sri Rameshwaram Dlx,Bhopal, M.P.(462043)
* **Current Address:** M-403 Pristine Prolife phase-2,Wakad Phase-3,MH(411057)

**Declaration:**

I hereby declare that the details provided by me in this resume are correct and I have knowingly not omitted/ misrepresented any information. I am aware that the company can use this data for verification purposes and any material inconsistency identified between the details shared above versus actual information would have a bearing on my employment, based upon company policies.

Date: Signature**: Piyush Rajput**